

Our Mission: *To promote the healing of those we serve by providing high-quality, compassionate health care.*

Our Vision: *To be the provider of choice to the people we serve with the best staff, the best care, and the healthiest community.*

Our Values:

- *Compassion* - Do unto others as you would have them do unto you.
- *Accessibility* - Be available to all we serve.
- *Integrity* - Do the right thing.
- *Stewardship* - Be fiscally responsible and accountable. Cultivate resources entrusted to us to promote healing and wholeness.
- *Excellence* - Exceed expectations through teamwork and innovation.



Our History

The story of UMH is one of a community taking care of its own, and emerged from humble beginnings. In 1928, Dr. George Merritt opened Uvalde's first 7-bed hospital in his home and in 1937, Dr. Merritt built a second hospital across from his home on Martin Street and increased the number of beds to 10.

Less than ten years later it became evident to community leaders that a larger and more comprehensive facility was needed to meet the healthcare needs of the current residents, as well as provide an impetus for future economic growth. In February 1946, a bond issue was passed to finance the construction of Memorial Hospital on eight and one-half acres gifted to the county by the Puccini family. The new \$1 million, 21,000-square-foot, 39-bed hospital opened on September 20, 1949 at the corner of Garner Field Road and Puccini Lane.

By the mid-1960's, the need for a larger and more sophisticated hospital was once again apparent and plans for a 53,000-square-foot building began. The Uvalde County Commissioners passed a resolution in January 1968 creating the Uvalde County Hospital Authority. This new political subdivision allowed the authority to sell revenue bonds to be repaid from the revenue generated from the hospital.

The current hospital was constructed next door to the original building and was built at a cost of \$2 million; \$1 million from a Federal Hill-Burton grant, \$450,000 from the sale of revenue bonds and a generous \$550,000 from community fundraising efforts. On February 2, 1972, the 62-bed hospital opened its doors with an intensive care unit, six maternity beds, and many expanded services.

“The story of UMH is one of a community taking care of its own, and emerged from humble beginnings.”



In January 1996, a \$4.2 million, 27,000-square-foot expansion project for outpatient services was completed. This expansion included new spaces for the Rehabilitation Center, the Women's and Newborns' Center, emergency department, radiology, laboratory, cardiopulmonary, registration, medical records, and central supply.

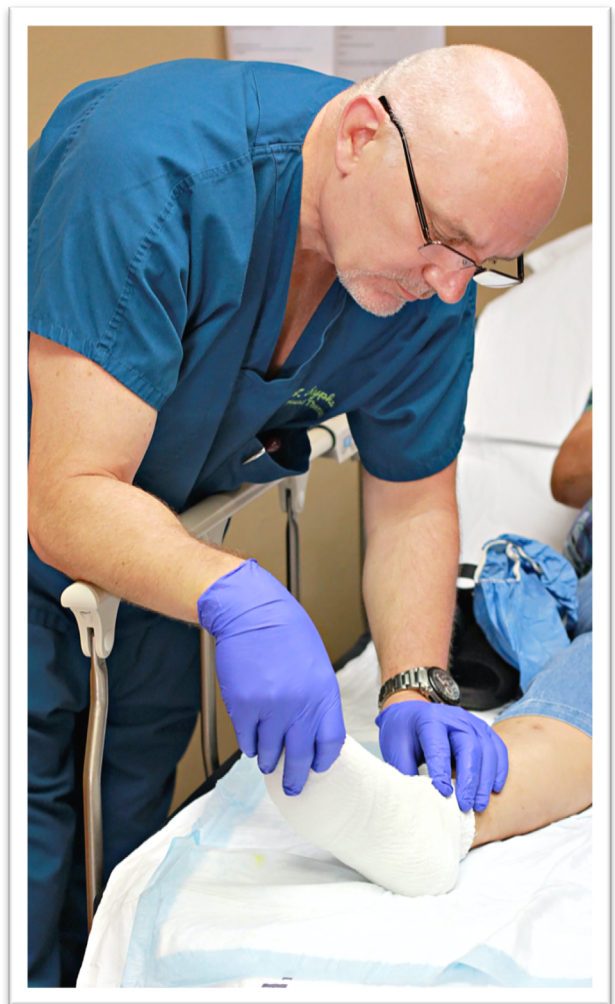
In 2010 the Saving Lives Close to Home capital campaign raised 5.4 million dollars to fund Kate Marmion Regional Cancer Medical Center. This effort, largely supported by the late former Governor Dolph Briscoe, brought the first radiation therapy practice west of San Antonio and expanded specialty care for the residents of the region. Uvalde Medical and Surgical Associates (UMSA), a 501 (c) 3 governed by a board of directors, was also established under the Uvalde County Hospital Authority through the project. This specialty physician practice is located in the medical office buildings of the Kate Marmion Regional Cancer Medical Center and provides cardiology, general surgery, orthopedic and sports medicine, gynecology and women's services, geriatric, and family medicine care.

A Look at Us Now

Today, Uvalde Memorial Hospital is a 25-bed 501(c) 3 not-for-profit critical access hospital serving five counties and governed by a seven-member board of directors. Top of the line equipment provides the service region with access to medical technology that rivals what is found in a big city.

The hospital employs more than 490 people and is supported by volunteers who contribute over 6,000 cumulative hours each year. The hospital's active medical staff is made up of over 20 physicians who cover a wide variety of specialties including family medicine and obstetrics, orthopaedics and sports medicine, wound care, general surgery, cardiology, pediatrics, hematology and oncology, and more.

In 2020, UMH provided over 23 million dollars in charity care. The hospital provides care to patients who meet criteria under the charity care policy without charge or at discounted rates. A half-cent sales tax revenue is distributed to Uvalde County and designated for healthcare expenditures. The revenue is split among healthcare entities including the hospital. Fifty-five percent of the half-cent tax revenue is allocated to UMH and covers less than 5 percent of the hospital's annual charity care.



Our Facility

Our current campus has seen much growth since its inception in 1949. The map below outlines each part of the facility by the year the buildings were acquired or built. Not pictured are remodels the plant has undergone since 2014 including major projects such as the addition of the Women’s Imaging Center and a boiler/chiller replacement project.

Like hospitals around the nation, the bulk of services provided 10-15 years ago were inpatient, and hospital were built accordingly. Over time, services have evolved to be more outpatient centered, meaning patients go home the same day of service. This industry-wide shift has attributed to many of the remodels done over the years at UMH. The current building as served the Uvalde community and surrounding four-counties very well over the years. The original patient rooms from the 1972 building still serve our patients today and no longer meet current Centers for Medicare and Medicaid Services (CMS) regulations.

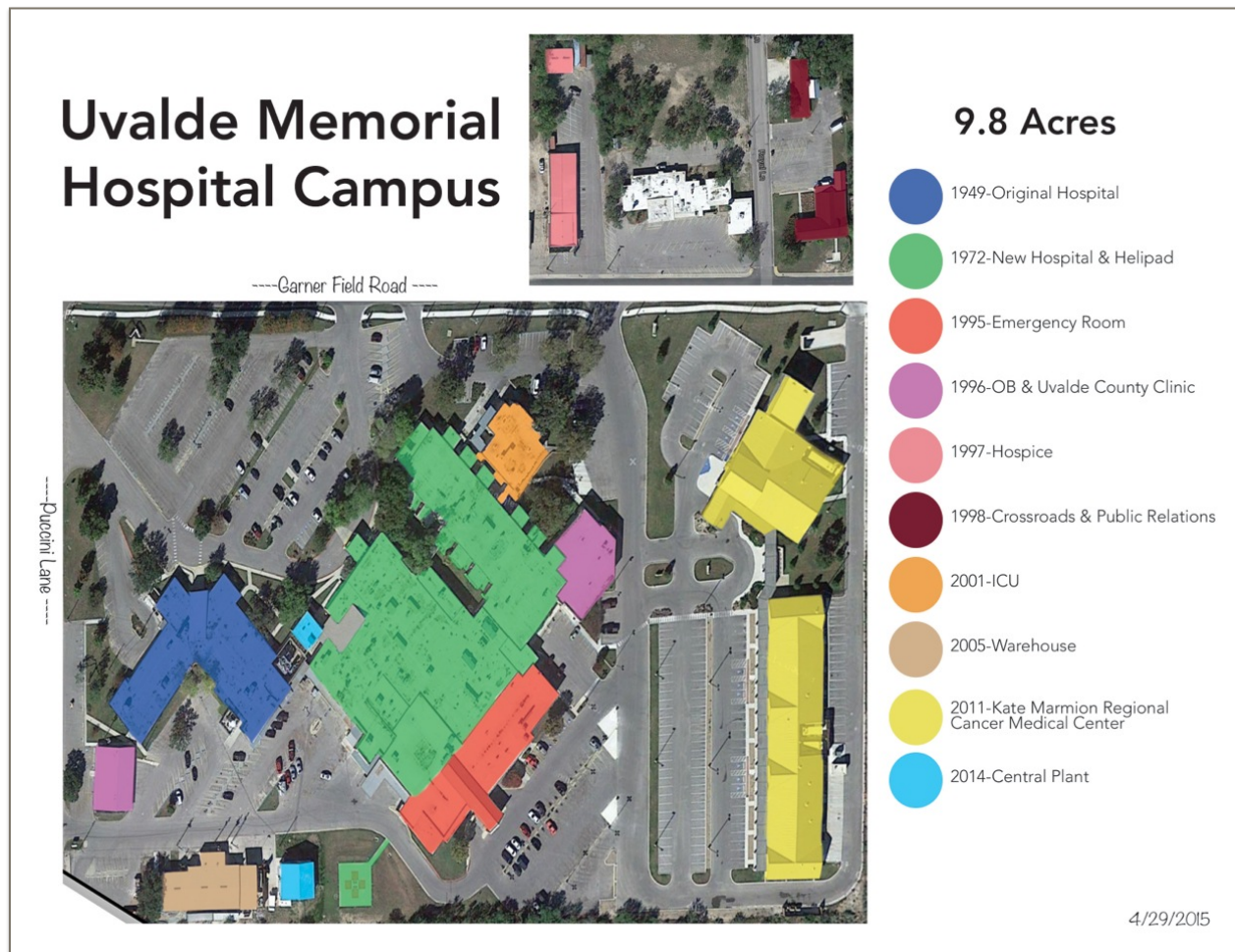


Exhibit 1: Growth of Uvalde County Hospital Authority from 1949-2014; additions since 2014 not pictured.

Our Future

With patient rooms no longer meeting regulation and infrastructure at the facility failing to support modern technology, an extensive study of renovation versus replacement was conducted in 2016. Following the study hospital leadership was advised that replacement of the building was the most favorable option. Replacement options were less costly and minimized interruption of care for the community. In August 2019, the Hospital broke ground on a \$104 million-dollar replacement facility project.



A new facility will have multi-faceted positive effects on the patients the Hospital serves. An efficient, patient-centered layout housing outpatient services in a centralized manner with user-friendly, easy access for patients and visitors was a top priority as the project's steering committee worked with architects Perkins + Will and owner's representative Next, Inc. This focus will also translate into additional privacy for inpatients on the second level of the new facility.

The hospital board and administration do not anticipate any reduction in services with the transition to a new building. The more efficient layout will house some departments in larger areas, or smaller areas, based on each service line's needs. The number of patient rooms in the new building will remain consistent with current hospital operations of 25 inpatient beds

and 20 outpatient beds. Care under inpatient and outpatient status will remain seamless from the patient’s perspective.

The new facility will also provide opportunities to implement new technology and equipment such as fully integrated operation rooms, controlled access for patient and visitor safety, the latest environmental systems reducing risk of infections, advanced patient call and response systems, and cutting-edge diagnostic tools.

The Hospital celebrated the Topping Out of the building in July of 2020 and anticipates completion and ownership of the building in December of 2021.

Who We Serve

Uvalde Memorial Hospital serves a five-county region comprised of Edwards, Kinney, Real, Uvalde, and Zavala counties with a population draw of more than 45,000 residents. The most populous county in the region is Uvalde with more than half of the total residents. The region is predominately Hispanic and has a much larger population over age 65 than the Texas average.



Exhibit 2:
5-county Medical Service Region

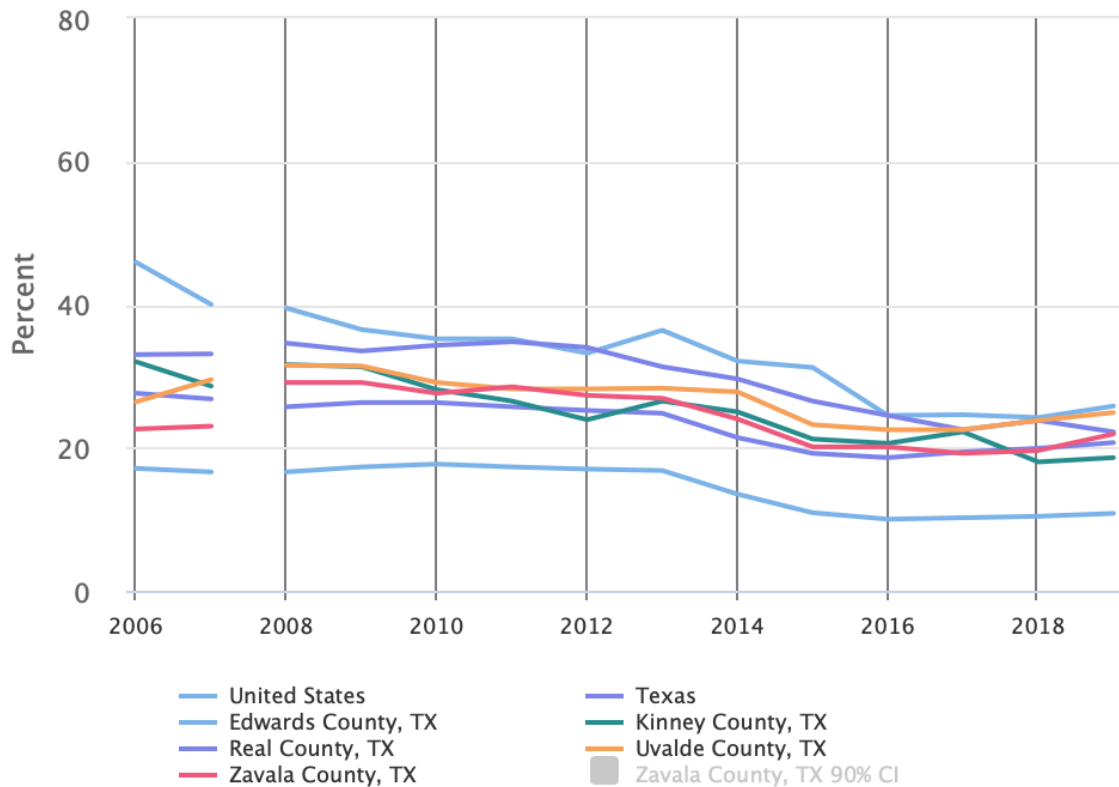
2021	Texas	Edwards	Kinney	Real	Uvalde	Zavala
Demographics						
Population	28,995,881	1,932	3,667	3,452	26,741	11,840
% Below 18	25.5	21.7	19.2	16.4	26.8	28.4
% 65 and >	12.9	29.0	24.8	30.5	16.9	14.6
% Hispanic	39.7	55.3	62.1	27.8	72.7	94.0
% Non-hispanic white	41.2	42.3	34.3	68.4	25.2	4.9
Social & Economic Factors						
Some college (% adults 25-44)	62	67	44	29	58	39
Unemployment	3.5%	2.3%	3.6%	4.0%	3.8%	8.5%
Children in poverty	19%	35%	25%	33%	30%	40%

2021	Texas	Edwards	Kinney	Real	Uvalde	Zavala
Median household income	\$64,000	\$40,400	\$47,100	\$40,800	\$44,700	\$32,500
Children in single-parent households	26%	46%	32%	41%	38%	63%
Violent Crime (per 100,000 pop.)	420	160	26	90	268	177

Source: www.countyhealthrankings.org

Uninsured Population By County

Select a Year	ID	Name	Demographic Group		Uninsured			
			Number	MOE	Number	MOE	%	%MOE
2019	48000	Texas	24,651,987	0	5,114,881	61,207	20.7	0.2
2019	48137	Edwards County, TX	1,358	0	350	34	25.8	2.5
2019	48271	Kinney County, TX	2,402	0	446	50	18.6	2.1
2019	48385	Real County, TX	2,349	0	522	54	22.2	2.3
2019	48463	Uvalde County, TX	21,625	0	5,374	473	24.9	2.2
2019	48507	Zavala County, TX	9,492	0	2,076	200	21.9	2.1



U.S. Census Bureau

Source: United States Census Bureau

Why A Community Health Needs Assessment (CHNA)?

A Community Health Needs Assessment captures the community's perspective of needs through the analysis of information obtained over the course of several months and multiple research methods.

Through the Internal Revenue Service, the Federal Government requires non-profit hospitals to conduct a CHNA every three years. These community-based studies help health care providers identify local needs, determine the availability of local resources, prioritize strengths, weaknesses, and areas of opportunity, and build stronger relationships with their communities throughout the process. It provides an opportunity for hospitals to hear directly from those that they serve.

For the third year, UMH utilized resources from National Center for Rural Health Works (NCRHW), a national leader in community health needs assessments, to assist in the project. NCRHW provided the Hospital with a detailed toolkit to outline the CHNA process from beginning to end. In addition, an Economic Impact Study was conducted via the NCRHW online tool to assess the impact of UMH, UMSA, and the combination of physician's independent practices in the five-county service region.

Data Collection and Timeline

UMH used both primary and secondary research methods to conduct the assessment. Data was gathered using the following methods:

Needs Assessment Survey

A public survey was widely distributed through various avenues throughout the 5-county service region in July 2021 and was made available online and through a paper copy. August 13, 2021 the survey closed with a total of 388 completes.

Distribution

A press release was distributed on July 15, 2021 to all local newspapers announcing the survey and providing information on how to obtain and complete a copy. The survey was made available online at www.umhtx.org and Survey Monkey (<http://www.research.net/r/UMHCHNA2021>) on that same day and was left open through August 13, 2021.

