



Please note the following temporary changes to be implemented on Tuesday, March 17 at 8:00 AM as Uvalde Memorial Hospital takes extra precautions for the safety of our patients, staff, and community.

### **Hospital Entrances**

- The Registration/ER entrance will be the only entrance open for visitors and patients to enter and exit the facility. All patients and visitors will be screened before entering.
- Employees will use a badge-access designated entrance upon arrival and departure and will be screened before entering and leaving the building.
- The Garner Field Road entrance, by the Gift Shop, will be closed.

### **Visitor & Patient Parking**

- Visitor and patient parking will be located on the east side of the hospital off of Kessler Drive by the Registration/ER entrance.

### **Temporary Visitation Guidelines:**

- Visitors will be allowed from 8:00 AM – 6:00 PM only.
- Each patient will designate one visitor. Visitors will enter through the Registration/ER entrance and be screened upon arrival.
- No minors (under the age of 18).

### **Outpatient Services**

- Out-patient departments will be limiting the number of patients in waiting rooms and treatment areas as necessary for social distancing purposes. Patients visiting out-patient areas like the Wound Care Center, the Rehabilitation Center, the Specialty Clinic, and Uvalde Medical & Surgical Associates will receive a call prior to their appointment if these changes will affect their visit in any way.

### **Ancillary Services**

- Social Services: Social Services will be temporarily relocated to the financial counselor's office in the registration lobby. We encourage individuals with an appointment to complete their appointment by phone if possible by calling 830-278-6251 ext. 1309.
- Medical Records: All medical record related services will be completed via phone. Please call 830-278-6251 ext. 1164 or 1159 for requests or more information.
- Medicaid: The Medicaid caseworker will be taking appointments via phone only at 830-278-6251 ext. 1181.

As new cases of COVID-19 are identified nationwide, we continue to follow Centers for Disease Control (CDC) and Texas Department of State Health Services (DSHS) guidelines for protection.

At this time the CDC & DSHS will authorize testing only for those displaying symptoms and that have been directly in contact with an infected individual. Those whom have traveled through areas listed as high-risk are advised to practice social distancing and stay home for 14 days from the time they left the high-risk area.

### **While practicing home confinement watch for symptoms and emergency warning signs:**

- Pay attention for potential COVID-19 symptoms including, fever, cough and shortness of breath. If you feel like you are developing symptoms, call your doctor.
- If you develop emergency warning signs get medical attention immediately. In adults, emergency warning signs are:
  - Difficulty breathing or shortness of breath
  - Persistent pain or pressure in the chest
  - New confusion or inability to arouse
  - Bluish lips or face

\*This list is not all-inclusive. Please consult your medical provider for any other symptoms that are severe or concerning.