

Uvalde County Hospital Authority Financial Assistance Plain Language Summary

The mission of UCHA is to promote the healing of those we serve by providing compassionate, high-quality health care. As a part of that commitment, UCHA acknowledges the financial needs of patients and their families who are unable to pay for their medical services, and offers an assistance program (UCHA Financial Assistance Program) for medically necessary services to those who have an established need. Eligibility for this program is based solely on financial need and is provided on a non-discriminatory, no cost basis.

UCHA Financial Assistance Program:

You may qualify for the UCHA financial assistance program if the family's annual gross income is less than or equal to 300% of the federal poverty guidelines. Eligible individuals will not be charged more than amounts generally billed.

Patients wishing to apply for the UCHA Financial Assistance Program may submit requested documentation and application to the UCHA Coordinator or Financial Counselor. This process and list of requested documentation is available on the Uvalde Memorial Hospital website: <http://www.umhtx.org/patient/patient-financial-services/>. Printed copies of the Financial Assistance Policy or its Plain Language Summary may be obtained at no extra cost by visiting or calling the Financial Counselor, located in the Hospital's Main Registration Area; UCHA Coordinator or the Patient Accounts Office.

For more information about and/or assistance with any of these options please contact:

Financial Counselor
Uvalde Memorial Hospital
Main Registration Area
1025 Garner Field Road
Uvalde, Texas 78801
Telephone: (830) 278-6251 ext. 1345

UCHA Coordinator
Uvalde Memorial Hospital
Customer Service Area (Business Office)
1025 Garner Field Road
Uvalde, Texas 78801
Telephone: (830) 278-6251 ext. 1308

UCHA accepts cash, check, Visa, MasterCard & Discover. UCHA also provides a Recurring Payment Option, which is an automatic monthly payment by electronic check or credit card. For more information, please contact our Financial Counselors at 830-278-6251 ext. 1345.