The survey link was shared via social media multiple times, announced on radio advertisements, e-mailed to list serves including the Uvalde Area Chamber of Commerce, all local school districts, local higher education institutes, local civic groups, the largest employers in Uvalde county, active medical staff members, Uvalde County Hospital Authority board members, and UMH employees.

Validity & Participation

The standard when performing surveys is a confidence level of 95%, with a margin of error of 5%. For a population of 50,000, the hospital's approximate service region, the recommended sample size required to meet this standard would be 380 completed surveys. With 388 completes UMH gathered an ideal sample size.

In the most recent CHNAs, completed in 2018 and 2015, 115 surveys were completed and 591 surveys were completed, respectively. The large difference in the 2015 survey completions stemmed from UMH's collaboration with NRHW through which we created a CHNA steering committee of over 20 individuals representing each county within our service region. Survey participation was seen from each county in the service region.

Public Health Sources

Information was gathered from May through July 2021 using public health sources such as Centers for Disease Control and Prevention, United States Census Bureau, Texas Department of State Health Services, National Center for Rural Health Works, County Health Rankings and Roadmaps, and Centers for Medicare and Medicaid Services.

Economic Impact

An Economic Impact Study is not a requirement from the IRS for the Community Health Needs Assessment. However, it is an important factor in demonstrating to the community the economic contribution of the hospital on the local economy. As a research method it can also reveal valuable information about the community and service region.

The 2021 study was completed online through National Center for Rural Health Works (NCRHW) and produced a comprehensive 2-page report highlighting the hospital's impact on the community. Notable differences of this study from previous studies (completed in 2015 and 2018) were as follows:

- The 2015 study included the economic impact of physician practices, 2018 did not, 2021 included only those physician offices that elected to participate (all were given the option)
- 2015's report included the secondary impact of a boiler/chiller replacement project taking place that year, 2018 did not include secondary impact from any large construction projects
- In 2015 UMH engaged in paid services of the National Center for Rural Health Works Oklahoma Cooperative Extension Service at Oklahoma State University resulting in a more detailed analysis of the hospital's economic impact as they delved beyond the

comprehensive two-page study. In 2018 the NCRHW online economic impact tool was utilized producing a much more compact study. The decision to partake in online services instead of a full paid study was due to the extensive increase in fees. In 2021 the online economic impact tool was again available at no cost and utilized.

As a whole, the impacts generated by UMH, UMSA, SHC, and local physician practices contribute to the economy of Uvalde County, and the additional counties the hospital services, by employing local residents. The hospital and physician practices and their employees spend money in and around Uvalde County and generate secondary impact.

If UMH or any of the related practices increase or decrease in size, the medical health of of the five-county service region, as well as the economic health of Uvalde County and the service region would be significantly affected. For the attraction of industrial firms, businesses, professionals, and retirees, Uvalde County should have a quality hospital and health services. A quality hospital and health sector contribute to the overall economic health of Uvalde County, as well as the overall medical health of its residents. Given this, not only do UMH, UMSA, SHC and physician practices contribute to the health and wellness of local residents but also to the overall economic strength of the region.

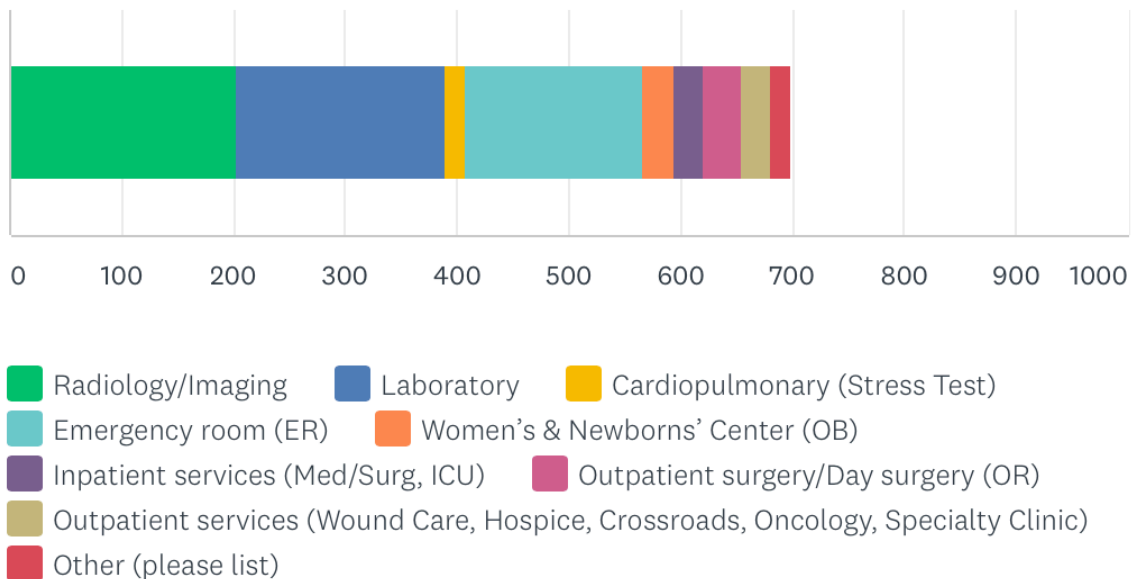
Key Findings

Health Needs Assessment Survey Results

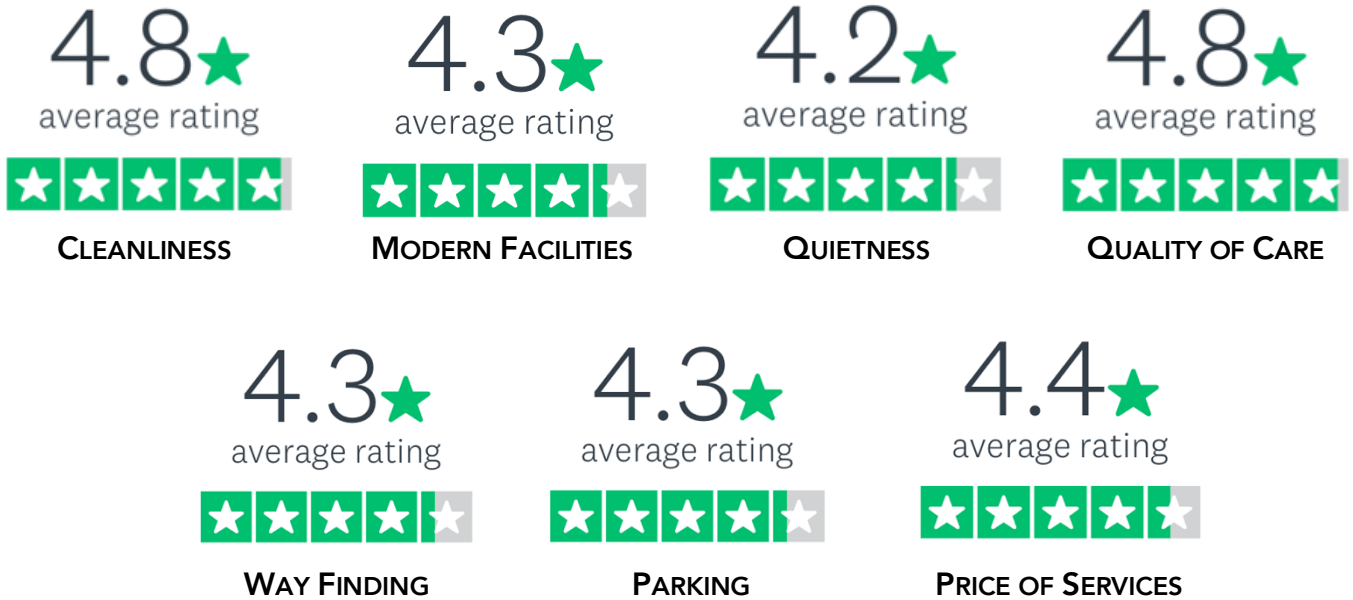
Please reference the Appendix for the complete copy of the UMH Community Health Needs Assessment 2021 survey questions and answers. Below is a synopsis of key findings only.

Respondents were first asked if healthcare services had been used in the last 24 months and 80.15% of respondents answered that they, or someone in their household, had used the services of a hospital in the past 24 months. Of those, 95.44% of respondents that had used hospital services went on to say their services were received at Uvalde Memorial Hospital. Within that group, the largest majority of individuals said they chose UMH because of a physician referral (26.67%) and the smallest group related their selection of UMH to prices of services (6.67%). This tells us two things: (1) physicians are key in seeing service increases, and (2) individuals do not choose UMH due to pricing. The latter could go on to be dissected to learn if that is due to pricing not being of importance to patients or due to UMH pricing not being competitive.

Of the respondents that did use UMH for services (293 of 307, 81 skips), the graph below shows the distribution of services received throughout the hospital:

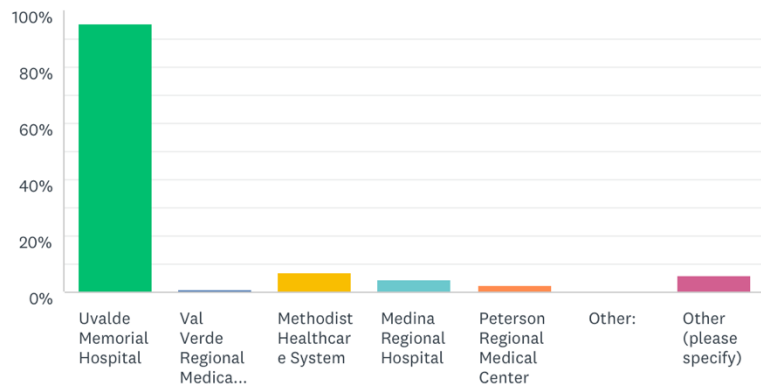


Respondents who had received services at UMH were also asked to rank the hospital, on a scale of 1 to 5, 5 being the highest, on several different measures, and results were as follows:



Respondents who had not received their services at UMH, answered they received care at:

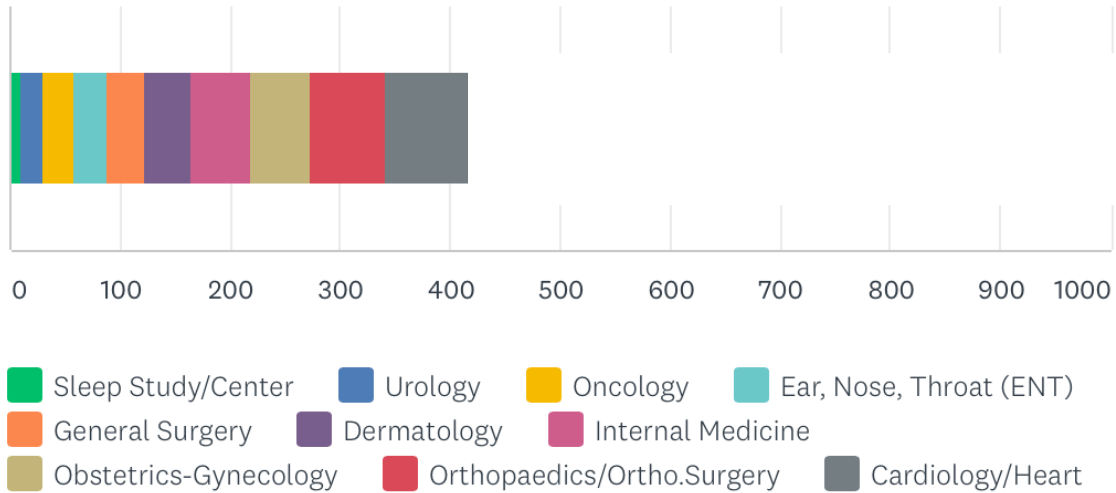
- Methodist Healthcare System,
- Medina Regional Hospital,
- Peterson Regional Medical Center, and
- Val Verde Regional Medical Center.



Just over 5% selected "other" indicating they received services at a different facility than those listed above. The majority of these respondents went on to say they chose the other facility because of a physician referral (26.67%), prices of services and/or insurance acceptance (26.67%), or the availability of specialty care (20.00%). The top "other" facilities used were:

1. University Healthcare System
2. Christus Santa Rosa

Respondents also answered a series of questions regarding specialty services. Specialty services used most frequently in the last 36 months were: cardiology/heart (76), orthopaedics (68) and OBGYN and internal medicine (54, 54).



Respondents were also asked to list any specialty services they believe UMH needs, not currently available locally, and the most frequently given responses included endocrinology, gastroenterology, mental health, and urologist. The word cloud below shows additional responses listed, bigger words indicate the response was used multiple times.

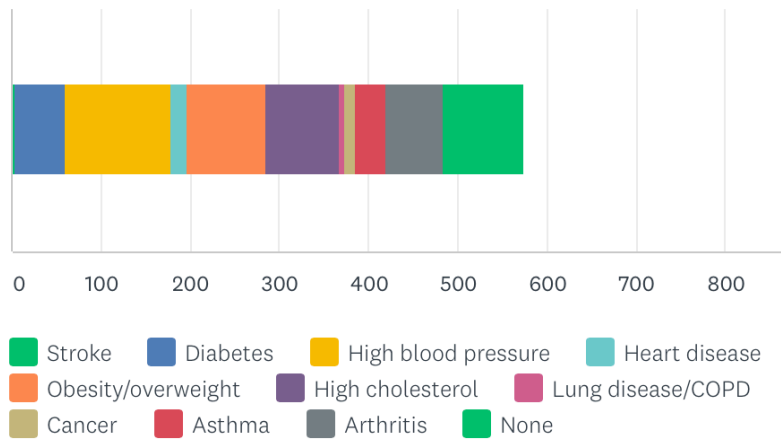


For routine primary (family) care, over half of respondents (193) answered that they use a physician in Uvalde. The second largest group (48) answered that they receive care at Community Health Development, Inc. or one of its affiliate locations. Only 11.36% of respondents said they do not receive routine healthcare.

Those who answered that they do receive routine healthcare, went on to say the majority (86.14%) of individuals could easily get an appointment with their provider when needed. Others responded they could not easily get an appointment for routine care; most largely due to not being able to take off work or the physician office having inconvenient hours (21.77%, 19.73%).

Respondents were also asked to rate their own health. Over half felt their health was very good (100) or excellent (86). About 1/3 felt their health was good (92), and only a small group felt their health was fair or poor (21). Diving further into health status, respondents were asked to select any conditions they had, as told by their physician. The three most prominent conditions were:

1. High blood pressure
2. Overweight/obesity
3. High cholesterol

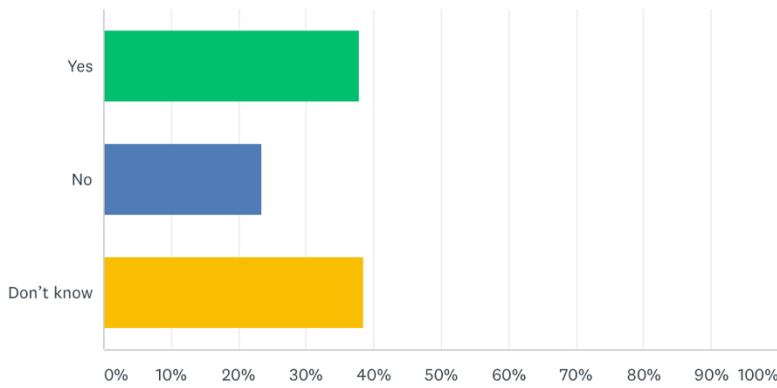
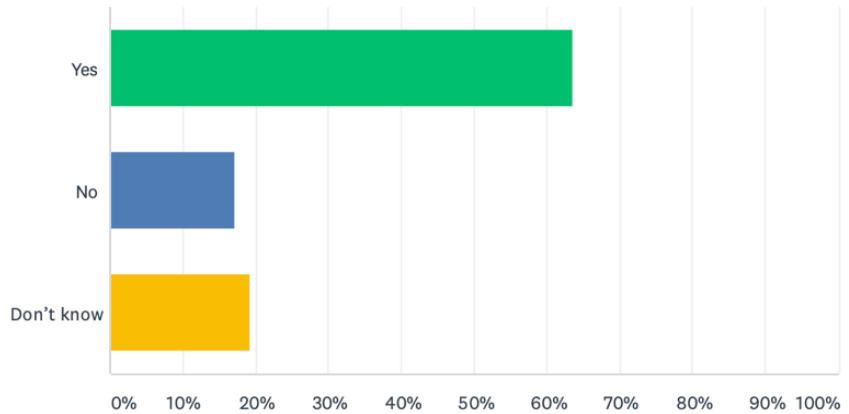


Respondents were also asked if they lacked anything to manage their health conditions. They were able to select from a list of options and over 70% responded “does not apply.” Of the others, money was cited as the top barrier (15.93%), followed by insurance (4.75%), and then transportation, health education, and medical supplies (all 2% each).

Healthcare coverage for survey respondents showed 70.93% receive insurance through their employer, self or spouse, 18.34% through Medicare or Medicaid, and 5.19% have no coverage. Only 3.46% of respondents were insured through Obamacare/Health insurance exchange.

Respondents were also asked if they would be willing to pay a monthly fee to utilize a community wellness center that offered exercise classes, equipment, swimming facilities and indoor/outdoor walking spaces. Over 64% of respondents answered yes. Largely individuals stated \$20-\$40 per month would be a range at which they were comfortable.

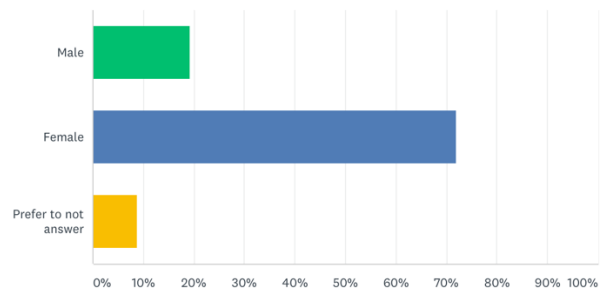
In light of the COVID-19 pandemic, an increase in healthcare services delivered via telemedicine over the internet or phone has been seen across the country in the last 18+ months. With this in mind, respondents were polled on whether or not they would utilize such services and 63.64% said yes, shown in the graph to the right.



Respondents were also asked for their thoughts on supporting a Hospital District with taxing authority. Responses between "yes" and "don't know" were very close at 37.89% and 38.6%, respectively; while 23.51% of respondents said they would not support a Hospital District. An additional 103 respondents skipped this question. (Please see appendix for a detailed list of written comment responses.)

Additional 103 respondents skipped this question. (Please see appendix for a detailed list of written comment responses.)

A snapshot of respondent demographics can be seen below.



Health Status Rankings and Comparisons

County Health Rankings

The National Rural Health Resource Center’s Population Health Readiness Assessment is also recommended at part of the CHNA process. The Assessment tracks a community’s journey towards population health and value. The Hospital scored very high on the assessment with a score of 101 out of 105 possible points.

Your organization scored

101

out of 105 possible points.

Way to go! Your organization is well on its way in its journey towards population health. You have a strong grasp of what it takes to be a rural health leader by incorporating population health into your strategic planning efforts and communicating this plan and motivation with your patients, partners and community!

Source: www.ruralcenter.org/population-health-toolkit

The County Health Rankings & Roadmaps program helps communities identify and implement solutions that make it easier for people to be healthy in their homes, schools, workplaces, and neighborhoods. Ranking the health of nearly every county in the nation, the County Health Rankings illustrate what we know when it comes to what is making people sick or healthy.

County Health Rankings (Out of 242 Counties)					
	Edwards	Kinney	Real	Uvalde	Zavala
County Health Outcomes (Ranking Improvement from 2018)	81 (30)	150 (32)	116 (112)	119 (13)	224 (12)
County Health Factors (Previous Ranking 2018)	80 (92)	89 (79)	130 (168)	131 (177)	239 (239)

Source: www.countyhealthrankings.org

The rankings are published online at countyhealthrankings.org, the rankings help counties understand what influences how healthy residents are and how long they will live. The rankings look at a variety of measures that affect the future health of communities, such as high school graduation rates, access to healthy foods, rates of smoking, obesity, and teen births.

	Edwards	Kinney	Real	Uvalde	Zavala
Clinical Care (Out of 242)	105	91	74	143	204
Uninsured (% pop. < 65)	20%	24%	18%	24%	24%
Primary Care	1,640:1	1,930:1		1,740:1	2,440:1
Dentists	1,680:1	1,930:0	3,670:0	1,730:1	2,670:1
Preventable hospital stays (per 100,000 Medicare enrollees)	4,793	4,002	4,154	3,214	4,108

Source: www.countyhealthrankings.org

Uvalde Memorial Hospital Action Plan

The Hospital board, administration, and staff will use the results of the CHNA in strategic planning on a long-term, continuing basis. Based on the board and leadership's priorities and available resources, the hospital will identify an action plan through the strategic planning process. Other community healthcare players can also play a lead role in influencing needs identified by the CHNA and UMH always welcomes partnerships to better the health of the communities we serve.

Credits and other notes:

Copies of this document may be obtained at Uvalde Memorial Hospital through the administration or public relations offices:

Administration, ATTN: Gabriela Anfinsen:

1025 Garner Field Road, Uvalde, TX 78801 | (830) 278- 6251 ext.1131 | g.anfinsen@umhtx.org

Public Relations & Marketing, ATTN: Karla Radicke:

124 Royal Lane, Uvalde, TX 78801 | (830) 278- 6251 ext.1137 | k.radicke@umhtx.org

Appendix

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Economic Impact Study

Economic Impact Study of UMH (including Uvalde Medical & Surgical Associates (UMSA), Sabinal Health Clinic (SHC)) & Service Region Physician Offices

Economic Impact Summary (FY20)

	UMH	PHYSICIAN OFFICES
DIRECT EMPLOYMENT IMPACT	455	54
SECONDARY EMPLOYMENT IMPACT	155	17
TOTAL EMPLOYMENT IMPACT	610	71
DIRECT WAGES/SALARIES/BENEFITS IMPACT	\$36.48 Million	\$2.38 Million
SECONDARY WAGES/SALARIES/BENEFITS IMPACT	\$6.93 Million	\$.53 Million
TOTAL WAGES/SALARIES/BENEFITS IMPACT	\$43.41 Million	\$2.91 Million

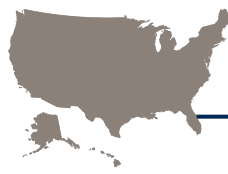
***Note:** All local independent physician offices owned or associated with UMH Active Medical Staff members were given the opportunity to complete the Economic Impact Study (EI) for their office location. An e-mail was sent to all (10) office managers and/or physicians with the full explanation of the CHNA. Further detail was provided specifically regarding the EI and offices were given the online toolkit to complete the assessment internally, and were also given the option to submit the required fields and have the UMH marketing manager complete the assessment on their behalf.

Practices given the opportunity to participate included:

Participating practices are highlighted in yellow. The practice's data was combined for a cumulative total physician office impact on our service region, shown in the graph above.

- Uvalde Family Practice Association - Dr. Cherie Hauptmeier, Dr. Cecilia J. Murillo
- Sage Family Medicine Associates, PA - Dr. Erika Garcia, Dr. David White, Dr. Kevin Uptergrove
- Uvalde Dental Associates - Dr. Gregory Baber

- Methodist Cardiology Clinic of San Antonio, Uvalde - Dr. Shawn Ragbir
- South Texas Women's Health & Medical Spa - Dr. James Meyer
- Clear Springs Center for Cancer Care - Dr. Charles Brooks
- UMH Medical Oncology and Hematology - Dr. Vinu Madhu **included under UMH*
- Sabinal Health Clinic - Dr. James Kelley **included under UMH*
- Uvalde Medical & Surgical Associates - Dr. Sandra Boenig, Dr. Jack Conoley, Dr. Isaac Sosa, Ryan Teague PA, Cheryl Rabe DNP **included under UMH*
- Uvalde Hospice - Dr. Sameta Sosa **included under UMH*
- Family Practice Center of Uvalde - Dr. John Preddy
- Encinca Pediatrics - Dr. Roy Guerrero
- Uvalde Diagnostic Clinic - Dr. G.V. Gaitonde
- Dr. Ralph Carpinteyro
- Dr. Jared Reading **included under UMH*



Report for the Economic Impact of Uvalde Memorial Hospital Critical Access Hospital

Direct Employment Impact:
455

Secondary Employment Impact:
155

Total Employment Impact:
610

Direct Wages/Salaries/Benefits Impact:
\$36.48 Million

Secondary Wages Salaries, and Benefits Impact:
\$6.93 Million

Total Wages, Salaries, and Benefits Impact:
\$43.41 Million

Ann K. Peton, MPH
Director, National Center for Rural Health works
(573)-301-9654

Ryan M. Hutchinson, M.S
Assistant Director, National Center for Rural Health Works
(540)-739-5066

Date: 6/30/2021

Background of Critical Access Hospitals In Rural Communities:

Critical access hospitals (CAH's) are a critical part of the health system for many rural communities.^{1,2,3} The health sector in a rural community, anchored by a CAH, is responsible for a number of full- and part-time jobs and the resulting wages, salaries, and benefits. Research findings from the National Center indicate that typically ten to fifteen percent of the jobs in a rural community are in health care and typically rural hospitals are one of the top employers in the rural community. The employment and resulting wages, salaries, and benefits from a CAH are critical to the rural community economy.⁵

Health care is important to the local economy in order to retain/recruit the elderly (including retirees) to live in the local community.^{6,7} Health services and safety services are top concerns of the elderly in choosing where to live. The elderly are the largest user of health care and have had the largest growth in the past several years.⁸ Additionally, health care is important for retaining or recruiting industry and business to the local community. Decisions for industrial and business locations are significantly influenced by the availability of quality education services and health services.⁹ CAH's are a key part of the rural community health care system and the rural economic system.

Using employment data from the user along with NCRHW averaged multipliers, the online application measures the economic impact of Critical Access Hospitals (CAH's)

IMPACT of Critical Access Hospitals on Rural Communities:

From the provided data, **Uvalde County Hospital Authority** employs **455** employees and pays **\$36.48** million in wages, salaries, and benefits. NCRHW's averaged employment and wage multipliers were derived from research of 91, CAH's, representing 18 states across all census regions in the U.S, using the input-output analysis model and data from IMPLAN Group. The average employment multiplier is 1.34, which in turn means for every job in the hospital, the multiplier indicates that an additional .34 jobs are created in other businesses and industries in the local economy. The average secondary employment impact of **Uvalde County Hospital Authority** is **155** jobs and the average total employment impact is **610** jobs for the **Uvalde County Hospital Authority**.



Report for the Economic Impact of Uvalde Memorial Hospital Critical Access Hospital

Direct Employment Impact:
455

Secondary Employment Impact:
155

Total Employment Impact:
610

Direct Wages/Salaries/Benefits Impact:
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Secondary Wages Salaries, and Benefits Impact:
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Total Wages, Salaries, and Benefits Impact:
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(540)-739-5066

Date: 6/30/2021

The average CAH income multiplier (wages, salaries, and benefits) used in this report was 1.19. **Uvalde County Hospital Authority** generates an average impact of **\$6.93** million in secondary wages, salaries and benefits impact and an average of **\$43.41** million in total wages, salaries, and benefits impact.

Determining the Economic Impact of Your local Hospital

It is important to note, that this application utilizes an averaged multiplier created by NCRHW using IMPLAN data and may not adequately reflect your hospital's service region. However, in order to more accurately estimate the economic impact of your hospital's service region, users of the economic impact online application are encouraged to contact the National Center for Rural Health Works to discuss the process for obtaining more area specific results. The Center is also able to provide optional data on the percentage of retail sales to wages, salaries and benefits.

If assistance is needed in completing the template or if you would like to schedule a webinar or workshop to better understand all the Center has to offer, please contact Ann K. Peton, MPH, Director, National Center for Rural Health Works, apeton@vcom.vt.edu , 573-301-9654 or seek additional information from the website: www.ruralhealthworks.ncahd.org

For more information about this research, please read the complete white paper: [CAH-Study-FINAL-101116.pdf](#)

¹ Chirilos, T.N. and Nostel, G. "Further Evidence on the Economic Effects of Poor Health." Review of Economic and Statistics. Volume 67(1): 61-69. 1985. ² House, P. "Community Benefits of Critical Access Hospitals in Washington." University of Washington, School of Medicine report. August 2007. ³ Hart, G.L., Pirani, M.J. and Rosenblatt, R.A. "Rural Hospital Closure and Local Physician Supply." Rural Health Works Paper Series #16. WWAMI Rural Health Research Center. December 1991. ⁴ Doeksen, G.A. "The Economic Importance of the Health Care Sector on a Rural Economy." Journal of Rural and Remote Health Research, Education, Practice, and Policy, Issue 1, Vol. 3, Article 135, June 2003. (<http://rrr/cleakin.edu.au>) ⁵ Scott L.C., Smith, L., and Rungeling, B. "Labor Force Participation in Southern Rural Labor Markets." American Journal of Agricultural Economics. Volume 59:266-274. 1997. ⁶ Toseland, R. and Rasch, J. "Factors Contributing to Older Persons' Satisfaction with Their Communities." The Gerontologist. Volume 18: 395-402. 1978. ⁷ Regnier, V., and Gelwicks, L.E. "Preferred Supportive Services for Middle to High Income Retirement Housing." The Gerontologist. Volume 21(1): 54-58. 1981 ⁸ Centers for Disease Control and Prevention, National Center for Health Statistics. "National Ambulatory Medical Care Survey, 2012 State and National Summary Tables." [http://www.cdc.gov/nchs/data/ahcd/namcs_summary/2012_namcs_we_b_tables.pdf (April 2016)]. ⁹ Lyne, J. "Quality-of-Life Factors Dominate Many Facility Location Decisions." Site Selection Handbook. Volume 33: 868-870. 1988.



Estimate the Economic Impact of a Rural Primary Care Physician

Fred C. Eilrich, Gerald A. Doeksen, and Cheryl F. St. Clair, National Center for Rural Health Works

Key Findings

- The total economic impact of a rural primary care physician is greater than the employment and labor income created from just the clinic.
- A rural primary care physician generates economic impacts at the local hospital from the inpatient admissions and outpatient referrals.
- A rural primary care physician practicing in a community with a local hospital creates an estimated 26.3 local jobs and nearly \$1.4 million in income (wages, salaries and benefits) from the clinic and the hospital.

Background

A primary care provider in rural areas delivers needed medical services. Visits to a primary care service provider are a major part of our health care needs. An estimated 54.6 percent of all physician visits are made to primary care physicians, physician assistants (PA) or nurse practitioners (NP).¹ Availability of adequate primary care services is essential for a strong health care system, but these primary care visits also account for health expenditures in the form of revenues to the medical clinic. A large portion of the revenues create employment opportunities and wages, salaries and benefits for clinical staff, which in turn are returned

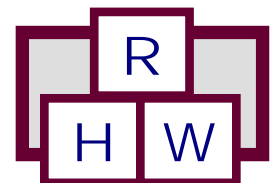
to the local economy as the clinic and employees spend locally. Furthermore, the total economic impact of a primary care service provider is greater than the impact at the clinic when the community has a local hospital. The physician (or PA/NP) contributes to the local hospital through inpatient admissions and outpatient referrals. Not only is the support vital for maintaining sufficient hospital utilization, but the revenue generated at the hospital creates even more jobs and income.

The employment opportunities and the resulting wages, salaries and benefits make the health care system an extremely important part of the local economy. Research from the National Center for Rural Health Works indicates that between 10 and 15 percent of the jobs in many rural communities are in the health care sector.² Hospitals often are the second largest employer in rural communities, trailing only local school systems.

Employee spending, along with clinic and hospital spending at local businesses, stimulates additional economic growth or secondary impacts in other parts of the economy. Much of this economic activity generates additional tax revenues that can be used by the local government to fund important community services.

Historically, a physician in an independently-owned clinic was the typical delivery method for rural

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Estimate the Economic Impact of a Rural Primary Care Physician

primary care services. More recently, the independent practice model is moving toward a multi-physician practice or an employment model. Fewer primary care physician graduates are starting their own practices and many practicing physicians are opting for employment. The increase of hospital-owned clinics, rural health clinics, urgent care clinics and retail clinics has created new employment opportunities.

In 2014, the survey conducted of 13,575 physicians (approximately 80% of physicians in active care) by Merritt Hawkins (MH) for The Physicians Foundation found that just over 37 percent identified themselves as primary care physicians (family medicine, general internal medicine and pediatrics.), *Note: MH indicate that this percentage was slightly higher than the actual 33 percent of all physicians practicing in a primary care area.* Responses showed slightly more than 70 percent of the primary care physician respondents had no share of ownership in their practice.³ Results from a 2012 survey by the American Medical Association showed that among physicians in single specialty practice, ownership of the practice by a hospital was most often reported by internal medicine (45.1 percent) and family practice physicians (37.0 percent).⁴

Researchers examined practice organization data provided by family physicians as part of their application for the American Board of Family Medicine's recertification. The data showed the percentage reporting solo practice decreased to 11 percent in 2013 from nearly constant 16 percent from 1998 to 2008.⁵

An examination of newly hired physicians suggests a future shift in the physician workforce. Merritt Hawkins found that in 2014 over 90 percent of newly hired physicians were choosing employment by a hospital, medical group, FQHC, academic medical center or joining other practice settings.

Less than 10 percent were establishing solo practices.⁶

Purpose of the Study

The objective of this study is to estimate the economic contributions of a rural primary care physician to employment and labor income in the community and surrounding area including the local hospital. The estimates of direct and secondary impacts underestimate the total contribution as the impact is not included from sectors such as pharmacy and nursing homes. The study includes impacts from:

- clinic employment and wages, salaries and benefits (labor income), and
- local hospital employment and wages, salaries and benefits (labor income).

Scope of Research

Estimates for this study were based on data from the Department of Health and Human Services, Centers for Medicare and Medicaid Services (CMS), U.S. Department of Labor, Bureau of Labor Statistics (BLS), IMPLAN and previous economic impact studies completed by the National Center for Rural Health Works. (Additional details on the model and IMPLAN data are given in the Appendix.) The clinic staffing mix per physician can vary slightly from a solo physician practice to a multi-physician practice but, interviews conducted with National Health Service Corps (NHSC) staff and employed physicians suggest that rural physician practices from all practice models have similar patient care and referral activities. Data from rural health clinics (RHCs) were collected to represent all types of rural primary care clinics. The CMS 2014 cost reports provided a large data set for 1,261 independent-based rural health clinics.

Hospitals must have support from local primary care service providers to maintain sufficient utilization and financial stability. In addition to

Estimate the Economic Impact of a Rural Primary Care Physician

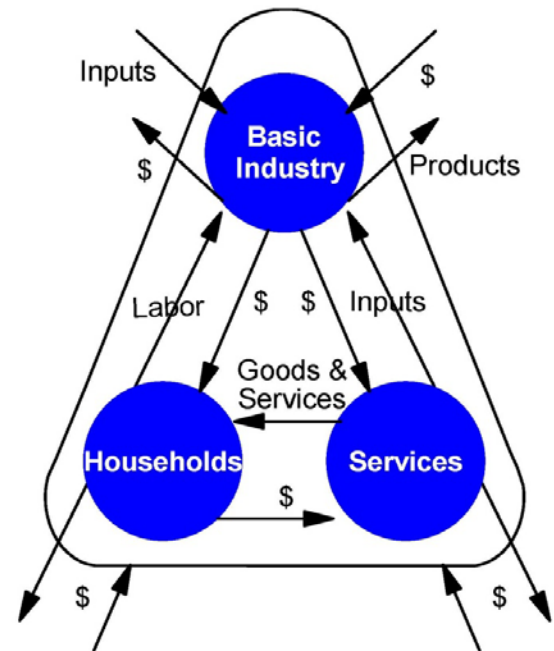
inpatient admissions, primary care physicians and PA/NPs generate significant outpatient activities that contribute to hospital revenues. Hospitals allocate a significant portion of their revenues to employee compensation costs. Therefore, it was assumed that the direct impacts to a hospital could be estimated by allocating hospital employment and compensation to the primary care providers practicing in the hospital medical service area. The economic impact measured in this study results from rural primary care providers that practice in a clinic and utilize the local hospital for services.

Approach

The methodology will estimate the economic impact from the clinic and hospital per physician. Due to differences in regulations among states, the patient activity for PAs/NPs varies significantly. For this study, PAs/NPs were assumed as one-half of a primary care physician. The direct impacts include the employees and labor income at the clinic and the proportionate share of the hospital employees and their labor income. The secondary impacts are calculated with an input-output model and data from IMPLAN. **Figure 1** illustrates a community economic system. The primary care clinic generates jobs and labor income from its revenues. Additional jobs and labor income are created at the hospital through inpatient admissions and outpatient referrals. In turn, secondary impacts are created as the clinic and the hospital and the individuals working for the clinic/hospital purchase goods and services within the local economy.

Figure 1 illustrates that a change in any one segment of a community's economy will cause reverberations throughout the entire economic system of the community. A multiplier from an input-output model can measure the effect created by an increase or decrease in economic activity. The multiplier not only measures the economic activity from the physician clinic and hospital employees

but also includes the economic activity from additional business spending and household spending.



Community Economic System
Figure 1

The model calculates multipliers for employment (in terms of full- and part-time jobs) and labor income (in terms of wages, salaries and benefits.) The model generates multipliers that are medical service area-specific due to differences in locally-available goods and services across different states, counties, or zip codes.

Direct Impacts of a Rural Primary Care Physician

Estimating the Direct Impacts of the Clinic

Data in **Table 1** present the direct impacts of the clinic in terms of employment and labor income. Average income for providers (physician, PAs and NPs) was determined from total compensation and full-time equivalent employment (FTE) from the cost reports. The total clinic employment impact including a physician was estimated to be five jobs.

Estimate the Economic Impact of a Rural Primary Care Physician

The clinic staff may include a part-time lab technician and some rural clinics might have additional labor income from physician supervision.

Table 1
Estimated Direct Impacts on Employment and Labor Income from a Primary Care Clinic, 2014

	Employment	Labor Income
Physician	1	\$203,538
Nurse	1	\$54,013
Clinic Staff ¹	3	\$149,598
Staff Benefits	—	\$42,349
Total	5	\$449,498

¹Office staff includes administrative, lab techs and physician supervision
Source: n.p. 2014 Healthcare Cost Report Information System (HCRIS) Dataset, Centers for Medicare & Medicaid Services, Web. June, 2014; n.p. 2014 National Occupational Employment and Wage Estimates. U.S. Department of Labor, Bureau of Labor Statistics, Web. May 2014.

The CMS cost reports provide total compensation for nursing and office staff but do not include employment. Therefore, income estimates for nursing and office staff were obtained from the BLS 2014 Wage and Salary Estimates.

The national average income was \$68,095 for a registered nurse and \$39,930 for licensed practical and vocational nurses for an estimated total average income for nurses of \$54,013. Incomes could be slightly less in rural areas but rural specific data are unavailable. Total estimated direct labor income from the clinic was \$449,498.

Estimating the Direct Impacts at the Hospital

The direct impacts that a rural primary care physician has at the hospital are reflected in **Table 2**. Hospitals are an integral part of the local health care sector. As previously mentioned, the community hospital is a major source of jobs and labor income in the local medical service area. Hospitals require inpatient admissions and outpatient referrals from physicians.

Hospital and physician data surveyed from 102 individual critical access hospitals in 19 states were integrated with compensation data from IMPLAN to determine employment and labor income. Hospital compensation was allocated equally to the number of physicians practicing in the medical service area. Data from this sample were then averaged to estimate the direct impacts of each physician to the local hospital. The estimated employment generated at the hospital is 14.5 employees per physician.

Table 2
2014 Employment and Labor Income at the Local Hospital

Generated by a Rural Primary Care Physician	
Employment	14.5
Labor Income	\$716,793

Source: n.p. 2014 Healthcare Cost Report Information System (HCRIS) Dataset, Centers for Medicare & Medicaid Services, Web. June 2014.

The estimated average labor income per hospital employee was \$49,434, resulting in \$716,793 total labor income at the hospital from a rural primary care physician's patient referral activity. These data are based on a full-capacity clinic practice, providing the maximum impact on the local hospital.

It is important to note, that it may take new providers three to five years before the practice is at full capacity and can generate a full impact on the community. Actual impacts on the hospital may be affected by their available capacity.

Total Impacts of a Rural Primary Care Physician

As stated earlier, the direct employment and labor income will further benefit the community by generating secondary jobs and labor income throughout the local economy. Data in **Table 3** present the total impacts per physician from the physician clinic and the hospital visits attributed to the primary care physician. For this analysis, the

Estimate the Economic Impact of a Rural Primary Care Physician

RHC employment and income multipliers available from Rural Health Works were averaged from 414 rural clinic counties in 17 states. The available hospital multipliers were averaged from 115 rural hospital counties in 16 states.

Table 3
2014 Total Employment and Labor Income Impact of a Rural Primary Care Physician at Physician Clinic and Hospital¹

	Employment	Multiplier	Total
Clinic	5.0	1.33	6.6
Hospital	<u>14.5</u>	1.36	<u>19.7</u>
Total	19.5		26.3
	Income	Multiplier	Total
Clinic	\$449,498	1.18	\$530,408
Hospital	<u>\$716,793</u>	1.20	<u>\$860,152</u>
Total	\$1,166,291		\$1,390,560

¹Income includes wages, salaries and benefits.
Source: IMPLAN database, IMPLAN (www.implan.com.)

The clinic employment multiplier of 1.33 estimates that if one job is created by the primary care clinic, then an additional 0.33 jobs are created in other businesses due to the clinic and employee spending. Using the employment and labor income data from **Tables 1 and 2**, an estimate of total labor income and employment created from the primary care clinic and hospital can be made. The total employment impact per physician from the clinic is 6.6 jobs. The same methodology used for the hospital yields 19.7 jobs for a total employment impact of 26.3 jobs. The direct labor income estimates result in total labor income impact of \$1,390,560.

Summary

The importance of a local primary care provider and the medical contribution that he or she makes to the community are revealed through improvements in residents' health and higher quality of life indicators. However, the economic contribution is not typically quantified. This report documents the economic importance of a rural primary care physician. A rural primary care physician practicing in a community with a local hospital creates approximately 26.3 local jobs and nearly \$1.4 million in labor income (wages, salaries and benefits). The estimate is low as this study measures only the impacts from the clinic and hospital and does not include impacts from pharmacy, nursing home, etc. The impact is created through clinic employment, inpatient admissions, outpatient referrals and the multiplier effect of these activities. The rural primary care physician's economic contributions are important to a community.

Template to Measure the Annual Economic Impact of a Rural Primary Care Physician

The research results provide a template to assist local leaders interested in estimating the economic impact of a rural primary care physician practice. Local data should be utilized to derive the most realistic estimates for the local community. If local data are unavailable, the national estimates from the previous tables can be used. All assumptions should be closely examined by local decision-makers to verify that they reflect local conditions.

The first step is to estimate the direct employment and labor income from the clinic and the hospital. After the direct impacts have been determined, the total impacts including secondary impacts can be estimated. Specific county or zip code multipliers are available through IMPLAN and can be

Estimate the Economic Impact of a Rural Primary Care Physician

generated and utilized to make the results community specific.

The State Offices of Rural Health, County/State Extension Offices, state hospital associations and other state agencies are possible resources for technical assistance with county-specific multipliers. If local data are unavailable, the national rural clinic multipliers provided are the average of 414 rural clinic counties located in 17 states. The hospital multipliers were averaged from 115 rural hospital counties in 16 states. All assumptions should be closely examined by local decision-makers to verify that they reflect local conditions.

TEMPLATE

Estimating the Total Employment and Labor Income Impacts of a Rural Primary Care Practice

	Direct Employment	Multiplier	Total Impact
Clinic	_____	1.33	_____
Hospital	_____	1.36	_____
Total	_____		_____
	Direct Income	Multiplier	Total Impact
Clinic	\$ _____	1.18	\$ _____
Hospital	\$ _____	1.20	\$ _____
Total	\$ _____		\$ _____

References

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- ⁶Merritt Hawkins, (2014). *2014 review of physician and advanced practitioner recruiting incentives*. Irving, TX: AMN Healthcare Company.

A Review of Input-Output Analysis

Input-output (I/O) (Miernyk, 1965) was designed to analyze the transactions among the industries in an economy. These models are largely based on the work of Wassily Leontief (1936). Detailed I/O analysis captures the indirect and induced interrelated circular behavior of the economy. For example, an increase in the demand for health services requires more equipment, more labor, and more supplies, which, in turn, requires more labor to produce the supplies, etc. By simultaneously accounting for structural interaction between sectors and industries, I/O analysis gives expression to the general economic equilibrium system. The analysis utilizes assumptions based on linear and fixed coefficients and limited substitutions among inputs and outputs. The analysis also assumes that average and marginal I/O coefficients are equal.

Nonetheless, the framework has been widely accepted and used. I/O analysis is useful when carefully executed and interpreted in defining the structure of an area, the interdependencies among industries, and forecasting economic outcomes.

The I/O model coefficients describe the structural interdependence of an economy. From the coefficients, various predictive devices can be computed, which can be useful in analyzing economic changes in a state, an area or a county. Multipliers indicate the relationship between some observed change in the economy and the total change in economic activity created throughout the economy.

The basis of IMPLAN was developed by the U. S. Forest Service to construct input/output accounts and models. The complexity of this type of modeling had hindered practitioners from constructing models specific to a community requesting an analysis. The University of Minnesota utilized the U.S. Forest Service model to further develop the methodology and expand the data sources to form the model known as IMPLAN. The

founders of IMPLAN, Scott Lindall and Doug Olson, joined the University of Minnesota in 1984 and, as an outgrowth of their work with the University of Minnesota, entered into a technology transfer agreement with the University of Minnesota that allowed them to form Minnesota IMPLAN Group, Inc. (MIG).

Minnesota IMPLAN Group, Inc. was purchased by IMPLAN and relocated to:

IMPLAN
16905 Northcross Drive Suite 120
Huntersville, NC 28078

Support hours are 8 am – 7 pm Eastern Time and can be reached by email at info@implan.com or by phone at 800-507-9426.

IMPLAN Software and Data

At first, IMPLAN focused on database development and provided data that could be used in the Forest Service version of the software. In 1995, IMPLAN took on the task of writing a new version of the IMPLAN software from scratch that extended the previous Forest Service version by creating an entirely new modeling system – an extension of input-output accounts and resulting Social Accounting Matrices (SAM) multipliers. Version 2 of the new IMPLAN software became available in May of 1999. The latest development of the software is now available, IMPLAN Version 3 Software System, the new economic impact assessment software system.

With IMPLAN Version 3 software, the packaging of products has changed. Version 3 utilizes 2007 or later data. When data are ordered, the data cost plus shipping are the only costs. Version 3.0 software and the new IMPLAN appliance are included in the cost of the data. There are no additional fees to upgrade to IMPLAN Version 3.0. Data files are licensed to an individual user. Version 2 is no longer compatible with 2008 and later data sets.

Estimate the Economic Impact of a Rural Primary Care Physician

Version 3 allows the user to do much more detailed analyses. Users can continue to create detailed economic impact estimates. Version 3.0 takes the analysis further, providing a new method for estimating regional imports and exports is being implemented - a trade model. IMPLAN can construct a model for any state, region, area, county, or zip code area in the United States by using available national, state, county, and zip code level data. Impact analysis can be performed once a regional input/output model is constructed.

IMPLAN Multipliers

Five different sets of multipliers are estimated by IMPLAN, corresponding to five measures of regional economic activity. These are: total industry output, personal income, total income, value added, and employment. Two types of multipliers are generated. Type I multipliers measure the impact in terms of direct and indirect effects. Direct impacts are the changes in the activities of the focus industry or firm, such as the closing of a hospital. The focus business changes its purchases of inputs as a result of the direct impacts. This produces indirect impacts in other business sectors. However, the total impact of a change in the economy consists of direct, indirect, and induced changes. Both the direct and indirect impacts change the flow of dollars to the households. Subsequently, the households alter their consumption accordingly. The effect of the changes in household consumption on businesses in a community is referred to as an induced effect. To measure the total impact, a Type II (or Type SAM) multiplier is used. The Type II multiplier compares direct, indirect, and induced effects with the direct effects generated by a change in final demand (the sum of direct, indirect, and induced divided by direct).

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Press Release

Submitted July 13, 2021; Published July 18, 2021



Press Release

For Immediate Release

Media Contact

Karla Radicke | k.radicke@umhtx.org
Marketing Manager
830-278-6251 ext. 1037

UVALDE, TX - Uvalde Memorial Hospital is undergoing the process of completing a Community Health Needs Assessment (CHNA). The project is done every three years to complete an objective and comprehensive study of the overall health status of the hospital's service region.

The first part of the assessment includes an economic impact study, a detailed look at the hospital and its services, and reports on demographics within the hospital's medical service region of Edwards, Kinney, Real, Uvalde and Zavala counties. All of these components combined are used to analyze the healthcare needs of residents in the area.

A large component of the study is the second portion which includes community feedback. The hospital invites and encourages all residents within the five-county service region to complete the CHNA survey available now until July 31, 2021. The survey will be a key indicator in determining the overall health status of the service area, identifying the most pressing health-related needs, and will help in the development of recommendations based on the findings. The survey is open to the public and can be obtained by hard copy at the hospital or taken online at <https://www.research.net/r/UMHCHNA2021>.

The hospital will look to survey results for assistance in prioritizing the needs identified and will adopt an implementation strategy to meet those needs. Results from the assessment will be made available to the public and will be reported in accordance with federal requirements by the end of the calendar year.

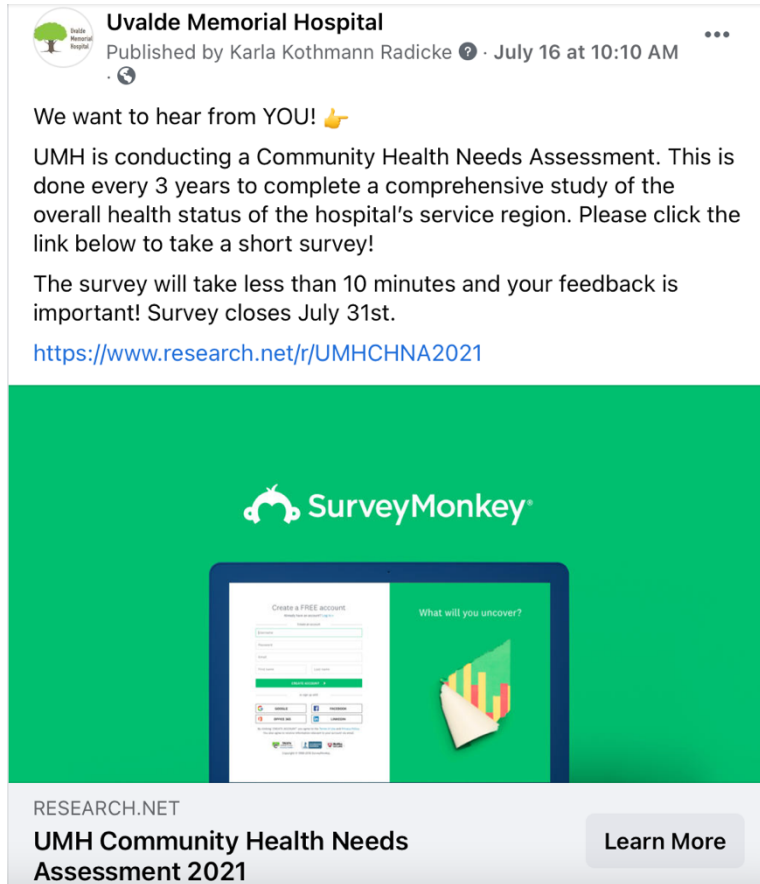
Under the ACA the CHNA is a requirement for not-for-profit hospitals every three years. If you are interested in completing a survey please visit:

- www.umhtx.org
- <https://www.research.net/r/UMHCHNA2021>
- or the hospital's administration office.

You may also call (830) 278-6251 extension 1038 or email k.radicke@umhtx.org to obtain a copy.

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Social Media



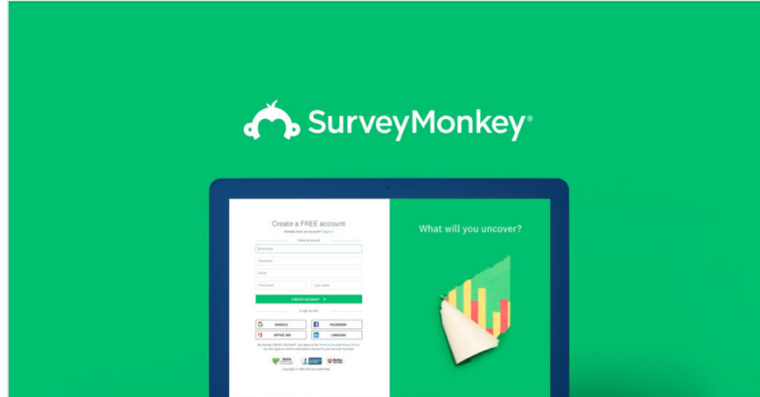
Uvalde Memorial Hospital
Published by Karla Kothmann Radicke · July 16 at 10:10 AM

We want to hear from YOU! 🙌

UMH is conducting a Community Health Needs Assessment. This is done every 3 years to complete a comprehensive study of the overall health status of the hospital's service region. Please click the link below to take a short survey!

The survey will take less than 10 minutes and your feedback is important! Survey closes July 31st.

<https://www.research.net/r/UMHCHNA2021>



RESEARCH.NET
UMH Community Health Needs Assessment 2021

[Learn More](#)


Announcement Published on Facebook on the following dates:

- July 16, 2021
- July 20, 2021
- July 26, 2021


Post utilized paid boosted advertising from July 23- July 31, and August 4- August 11.

CHNA Survey

Survey Page 1 - FRONT



Community Health Needs Assessment
National Center for Rural Health Works



Uvalde Memorial Hospital

1. Have you or someone in your household used the services of a hospital in the past 24 months?
 - A. Yes
 - B. No (Skip to Q5)
 - C. Don't Know (Skip to Q5)

2. At which hospital(s) were services received?

<ol style="list-style-type: none"> A. Uvalde Memorial Hospital (Skip to Q4) B. Val Verde Regional Medical Center C. Methodist Healthcare System 	<ol style="list-style-type: none"> D. Medina Regional Hospital E. Peterson Regional Medical Center F. Other: _____
--	---

3. You responded that you or someone in your household received care at a hospital other than Uvalde Memorial Hospital; why did you choose that/those hospital(s)?

<ol style="list-style-type: none"> A. Physician referral B. Prices of services C. Insurance 	<ol style="list-style-type: none"> D. Quality of care E. Availability of specialty care F. Other(list): _____
--	--

4. What hospital service(s) were used at Uvalde Memorial Hospital? Circle all that apply.

<ol style="list-style-type: none"> A. Radiology/Imaging B. Laboratory C. Cardiopulmonary (Stress Test) D. Emergency room (ER) E. Women's & Newborns' Center (OB) 	<ol style="list-style-type: none"> F. Inpatient services (Med/Surg, ICU) G. Outpatient surgery/Day surgery (OR) H. Outpatient services (Wound Care, Hospice, Crossroads, Oncology, Specialty Clinic) I. Other(list): _____
---	--

5. Have you or someone in your household used oncology (cancer) services at Kate Marmion Regional Cancer Medical Center?
 - A. Yes, chemotherapy
 - B. Yes, radiation
 - C. No (Skip to Q7)

6. If yes, how satisfied were you with the services you received?
 - A. Satisfied
 - B. Dissatisfied
 - C. Don't know

Why were you satisfied or dissatisfied? _____

7. What type of specialty service(s) have you or someone in your household been to in the last 36 months and in which city did you receive that care? Complete the blank with city, next to all that apply.

Specialty	City Location	Specialty	City Location
A. Internal Medicine	_____	G. Obstetrics-Gynecology	_____
B. Cardiology/Heart	_____	H. General Surgery	_____
C. Orthopaedics/Ortho.Surgery	_____	I. Ear, Nose, Throat (ENT)	_____
D. Urology	_____	J. Sleep Study/Center	_____
E. Dermatology	_____	K. Other(list):	_____
F. Oncology	_____	L. No specialty services received	_____

8. Are there specialties you believe we need locally that are not currently available?

9. Have you had testing, laboratory work, and/or x-rays performed in the last 36 months?

Survey Page 2 - FRONT

17. Have you been told by a physician that you have any of the following conditions? Circle all that apply.

- | | | |
|------------------------|-----------------------|--------------|
| A. Stroke | E. Obesity/overweight | I. Asthma |
| B. Diabetes | F. High cholesterol | J. Arthritis |
| C. High blood pressure | G. Lung disease/COPD | K. None |
| D. Heart disease | H. Cancer | |

18. Do you lack any of the following to manage your/your family's health condition(s)? Circle all that apply.

- | | | |
|-------------------|---------------------|-----------------|
| A. Money | C. Health education | E. Insurance |
| B. Transportation | D. Medical supplies | F. Other: _____ |

19. Have you or someone in your household experienced any of the following? If so, complete the blanks next to all that apply.

	Type of Services Received	City/Location	Patient's Age
A. Teen Pregnancy	_____	_____	_____
B. Mental Health Issues	_____	_____	_____
C. Alcohol Overuse	_____	_____	_____
D. Drug Addiction	_____	_____	_____
E. Other (List)	_____	_____	_____
F. None			

20. What type of primary healthcare coverage (insurance) do you have?

- | | |
|--|--|
| A. Medicare with supplemental | F. Through employer, self or spouse(list insurance): _____ |
| B. Medicare without supplemental | G. Private (list insurance): _____ |
| C. Medicaid | H. Other (list): _____ |
| D. Obamacare/Health Insurance Exchange | |
| E. No healthcare coverage | |

21. If there was a community wellness center that offered exercise classes, equipment, swimming facilities and indoor/outdoor walking spaces, would you be willing to pay a monthly membership fee?

- | | |
|---|-------|
| A. Yes | B. No |
| C. What amount do you feel is reasonable for a monthly membership? \$ _____ | |

22. Would you utilize specialty care services delivered via Telemedicine over the internet or phone ?

- | | | |
|--------|-------|---------------|
| A. Yes | B. No | C. Don't know |
|--------|-------|---------------|

Why or why not: _____

23. Uvalde Memorial Hospital provides services to the residents of Edwards, Kinney, Real, Uvalde, and Zavala counties. As a resident, would you support a Hospital District that has taxing authority to help ensure the enhancement and continuation of services provided by UMH?

- | | | |
|--------|-------|---------------|
| A. Yes | B. No | C. Don't know |
|--------|-------|---------------|

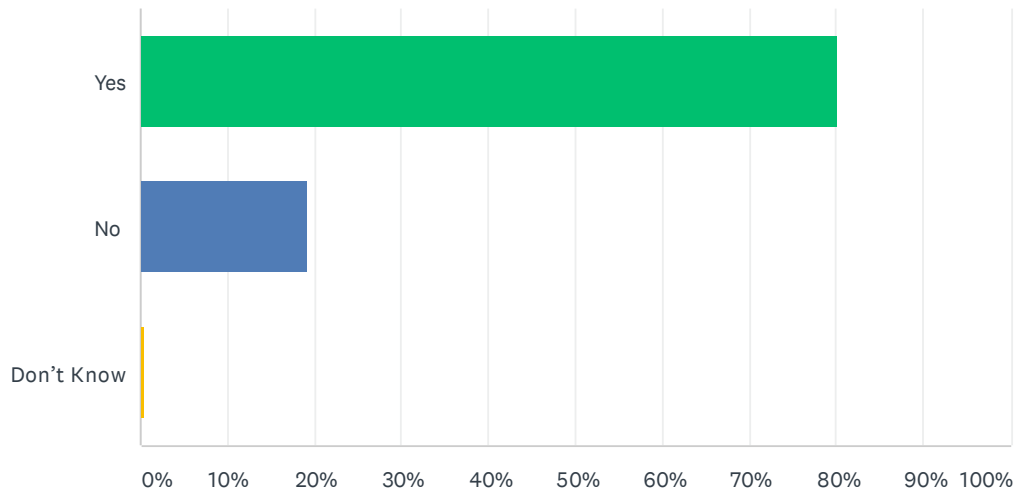
Why or why not: _____

Please include any additional comments or information you would like to share with us on the back.

Survey Answer Results

Q1 Have you or someone in your household used the services of a hospital in the past 24 months?

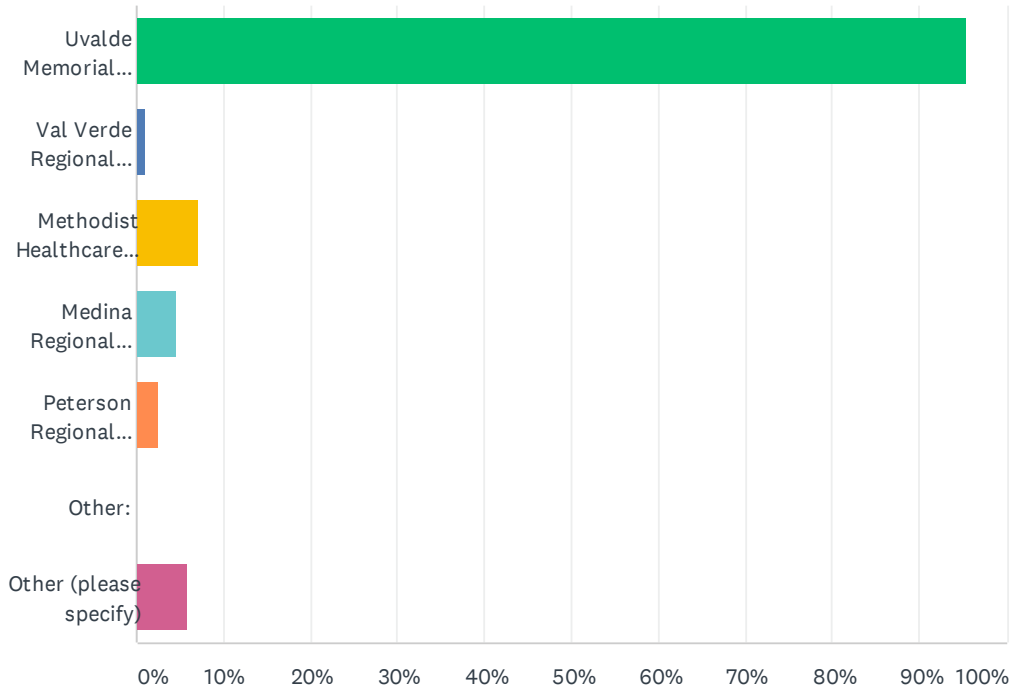
Answered: 388 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.15%	311
No	19.33%	75
Don't Know	0.52%	2
TOTAL		388

Q2 At which hospital(s) were services received?

Answered: 307 Skipped: 81



ANSWER CHOICES	RESPONSES	
Uvalde Memorial Hospital	95.44%	293
Val Verde Regional Medical Center	0.98%	3
Methodist Healthcare System	7.17%	22
Medina Regional Hospital	4.56%	14
Peterson Regional Medical Center	2.61%	8
Other:	0.00%	0
Other (please specify)	5.86%	18
Total Respondents: 307		

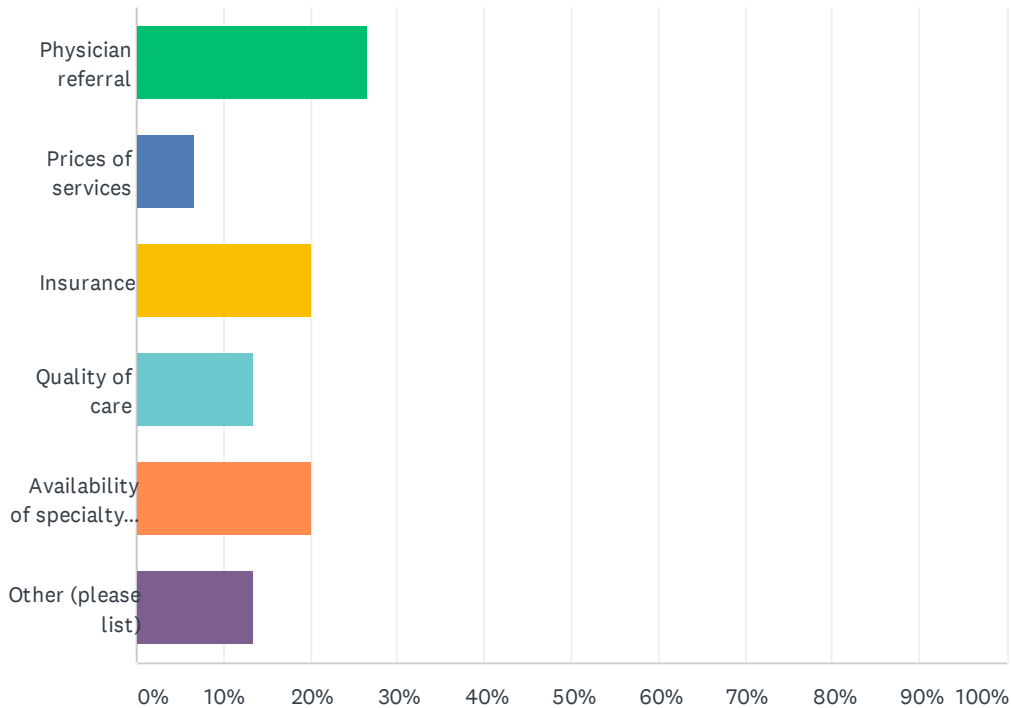
#	OTHER (PLEASE SPECIFY)	DATE
1	Sabinal Health Clinic	8/11/2021 1:37 PM
2	Lab	8/10/2021 8:56 PM
3	Texas Heart institute- Houston tx	8/9/2021 10:30 PM
4	Methodist	8/9/2021 6:23 PM
5	BAMC in	8/9/2021 12:00 AM
6	University Hospital	8/8/2021 5:31 PM
7	University hospital San Antonio	8/6/2021 9:17 PM
8	Baptist trail	8/6/2021 7:40 PM

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9	University Transplant Hosp. San Antonio	8/4/2021 3:38 PM
10	Methodist	7/29/2021 11:08 AM
11	Texas diabetes institute	7/29/2021 12:17 AM
12	DCMH	7/27/2021 7:55 PM
13	Methodist	7/27/2021 6:19 AM
14	Christus Santa Rosa	7/26/2021 11:08 PM
15	Baptist Medical SA	7/19/2021 4:46 PM
16	Excellent care	7/19/2021 11:19 AM
17	Santa Rosa Medical Center	7/16/2021 11:50 AM
18	Methodist Hospital	7/16/2021 10:34 AM

Q3 You responded that you or someone in your household received care at a hospital other than Uvalde Memorial Hospital; why did you choose that/those hospital(s)?

Answered: 15 Skipped: 373

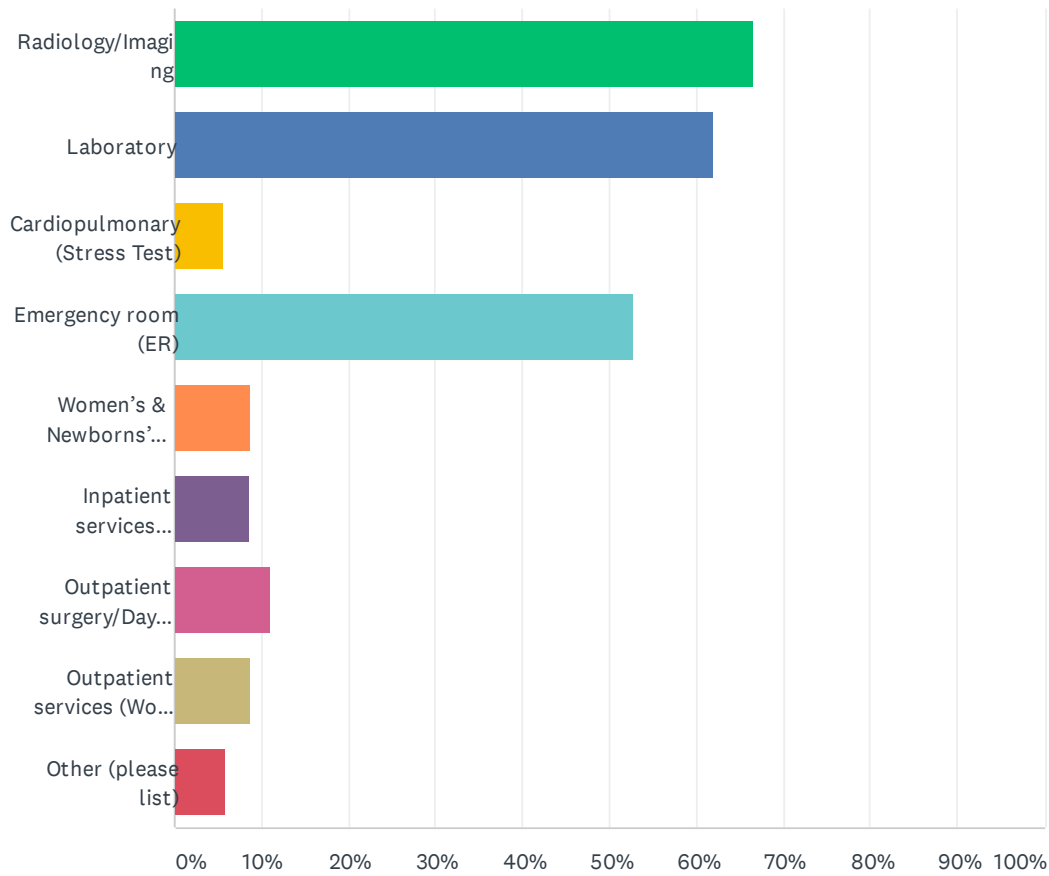


ANSWER CHOICES	RESPONSES
Physician referral	26.67% 4
Prices of services	6.67% 1
Insurance	20.00% 3
Quality of care	13.33% 2
Availability of specialty care	20.00% 3
Other (please list)	13.33% 2
TOTAL	15

#	OTHER (PLEASE LIST)	DATE
1	Was out of town	8/6/2021 7:40 PM
2	Location	7/27/2021 7:56 PM

Q4 What hospital service(s) were used at Uvalde Memorial Hospital? Check all that apply.

Answered: 304 Skipped: 84



ANSWER CHOICES	RESPONSES	
Radiology/Imaging	66.45%	202
Laboratory	61.84%	188
Cardiopulmonary (Stress Test)	5.59%	17
Emergency room (ER)	52.63%	160
Women's & Newborns' Center (OB)	8.88%	27
Inpatient services (Med/Surg, ICU)	8.55%	26
Outpatient surgery/Day surgery (OR)	11.18%	34
Outpatient services (Wound Care, Hospice, Crossroads, Oncology, Specialty Clinic)	8.88%	27
Other (please list)	5.92%	18
Total Respondents: 304		

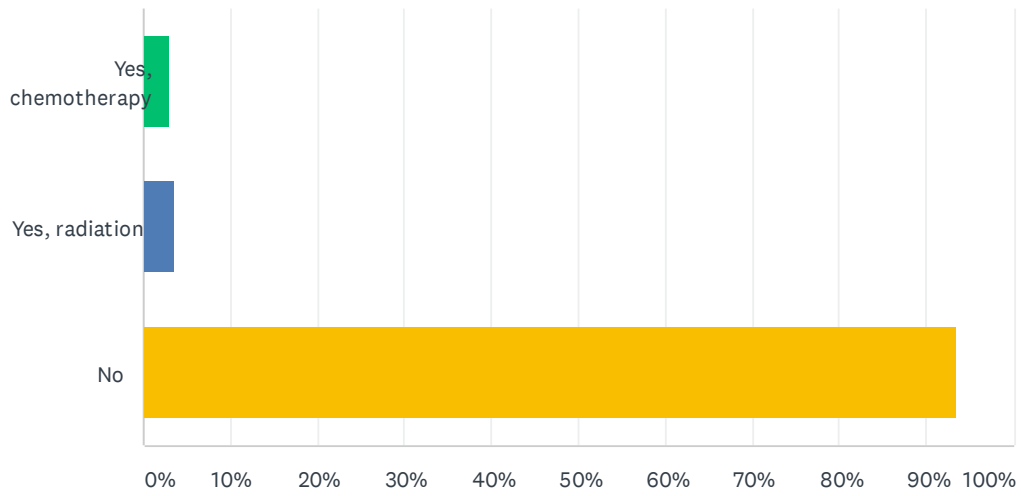
#	OTHER (PLEASE LIST)	DATE
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1	Nothing I went to Hondo	8/10/2021 9:03 AM
2	None	8/9/2021 3:33 PM
3	Physical therapy	8/8/2021 6:49 PM
4	physical therapy	8/7/2021 10:22 PM
5	Surgical associates	8/6/2021 7:41 PM
6	Covid testing	8/4/2021 10:45 AM
7	None	8/2/2021 3:42 PM
8	Uvalde Med/Surgery clinic	7/29/2021 4:13 PM
9	ECG	7/29/2021 9:17 AM
10	Pacemaker retired.	7/28/2021 5:59 PM
11	Radiation Oncology	7/28/2021 6:35 AM
12	K	7/27/2021 7:36 PM
13	occupational therapy	7/26/2021 9:33 PM
14	COVID-19 vaccination	7/26/2021 3:33 PM
15	Physical therapy	7/25/2021 1:25 PM
16	Physical Therapy	7/20/2021 9:54 AM
17	None	7/16/2021 2:14 PM
18	Saw Dr. Rabe and Dr. Ragbir	7/16/2021 10:38 AM

Q5 Have you or someone in your household used oncology (cancer) services at Kate Marmion Regional Cancer Medical Center?

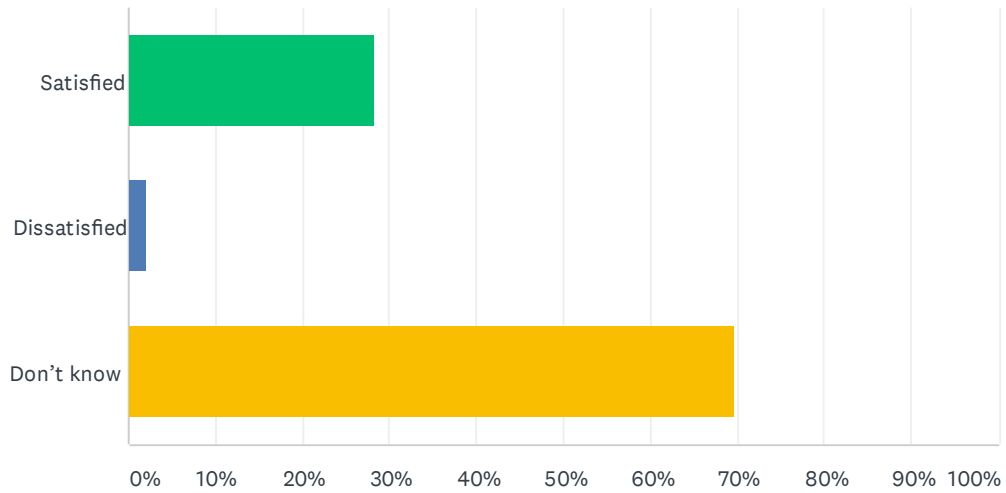
Answered: 371 Skipped: 17



ANSWER CHOICES	RESPONSES	
Yes, chemotherapy	2.96%	11
Yes, radiation	3.50%	13
No	93.53%	347
TOTAL		371

Q6 If yes, how satisfied were you with the services you received?

Answered: 191 Skipped: 197



ANSWER CHOICES	RESPONSES
Satisfied	28.27% 54
Dissatisfied	2.09% 4
Don't know	69.63% 133
TOTAL	191

Q7 Why were you satisfied or dissatisfied?

Answered: 87 Skipped: 301

#	RESPONSES	DATE
1	.	8/12/2021 12:16 PM
2	n/a	8/12/2021 11:31 AM
3	ER visit for my son was unsatisfactory. He was in distress and left unattended outside for a good 30 to 45 minutes. Took forever for medication to be given. Radiology and ER doctor great.	8/12/2021 11:20 AM
4	Was for follow up blood work.	8/11/2021 6:52 PM
5	N/A	8/11/2021 5:50 PM
6	Had a visit not cancer related but we were very satisfied with the visit.	8/11/2021 4:31 PM
7	Didn't use	8/11/2021 4:05 PM
8	N/A	8/11/2021 1:39 PM
9	Got the proper care	8/11/2021 1:39 PM
10	the convenience of not having to go to San Antonio	8/11/2021 1:08 PM
11	Satisfied; the technicians at the lab/rad are always so professional yet friendly. Registration/Admissions take time to register even though they are on a "time-crunch" truly appreciate the atmosphere within our hospital.	8/11/2021 12:38 PM
12	never been seen here	8/11/2021 12:15 PM
13	The service was outstanding and the staff is so caring.	8/11/2021 11:54 AM
14	Women's center is wonderful	8/10/2021 9:39 PM
15	Not applicablr	8/10/2021 8:57 PM
16	N/A	8/10/2021 1:14 PM
17	N/A	8/10/2021 12:03 PM
18	My husband used it for years then y'all changed the providers so we had to go back to San Antonio	8/10/2021 9:04 AM
19	No services	8/10/2021 5:03 AM
20	Very professional staff.	8/9/2021 8:11 PM
21	Excellent treatment	8/9/2021 12:02 AM
22	The convenience of not having to go travel out of town.	8/7/2021 5:32 PM
23	Never used service	8/7/2021 5:23 PM
24	Have not used the services	8/7/2021 3:53 PM
25	Billing dept sucks	8/7/2021 10:11 AM
26	Did not use this particular hospital.	8/7/2021 9:15 AM
27	Staff were very kind and caring!	8/6/2021 10:40 PM
28	Took too long to get in. Need more staff!!	8/6/2021 10:20 PM
29	Not used	8/6/2021 7:41 PM
30	.	8/6/2021 7:38 PM

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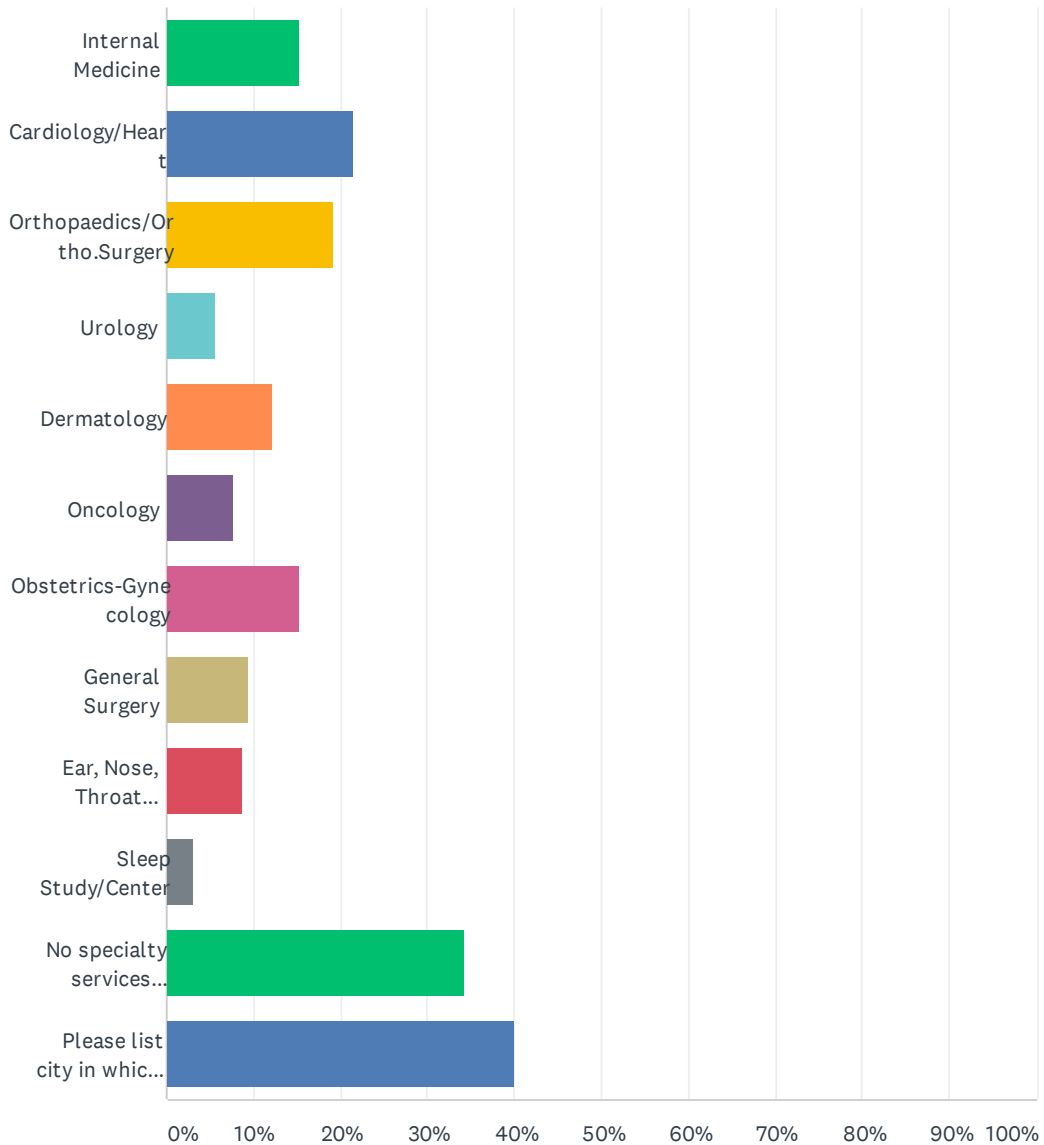
31	Was lied about Doctors	8/6/2021 12:35 PM
32	Services expected were taken care of.	8/6/2021 11:11 AM
33	N/A services not used	8/6/2021 3:44 AM
34	Did not need service	8/5/2021 10:20 PM
35	N/A	8/5/2021 1:22 PM
36	They knew what they were doing.	8/5/2021 11:26 AM
37	My daughter went the first time and they said she had croup, the second time we went a month later she had the same symptoms & cough and she tested positive for RSV, she was also developing hand foot mouth and they didn't catch that.	8/5/2021 9:05 AM
38	N/a	8/4/2021 7:54 PM
39	Havent used this service	8/4/2021 4:29 PM
40	Convenience, however did not like when had to change doctor due to contract issues.	8/4/2021 3:21 PM
41	NA	8/4/2021 9:48 AM
42	Friendly staff that introduced themselves and explained what they were going to do and then explained what they were going to do to me	8/2/2021 10:04 AM
43	Excellent service	8/1/2021 6:50 AM
44	N/A	7/30/2021 10:41 AM
45	I didn't need tivtravel	7/30/2021 4:03 AM
46	Does not apply	7/29/2021 6:18 PM
47	The service was beyond what one would expect from a rural healthcare facility and the doctors were extremely knowledgeable.	7/29/2021 5:58 PM
48	Personnel were very attentive. They had very nice bed side manners.	7/29/2021 5:50 PM
49	Staff were friendly and informative	7/29/2021 11:09 AM
50	Yes	7/29/2021 9:37 AM
51	Never seen or known anyone using Cancer services	7/29/2021 9:18 AM
52	Did not have services done.	7/29/2021 8:56 AM
53	.	7/29/2021 8:53 AM
54	N/A	7/29/2021 8:00 AM
55	Everyone was very efficent	7/28/2021 4:26 PM
56	N/A	7/28/2021 4:00 PM
57	Great, caring, service	7/28/2021 5:08 AM
58	Great people	7/28/2021 12:06 AM
59	Na	7/27/2021 11:34 PM
60	Hospice services were great. Hospital services severely lacking.	7/27/2021 8:28 PM
61	Very professional and friendly.	7/27/2021 7:36 PM
62	Was seen quick and tests were done to make sure the baby was okay.	7/27/2021 1:07 PM
63	Friendly people who work there	7/27/2021 11:12 AM
64	Ma	7/27/2021 6:20 AM
65	Excellent customer service. Compassionate.	7/26/2021 11:10 PM
66	Never used	7/26/2021 9:56 PM

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67	Staff was compassionate and informative. Always greeted me with a smile.	7/26/2021 3:44 PM
68	Employees were great .	7/26/2021 2:15 PM
69	Good service	7/26/2021 1:38 PM
70	Iron infusion. Caring staff.	7/23/2021 2:46 PM
71	N/A	7/23/2021 11:01 AM
72	N/A	7/20/2021 4:41 PM
73	Did not have to drive to San Antonio	7/20/2021 9:55 AM
74	Very good experience with knowlegable staff.	7/20/2021 9:04 AM
75	very accomodating service and nice people here	7/20/2021 8:15 AM
76	Very friendly, very quick	7/19/2021 11:09 AM
77	N/A	7/19/2021 10:03 AM
78	NA	7/18/2021 10:13 PM
79	I have always received prompt and professional service when coming to this facility.	7/18/2021 10:27 AM
80	NA	7/17/2021 4:47 PM
81	Na	7/17/2021 9:53 AM
82	NA	7/16/2021 2:14 PM
83	Anecdotal comments from friends (not household members) who were successfully treated at UMH or Cancer Center - or were referred on to facilities in San Antonio as might be necessitated.	7/16/2021 1:58 PM
84	The nurses and MA's were so nice and professional	7/16/2021 11:43 AM
85	Exellent and courteous service. My only issue was getting my lab order from the doctor's office.	7/16/2021 10:32 AM
86	TX Oncology and the radiation department was great and caring.	7/16/2021 10:28 AM
87	very comfortable and private environment	7/16/2021 10:25 AM

Q8 What type of specialty service(s) have you or someone in your household been to in the last 36 months? Check all that apply. Complete the blank with city in which you received care.

Answered: 353 Skipped: 35



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ANSWER CHOICES	RESPONSES
Internal Medicine	15.30% 54
Cardiology/Heart	21.53% 76
Orthopaedics/Ortho.Surgery	19.26% 68
Urology	5.67% 20
Dermatology	12.18% 43
Oncology	7.65% 27
Obstetrics-Gynecology	15.30% 54
General Surgery	9.35% 33
Ear, Nose, Throat (ENT)	8.78% 31
Sleep Study/Center	3.12% 11
No specialty services received	34.28% 121
Please list city in which you received care	39.94% 141
Total Respondents: 353	

#	PLEASE LIST CITY IN WHICH YOU RECEIVED CARE	DATE
1	UVALDE	8/13/2021 2:10 AM
2	Uvalde	8/12/2021 12:17 PM
3	San Antonio	8/12/2021 10:25 AM
4	Uvalde Memorial Hospital	8/12/2021 9:29 AM
5	Uvalde	8/11/2021 6:53 PM
6	Uvalde	8/11/2021 6:27 PM
7	Eagle pass	8/11/2021 2:30 PM
8	San Antonio	8/11/2021 2:29 PM
9	Uvalde	8/11/2021 1:39 PM
10	Uvalde	8/11/2021 1:23 PM
11	Uvalde	8/11/2021 1:12 PM
12	Uvalde	8/11/2021 1:09 PM
13	Uvalde, TX	8/11/2021 12:38 PM
14	Uvalde	8/11/2021 11:55 AM
15	Uvalde	8/11/2021 7:22 AM
16	Uvalde	8/10/2021 9:40 PM
17	Uvalde	8/10/2021 8:59 PM
18	San antonio	8/10/2021 9:04 AM
19	San Antonio	8/10/2021 7:52 AM
20	Uvalde tx	8/9/2021 10:31 PM
21	Kerville and Hondo	8/9/2021 3:34 PM

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22	San Antonio	8/9/2021 1:23 PM
23	San Antonio	8/8/2021 9:52 PM
24	Stitches in ER	8/8/2021 7:19 PM
25	Uvalde	8/8/2021 6:50 PM
26	Uvalde/San Antonio	8/8/2021 5:33 PM
27	San Antonio	8/8/2021 2:54 PM
28	Dallas	8/8/2021 11:35 AM
29	Kerrville	8/8/2021 9:54 AM
30	Uvalde	8/7/2021 10:23 PM
31	San Antonio	8/7/2021 9:37 PM
32	Uvalde	8/7/2021 5:32 PM
33	Uvalde	8/7/2021 9:40 AM
34	San Antonio	8/7/2021 5:49 AM
35	Uvalde	8/7/2021 12:50 AM
36	Uvalde	8/7/2021 12:34 AM
37	San Antonio/kerrville	8/6/2021 10:21 PM
38	San Antonio	8/6/2021 9:20 PM
39	neurology in San Antonio	8/6/2021 8:01 PM
40	Uvalde	8/6/2021 3:11 PM
41	Uvalde	8/6/2021 2:52 PM
42	Uvalde	8/6/2021 11:15 AM
43	San Antonio	8/5/2021 10:22 PM
44	San Antonio	8/5/2021 2:25 PM
45	San Antonio	8/4/2021 10:56 PM
46	San Antonio	8/4/2021 10:32 PM
47	Uvalde	8/4/2021 9:40 PM
48	Uvalde	8/4/2021 5:00 PM
49	Leakey texas	8/4/2021 4:29 PM
50	San Antonio , Virtual visit due to covid.	8/4/2021 3:41 PM
51	Uvalde, Hondo, San Antonio, Kerrville	8/4/2021 3:23 PM
52	San Antonio Texas	8/4/2021 2:26 PM
53	Uvalde Texas	8/2/2021 3:46 PM
54	UVALDE	7/30/2021 10:20 AM
55	San Antonio	7/29/2021 6:19 PM
56	Uvalde	7/29/2021 4:14 PM
57	San Antonio, Del Rio	7/29/2021 3:57 PM
58	San Antonio and Uvalde	7/29/2021 3:52 PM
59	Uvalde	7/29/2021 3:31 PM

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60	Uvalde	7/29/2021 11:29 AM
61	Uvalde	7/29/2021 8:01 AM
62	San Antonio	7/29/2021 12:24 AM
63	Houston	7/29/2021 12:23 AM
64	Hondo and San Antonio	7/29/2021 12:19 AM
65	San Antonio	7/28/2021 10:40 PM
66	Castroville	7/28/2021 8:38 PM
67	Uvalde, San Antonio	7/28/2021 6:01 PM
68	Uvalde	7/28/2021 2:40 PM
69	San Antonio	7/28/2021 6:36 AM
70	Uvalde	7/28/2021 5:09 AM
71	Kerrville/ Uvalde	7/28/2021 3:34 AM
72	Uvalde	7/27/2021 10:49 PM
73	San Antonio	7/27/2021 10:37 PM
74	Uvalde	7/27/2021 10:15 PM
75	Uvalde	7/27/2021 8:27 PM
76	Uvalde and San Antonio	7/27/2021 8:27 PM
77	San Antonio	7/27/2021 7:58 PM
78	Uvalde	7/27/2021 7:37 PM
79	Uvalde	7/27/2021 6:17 PM
80	Uvalde	7/27/2021 11:13 AM
81	San Antonio	7/27/2021 8:48 AM
82	San Antonio	7/27/2021 5:46 AM
83	Del Rio	7/27/2021 1:27 AM
84	Uvalde	7/26/2021 11:50 PM
85	Uvalde/ San Antonio	7/26/2021 11:11 PM
86	San Antonia, kerrville, uvalde	7/26/2021 9:58 PM
87	Uvalde	7/26/2021 9:32 PM
88	San Antonio	7/26/2021 9:19 PM
89	San Antonio	7/26/2021 8:36 PM
90	San Antonio	7/26/2021 8:31 PM
91	Uvalde	7/26/2021 7:57 PM
92	San Antinuo	7/26/2021 7:24 PM
93	Uvalde	7/26/2021 6:42 PM
94	San Antonio	7/26/2021 5:36 PM
95	Uvalde	7/26/2021 5:24 PM
96	San Antonio tx & fredricksburg tx	7/26/2021 3:51 PM
97	Uvalde	7/26/2021 3:45 PM

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98	Uvalde	7/26/2021 3:34 PM
99	San Antonio	7/26/2021 3:22 PM
100	San Antonio	7/26/2021 3:03 PM
101	San Antonio	7/26/2021 2:21 PM
102	San Antonio Texas	7/26/2021 2:16 PM
103	Uvalde	7/26/2021 1:39 PM
104	Uvalde	7/25/2021 1:27 PM
105	San Antonio, Austin	7/25/2021 8:32 AM
106	Uvalde and Hondo	7/23/2021 2:47 PM
107	San Antonio and Uvalde	7/23/2021 2:25 PM
108	Uvalde and SA	7/23/2021 12:02 PM
109	San Antonio	7/23/2021 10:59 AM
110	Endocrinologist San Antonio	7/23/2021 10:53 AM
111	San Antonio, Uvalde	7/23/2021 10:51 AM
112	Uvalde	7/23/2021 10:47 AM
113	San Antonio	7/23/2021 10:47 AM
114	Uvalde	7/21/2021 3:04 PM
115	N/A	7/21/2021 9:47 AM
116	Kerrville, San Antonio, & Uvalde	7/20/2021 4:43 PM
117	Uvalde	7/20/2021 9:55 AM
118	At UMH and Texsan Hospital outpatient services	7/20/2021 8:16 AM
119	San Antonio, Kerrville, Boerne	7/19/2021 1:37 PM
120	San Antonio	7/19/2021 1:03 PM
121	Hand specialist-San Antonio	7/19/2021 11:22 AM
122	Uvalde	7/19/2021 11:10 AM
123	San Antonio	7/19/2021 10:47 AM
124	Uvalde	7/19/2021 10:39 AM
125	San Antonio	7/19/2021 10:04 AM
126	Uvalde and San Antonio	7/19/2021 9:25 AM
127	uvalde	7/18/2021 10:58 AM
128	Wound care	7/17/2021 1:14 PM
129	San Antonio	7/17/2021 11:52 AM
130	Uvalde	7/17/2021 9:53 AM
131	San Antonio	7/16/2021 4:32 PM
132	Uvalde	7/16/2021 4:17 PM
133	San Antonio	7/16/2021 4:08 PM
134	San Antonio	7/16/2021 2:15 PM
135	Uvalde - but not in household, friends and acquaintances.	7/16/2021 1:59 PM

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136	San Antonio	7/16/2021 12:09 PM
137	Uvalde	7/16/2021 11:09 AM
138	Uvalde-Ragbir-heart/Rabe-diabetes	7/16/2021 10:39 AM
139	San Antonio & Uvalde	7/16/2021 10:36 AM
140	Uvalde	7/16/2021 10:28 AM
141	sa	7/14/2021 2:51 PM

Q9 Are there specialities you believe we need locally that are not currently available?

Answered: 325 Skipped: 63

#	RESPONSES	DATE
1	NO	8/13/2021 2:11 AM
2	.	8/12/2021 12:17 PM
3	Podiatry	8/12/2021 11:36 AM
4	N/A	8/12/2021 11:21 AM
5	Cardiac Cath Lab	8/12/2021 10:26 AM
6	ENT, PULMONARY	8/12/2021 10:02 AM
7	yes-urology, pulmonology, endocrinology	8/12/2021 9:33 AM
8	Mental Health	8/12/2021 8:02 AM
9	stroke treatment.	8/11/2021 6:53 PM
10	Arthritis specialists	8/11/2021 6:28 PM
11	N/A	8/11/2021 5:51 PM
12	Yes	8/11/2021 4:15 PM
13	n/a	8/11/2021 4:13 PM
14	ENT	8/11/2021 4:05 PM
15	None that I can think of at the time	8/11/2021 3:12 PM
16	N/A	8/11/2021 2:38 PM
17	N/C	8/11/2021 2:30 PM
18	N/A	8/11/2021 2:24 PM
19	no	8/11/2021 2:07 PM
20	Consistent cardiology, general surgery, orthopedic.oral surgeon, oncology, neurology, nephrology and EENT. Consistent not sporadic.	8/11/2021 2:00 PM
21	Endocrinologists	8/11/2021 1:49 PM
22	N/A	8/11/2021 1:40 PM
23	ENT and Hearing	8/11/2021 1:40 PM
24	Dermatologist	8/11/2021 1:23 PM
25	Rheumatoid arthritis dr	8/11/2021 1:18 PM
26	Psych	8/11/2021 1:13 PM
27	Glad we got allergy services, maybe a fat doctor	8/11/2021 1:11 PM
28	more dermatology	8/11/2021 1:08 PM
29	no	8/11/2021 12:39 PM
30	Endocrine	8/11/2021 12:39 PM
31	Yes ENT	8/11/2021 12:37 PM

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32	No	8/11/2021 12:32 PM
33	NO	8/11/2021 12:22 PM
34	Probably, yes	8/11/2021 12:17 PM
35	Gastroenterology	8/11/2021 12:15 PM
36	Specialty for thyroid	8/11/2021 12:10 PM
37	Need more GP's	8/11/2021 12:05 PM
38	N/A	8/11/2021 12:02 PM
39	UROLOGIST	8/11/2021 12:02 PM
40	None at this time.	8/11/2021 11:55 AM
41	Sleep study, high risk ob, nicu, pediatric cardiologist	8/11/2021 7:24 AM
42	Foot doctor	8/10/2021 9:40 PM
43	Gastroenterologist	8/10/2021 9:18 PM
44	More NPR's	8/10/2021 9:00 PM
45	Unsure	8/10/2021 8:49 PM
46	N/A	8/10/2021 1:15 PM
47	N/A	8/10/2021 12:04 PM
48	My husbands main need is for oncology but with the change we had to go back to San Antonio	8/10/2021 9:05 AM
49	Cardiology	8/10/2021 7:53 AM
50	Renal	8/10/2021 5:03 AM
51	Urology	8/9/2021 10:32 PM
52	Yes	8/9/2021 8:12 PM
53	No	8/9/2021 6:25 PM
54	No	8/9/2021 5:54 PM
55	N/A	8/9/2021 1:23 PM
56	No	8/9/2021 12:03 AM
57	No	8/8/2021 10:37 PM
58	No	8/8/2021 9:52 PM
59	No	8/8/2021 8:57 PM
60	No	8/8/2021 7:20 PM
61	Rheumatologist	8/8/2021 6:50 PM
62	Yes	8/8/2021 5:33 PM
63	Pediatric Neurology	8/8/2021 2:55 PM
64	Unsure	8/8/2021 11:35 AM
65	Level 3 Trauma	8/8/2021 9:54 AM
66	I dont know	8/7/2021 10:24 PM
67	Not sure	8/7/2021 9:37 PM
68	None that I need	8/7/2021 5:33 PM
69	Allergy	8/7/2021 5:24 PM

UMH Community Health Needs Assessment 2021

70	Not available	8/7/2021 3:53 PM
71	Neurologist	8/7/2021 10:12 AM
72	Urology	8/7/2021 9:47 AM
73	No	8/7/2021 9:41 AM
74	NO	8/7/2021 7:44 AM
75	N/A	8/7/2021 5:50 AM
76	No	8/7/2021 1:22 AM
77	Mot aware of any	8/7/2021 12:51 AM
78	Dermatology	8/7/2021 12:35 AM
79	No	8/6/2021 11:12 PM
80	I don't think so!	8/6/2021 10:41 PM
81	Ent, psychiatry	8/6/2021 10:22 PM
82	Yes	8/6/2021 9:20 PM
83	Not enough volume	8/6/2021 8:02 PM
84	Urology, pediatrics	8/6/2021 7:42 PM
85	Urology	8/6/2021 7:39 PM
86	More cardiologists	8/6/2021 4:12 PM
87	No	8/6/2021 3:11 PM
88	Urology	8/6/2021 2:54 PM
89	Local dermatologist	8/6/2021 11:23 AM
90	no	8/6/2021 10:41 AM
91	No	8/6/2021 10:13 AM
92	Pulmonologist	8/6/2021 9:05 AM
93	NOT SURE	8/6/2021 8:16 AM
94	More general surgery, more cardiology, renal dialysis, and GI	8/6/2021 3:46 AM
95	ENT	8/6/2021 12:50 AM
96	Dermatologist full time	8/5/2021 2:27 PM
97	No	8/5/2021 1:53 PM
98	No	8/5/2021 1:24 PM
99	urology	8/5/2021 7:25 AM
100	General surgeon	8/5/2021 4:19 AM
101	No	8/4/2021 10:56 PM
102	Yes	8/4/2021 10:32 PM
103	Pedi neurologist	8/4/2021 9:55 PM
104	No	8/4/2021 7:55 PM
105	No	8/4/2021 6:11 PM
106	No	8/4/2021 5:00 PM
107	Allergy/pulmonary	8/4/2021 4:44 PM

UMH Community Health Needs Assessment 2021

108	Yes	8/4/2021 4:30 PM
109	I'll have to think on this.	8/4/2021 3:42 PM
110	Urology	8/4/2021 3:24 PM
111	All of them	8/4/2021 2:27 PM
112	No	8/4/2021 2:22 PM
113	Another orthopedist might be helpful, since the office is always so busy. I think we actually need more PCPs than anything.	8/4/2021 10:29 AM
114	NA	8/4/2021 9:47 AM
115	Urology, OB/GYN, Pediatric Pulmonology, Pediatric GI, Adult GI, Endocrinology Adult	8/3/2021 12:09 PM
116	None	8/2/2021 3:46 PM
117	No	8/2/2021 1:21 PM
118	back specialist	8/2/2021 12:57 PM
119	no	8/2/2021 10:05 AM
120	No	8/1/2021 7:26 PM
121	More doctors to offer	8/1/2021 6:52 AM
122	no	7/30/2021 10:42 AM
123	NONE	7/30/2021 10:20 AM
124	No	7/30/2021 3:24 AM
125	Yes	7/29/2021 8:24 PM
126	Need cardiologistAnd gastrologist	7/29/2021 8:22 PM
127	Dermatologist	7/29/2021 6:19 PM
128	More women OB/GYN doctors.	7/29/2021 6:00 PM
129	N/A	7/29/2021 5:53 PM
130	no	7/29/2021 4:35 PM
131	Urology	7/29/2021 4:15 PM
132	Not sure	7/29/2021 3:58 PM
133	Urology, Gastroenterology	7/29/2021 3:52 PM
134	No	7/29/2021 3:32 PM
135	No	7/29/2021 3:31 PM
136	cath lab	7/29/2021 1:45 PM
137	n/a	7/29/2021 1:13 PM
138	spinal	7/29/2021 11:29 AM
139	more family practice, ortho	7/29/2021 11:10 AM
140	No	7/29/2021 9:37 AM
141	no	7/29/2021 9:19 AM
142	Dermatologists	7/29/2021 9:02 AM
143	Neurology	7/29/2021 8:58 AM
144	Don't know.	7/29/2021 8:56 AM
145	.	7/29/2021 8:54 AM

UMH Community Health Needs Assessment 2021

146	None	7/29/2021 8:41 AM
147	Dermatology	7/29/2021 8:29 AM
148	Our only complaint about the hospital is that our insurance, Humana, is out of network here. Very difficult to go to SA for services because out of network cost are not in our budget.	7/29/2021 8:07 AM
149	Someone who specializes in spine problems	7/29/2021 8:02 AM
150	Yes	7/29/2021 7:48 AM
151	No	7/29/2021 12:42 AM
152	Yes	7/29/2021 12:25 AM
153	More gyn services	7/29/2021 12:24 AM
154	Yes more pediatric doctors and pediatric endocrinologist	7/29/2021 12:20 AM
155	Mental Health	7/28/2021 11:36 PM
156	Na	7/28/2021 10:45 PM
157	N	7/28/2021 10:41 PM
158	.	7/28/2021 10:18 PM
159	Allergy Specialist	7/28/2021 8:39 PM
160	Dermatology	7/28/2021 8:38 PM
161	No	7/28/2021 6:01 PM
162	No	7/28/2021 4:27 PM
163	There should be a dialysis unit at UMH. This will prevent dialysis patients to be transferred to San Antonio hospitals. My sister was on dialysis for 14 years and every time she had to be admitted. She was transferred to NE Baptist. Made this really hard to be with her on a daily basis.	7/28/2021 4:19 PM
164	Trauma center	7/28/2021 4:17 PM
165	Yes	7/28/2021 4:15 PM
166	Not to my knowledge	7/28/2021 4:02 PM
167	no	7/28/2021 3:57 PM
168	No	7/28/2021 3:17 PM
169	allergist	7/28/2021 3:12 PM
170	Rheumatologist, endocrinologist	7/28/2021 12:48 PM
171	Mental health	7/28/2021 10:11 AM
172	Not sure	7/28/2021 6:37 AM
173	No	7/28/2021 5:09 AM
174	No	7/28/2021 3:34 AM
175	Can't think of any right now	7/28/2021 12:07 AM
176	Dermatologist	7/27/2021 11:35 PM
177	ENT	7/27/2021 10:50 PM
178	No	7/27/2021 10:38 PM
179	Allergists regularly	7/27/2021 10:15 PM
180	Not specialties. Need more PCPs	7/27/2021 8:29 PM
181	No	7/27/2021 8:28 PM

UMH Community Health Needs Assessment 2021

182	yes	7/27/2021 8:27 PM
183	No	7/27/2021 8:01 PM
184	Was referred by provider to specialist.	7/27/2021 7:59 PM
185	No	7/27/2021 7:38 PM
186	No	7/27/2021 7:13 PM
187	Not sure	7/27/2021 6:18 PM
188	Yes	7/27/2021 4:22 PM
189	DON'T KNOWN AT THIS TIME	7/27/2021 4:21 PM
190	N/A	7/27/2021 2:52 PM
191	Cancer treatments	7/27/2021 2:01 PM
192	No	7/27/2021 1:09 PM
193	No	7/27/2021 11:37 AM
194	No	7/27/2021 11:13 AM
195	Nutritionist	7/27/2021 10:07 AM
196	No	7/27/2021 8:51 AM
197	Cardiology/ENT	7/27/2021 8:49 AM
198	Better cardiologist and oncology	7/27/2021 8:24 AM
199	No	7/27/2021 6:55 AM
200	More special needs experience	7/27/2021 6:22 AM
201	Yes, need dermatologist, GI, OBGYN, pediatrics and not groups that only come once a month.	7/27/2021 5:48 AM
202	Endocrinology	7/27/2021 1:28 AM
203	ER misdiagnose often and doctors suck	7/27/2021 12:59 AM
204	Rheumatology	7/26/2021 11:52 PM
205	Urology	7/26/2021 11:11 PM
206	Neurologist	7/26/2021 10:11 PM
207	Insurance coverage, diabetic clinic	7/26/2021 9:59 PM
208	Rheumatologist	7/26/2021 9:58 PM
209	Various Autism therapies and resources	7/26/2021 9:34 PM
210	Hormone replacement therapy. In house prosthetic/orthotic services	7/26/2021 9:32 PM
211	All	7/26/2021 9:20 PM
212	Urology	7/26/2021 9:17 PM
213	Endocrinologist	7/26/2021 8:36 PM
214	Neurologist	7/26/2021 8:32 PM
215	N/A	7/26/2021 7:59 PM
216	No	7/26/2021 7:25 PM
217	No	7/26/2021 6:42 PM
218	No	7/26/2021 6:02 PM
219	NICU, Acute hemodialysis treatment.	7/26/2021 5:37 PM

UMH Community Health Needs Assessment 2021

220	No	7/26/2021 5:24 PM
221	No	7/26/2021 4:14 PM
222	Rheumatologist	7/26/2021 4:12 PM
223	Pelvic floor therapists, cranial specialists	7/26/2021 3:52 PM
224	No	7/26/2021 3:46 PM
225	Yes	7/26/2021 3:22 PM
226	Dermatology, gerontology	7/26/2021 3:17 PM
227	No	7/26/2021 2:59 PM
228	N/a	7/26/2021 2:43 PM
229	Yes	7/26/2021 2:23 PM
230	Pulmonary	7/26/2021 2:22 PM
231	Yes	7/26/2021 2:17 PM
232	No	7/26/2021 1:39 PM
233	No	7/26/2021 8:30 AM
234	n/a	7/26/2021 8:29 AM
235	Allergist	7/25/2021 1:27 PM
236	None	7/25/2021 8:32 AM
237	Pediatric ENT	7/23/2021 2:47 PM
238	Urologist, ENT, psychiatrist and mental health professionals	7/23/2021 2:31 PM
239	Sexual Assault Nurse Examiner	7/23/2021 12:25 PM
240	Unk	7/23/2021 12:03 PM
241	No	7/23/2021 11:20 AM
242	Not that I know of	7/23/2021 11:02 AM
243	None known	7/23/2021 11:01 AM
244	nutritionist, diabetic, endocrinology, mental health, urology, pulmonologist	7/23/2021 10:54 AM
245	Yes- we need people to help with diet.	7/23/2021 10:53 AM
246	Urology	7/23/2021 10:47 AM
247	unsure	7/23/2021 10:47 AM
248	no	7/23/2021 10:46 AM
249	Na	7/23/2021 10:43 AM
250	No	7/21/2021 3:21 PM
251	Urology	7/21/2021 11:29 AM
252	Pediatrics clinic	7/21/2021 9:48 AM
253	Gastroenterology, Urology/Nephrology, ENT, & Endocrinology	7/20/2021 4:44 PM
254	none	7/20/2021 4:33 PM
255	Diabetes Clinic	7/20/2021 3:49 PM
256	no	7/20/2021 3:19 PM
257	Urology, GI, interventional cardiology, rheumatology	7/20/2021 1:27 PM

UMH Community Health Needs Assessment 2021

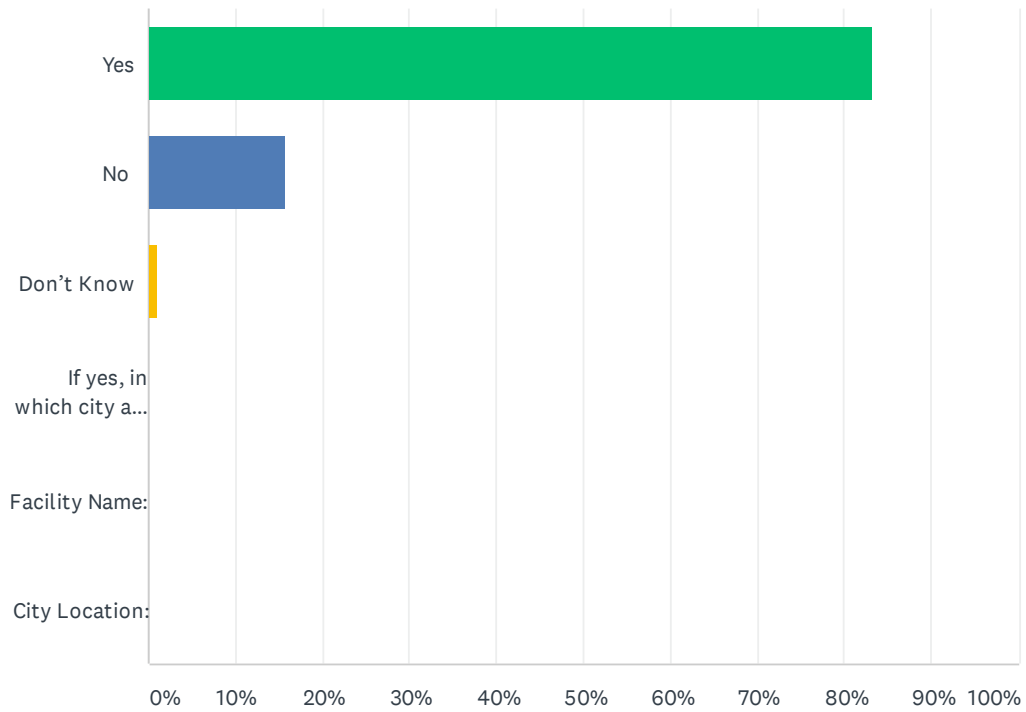
258	ENT	7/20/2021 11:33 AM
259	dont know	7/20/2021 10:49 AM
260	Pulmonologist, Endocrinologist	7/20/2021 9:58 AM
261	Arthritis, gastroenterologist	7/20/2021 9:04 AM
262	dermatologist or rheumatologist	7/20/2021 8:18 AM
263	OB/GYN from OB residency doctors. Urology.	7/20/2021 6:48 AM
264	Renal, GI, Peds	7/20/2021 1:42 AM
265	Geriatrics, Mental Health, Pain Management	7/19/2021 4:48 PM
266	I'm not sure at this time.	7/19/2021 3:24 PM
267	n/a	7/19/2021 1:38 PM
268	endocrinologist	7/19/2021 1:19 PM
269	Rheumatology	7/19/2021 1:18 PM
270	No	7/19/2021 1:03 PM
271	Rheumatologist	7/19/2021 11:23 AM
272	Urology	7/19/2021 11:10 AM
273	Gastro	7/19/2021 10:48 AM
274	Gastro services	7/19/2021 10:40 AM
275	Yes	7/19/2021 10:04 AM
276	ENT & Dermatologist	7/19/2021 9:56 AM
277	Yes, Urology, Gastroenterology, ENT	7/19/2021 9:26 AM
278	no	7/19/2021 8:52 AM
279	Endocrinologist is greatly needed.	7/18/2021 10:14 PM
280	no	7/18/2021 10:58 AM
281	n/a	7/18/2021 10:55 AM
282	Urology, neurology	7/18/2021 10:28 AM
283	.	7/17/2021 11:31 PM
284	I guess we have all specialty doctors we need.	7/17/2021 4:51 PM
285	None	7/17/2021 1:14 PM
286	no	7/17/2021 11:53 AM
287	n/a	7/16/2021 11:49 PM
288	Customer to help sign in there patient Portal	7/16/2021 10:46 PM
289	Cath Lab	7/16/2021 5:03 PM
290	Yes	7/16/2021 4:32 PM
291	dermatology	7/16/2021 4:20 PM
292	Not at this time	7/16/2021 4:18 PM
293	Surgeon (general); Dr for pregnant moms (specialist not family) ob/gyn?; urologist	7/16/2021 4:11 PM
294	Dermatology, Spinal also	7/16/2021 3:25 PM
295	N/A	7/16/2021 2:21 PM

UMH Community Health Needs Assessment 2021

296	we need specialists that are willing to serve all patients, regardless of insurance status	7/16/2021 2:16 PM
297	No	7/16/2021 2:04 PM
298	I can't think of any unless optamology.	7/16/2021 2:01 PM
299	No	7/16/2021 1:51 PM
300	no	7/16/2021 1:35 PM
301	N/A	7/16/2021 12:25 PM
302	Cath lab	7/16/2021 12:23 PM
303	No	7/16/2021 12:15 PM
304	Urology	7/16/2021 12:09 PM
305	?	7/16/2021 12:07 PM
306	Hepatology	7/16/2021 11:49 AM
307	none	7/16/2021 11:48 AM
308	no	7/16/2021 11:45 AM
309	ENT	7/16/2021 11:44 AM
310	no	7/16/2021 11:22 AM
311	No	7/16/2021 11:11 AM
312	No	7/16/2021 11:09 AM
313	Urology and Rheumatology	7/16/2021 11:00 AM
314	ob gyn	7/16/2021 10:55 AM
315	Urology and more family practice	7/16/2021 10:45 AM
316	Diabetes Specialist/Weight Loss/Allergist/Pedi Care	7/16/2021 10:41 AM
317	Psychiatry	7/16/2021 10:37 AM
318	Urology, Psychiatry, interventional cardiology, GI	7/16/2021 10:37 AM
319	no	7/16/2021 10:36 AM
320	Allergy Medicine	7/16/2021 10:32 AM
321	Rheumatologist	7/16/2021 10:29 AM
322	ENT,	7/16/2021 10:26 AM
323	urology	7/14/2021 4:55 PM
324	yes	7/14/2021 2:52 PM
325	24 hr urgent care	7/1/2021 4:01 PM

Q10 Have you had testing, laboratory work, and/or x-rays performed in the last 36 months?

Answered: 317 Skipped: 71



ANSWER CHOICES	RESPONSES	
Yes	83.28%	264
No	15.77%	50
Don't Know	0.95%	3
If yes, in which city and at which facility was the test(s) or laboratory work performed?	0.00%	0
Facility Name:	0.00%	0
City Location:	0.00%	0
TOTAL		317

Q11 If yes, in which city and at which facility was the test(s) or laboratory work performed?

Answered: 265 Skipped: 123

ANSWER CHOICES	RESPONSES
Facility Name	97.74% 259
City Location	98.49% 261

#	FACILITY NAME	DATE
1	UMH	8/13/2021 2:11 AM
2	Umh	8/12/2021 12:17 PM
3	UMH	8/12/2021 11:36 AM
4	Uvalde memorial hospital	8/12/2021 11:21 AM
5	Christus Santa Rosa	8/12/2021 10:26 AM
6	UVALDE MEMORIAL HOSPITAL	8/12/2021 10:02 AM
7	Uvalde Memorial Hospital	8/12/2021 9:33 AM
8	Uvalde Memorial Hospital	8/12/2021 8:02 AM
9	Clinical Pathology	8/11/2021 6:54 PM
10	Uvalde Memorial	8/11/2021 6:29 PM
11	Uvalde Memorial Hospital	8/11/2021 5:52 PM
12	UMH	8/11/2021 4:14 PM
13	Uvalde Memorial Hospital	8/11/2021 3:12 PM
14	Uvalde Memorial hospital	8/11/2021 2:31 PM
15	UMH	8/11/2021 2:24 PM
16	UMH	8/11/2021 2:08 PM
17	UMH	8/11/2021 2:00 PM
18	UMH	8/11/2021 1:49 PM
19	UMSA	8/11/2021 1:40 PM
20	Uvalde Memorial Hospital	8/11/2021 1:24 PM
21	Uvalde memorial hospital	8/11/2021 1:18 PM
22	Uvalde Memorial Hospital	8/11/2021 1:13 PM
23	Uvalde Memorial Hospital	8/11/2021 1:11 PM
24	Uvalde Memorial Hospital	8/11/2021 1:08 PM
25	Uvalde Memorial Hospital	8/11/2021 12:39 PM
26	Uvalde Memorial Hospital	8/11/2021 12:39 PM
27	UMH	8/11/2021 12:38 PM
28	Uvalde memorial hospital	8/11/2021 12:33 PM

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29	UVALDE MEMORIAL HOSPITAL	8/11/2021 12:23 PM
30	Uvalde Memorial Hospital	8/11/2021 12:18 PM
31	Uvalde Memorial Hospital	8/11/2021 12:16 PM
32	Uvalde Memorial Hospital	8/11/2021 12:11 PM
33	CPL	8/11/2021 12:05 PM
34	UMH	8/11/2021 12:02 PM
35	Uvalde Memorial Hospital	8/11/2021 11:56 AM
36	UMH	8/11/2021 7:24 AM
37	Uvalde memorial	8/10/2021 9:42 PM
38	Uvalde Memorial Hospital	8/10/2021 9:19 PM
39	Uvalde memorial hospital	8/10/2021 9:01 PM
40	Uvalde Memorial Hospital	8/10/2021 8:49 PM
41	N/A	8/10/2021 1:15 PM
42	Medina community hosp	8/10/2021 9:05 AM
43	Frio Memororial Hospital	8/10/2021 7:54 AM
44	Umh	8/10/2021 5:03 AM
45	Uvalde memorial hospital	8/9/2021 10:33 PM
46	UMH	8/9/2021 8:12 PM
47	Centro de Salud	8/9/2021 12:04 AM
48	Uvalde memorial hospital	8/8/2021 10:39 PM
49	START Center	8/8/2021 9:53 PM
50	UMH	8/8/2021 8:58 PM
51	UMH	8/8/2021 7:20 PM
52	Uvalde Memorial Hospital	8/8/2021 6:51 PM
53	Uvalde, Pearsall, Crystal City, San Antonio	8/8/2021 5:34 PM
54	Umh	8/8/2021 2:56 PM
55	Peterson Medical Center	8/8/2021 9:55 AM
56	Uvalde Memorial; Clinical Pathology, Uvalde & San Antonio; Baptist Hospital; Methodist Hospital	8/7/2021 9:41 PM
57	UMH	8/7/2021 5:33 PM
58	UMH	8/7/2021 5:24 PM
59	Uvalde	8/7/2021 10:13 AM
60	Uvalde Memorial Hospital	8/7/2021 9:53 AM
61	UMH	8/7/2021 9:48 AM
62	UVALDE MEMORIAL HOSPITAL	8/7/2021 7:45 AM
63	Uvalde Memorial	8/7/2021 5:51 AM
64	Umh	8/7/2021 1:22 AM
65	UMH	8/7/2021 12:51 AM
66	Uvalde Memorial Hospital	8/7/2021 12:39 AM

UMH Community Health Needs Assessment 2021

67	UMH	8/6/2021 11:12 PM
68	Uvalde Memorial Hospital	8/6/2021 10:42 PM
69	Outpt facility	8/6/2021 10:23 PM
70	Hondo hospital	8/6/2021 9:21 PM
71	Uvalde memorial hospital	8/6/2021 7:43 PM
72	Umh	8/6/2021 7:39 PM
73	Uvalde Memorial Hospital	8/6/2021 4:13 PM
74	UMH	8/6/2021 3:12 PM
75	Uvalde Memorial Hospital	8/6/2021 2:54 PM
76	UMH	8/6/2021 11:25 AM
77	Uvalde memorial Hospital	8/6/2021 10:42 AM
78	Umh	8/6/2021 9:05 AM
79	UMH	8/6/2021 8:16 AM
80	Uvalde Memorial Hospital	8/6/2021 3:46 AM
81	Stric	8/5/2021 1:53 PM
82	UMH	8/5/2021 1:25 PM
83	Umh	8/5/2021 4:20 AM
84	Quest	8/4/2021 10:56 PM
85	UMH	8/4/2021 10:32 PM
86	UMH	8/4/2021 9:56 PM
87	Uvalde memorial hospital	8/4/2021 7:56 PM
88	Uvalde Hospital	8/4/2021 5:01 PM
89	UMH	8/4/2021 3:42 PM
90	Uvalde Memorial Hospital	8/4/2021 3:25 PM
91	Uvalde Memorial Hospital	8/4/2021 2:28 PM
92	Umh	8/4/2021 2:23 PM
93	UMH	8/4/2021 10:29 AM
94	Lab clinic	8/4/2021 9:47 AM
95	Uvalde Memorial Hospital	8/2/2021 3:46 PM
96	UMH	8/2/2021 12:58 PM
97	Uvalde Memorial Hospital	8/2/2021 10:08 AM
98	Uvalde Memorial Hospital	8/1/2021 7:27 PM
99	Uvalde memorial hospital	8/1/2021 6:52 AM
100	Uvalde memorial Hospital	7/30/2021 10:42 AM
101	UMH	7/30/2021 10:20 AM
102	Uvalde Memorial Hospital	7/29/2021 8:25 PM
103	Uvalde memorial hospital	7/29/2021 8:23 PM
104	Our Health Community Clinic	7/29/2021 6:01 PM

UMH Community Health Needs Assessment 2021

105	Uvalde Memorial	7/29/2021 5:54 PM
106	Uvalde Memorial Hospital, Clinical Path. Labs	7/29/2021 4:16 PM
107	UMH	7/29/2021 3:58 PM
108	Uvalde Memorial Hospital	7/29/2021 3:53 PM
109	Uvalde Memorial Hospital	7/29/2021 3:32 PM
110	Uvalde Memorial Hospital	7/29/2021 3:31 PM
111	UMH	7/29/2021 1:13 PM
112	UMH	7/29/2021 11:29 AM
113	UMH	7/29/2021 11:10 AM
114	Uvalde memorial hospital	7/29/2021 9:38 AM
115	UMH	7/29/2021 9:20 AM
116	Uvalde Memorial Hospital	7/29/2021 9:03 AM
117	Uvalde Memorial Hospital, Uvalde Medical Surgical Assoc.	7/29/2021 8:58 AM
118	Umh	7/29/2021 8:54 AM
119	Umh	7/29/2021 8:41 AM
120	Uvalde Memorial Hospital	7/29/2021 8:30 AM
121	Uvalde Memorial	7/29/2021 8:08 AM
122	Uvalde memorial hospital	7/29/2021 8:02 AM
123	Uvalde memorial hospital	7/29/2021 7:50 AM
124	UMA	7/29/2021 12:25 AM
125	Medina hospital and methodist hospital	7/29/2021 12:22 AM
126	Uvalde Memorial Hospital	7/28/2021 11:37 PM
127	Uvalde Memorial Hospital	7/28/2021 10:45 PM
128	Medina Hospital	7/28/2021 8:39 PM
129	UMH	7/28/2021 8:38 PM
130	Uvalde Memorial Hospital	7/28/2021 6:03 PM
131	Memorial hospital	7/28/2021 4:28 PM
132	UMH	7/28/2021 4:02 PM
133	UMH	7/28/2021 3:58 PM
134	Umh	7/28/2021 3:18 PM
135	Uvalde Memorial Hospital	7/28/2021 3:13 PM
136	Our Health	7/28/2021 12:49 PM
137	STRIC, Baptist Breast Imaging	7/28/2021 6:37 AM
138	Umh	7/28/2021 5:09 AM
139	Sid peterson /umh	7/28/2021 3:36 AM
140	WMH	7/28/2021 12:07 AM
141	Uvalde memorial hospital	7/27/2021 11:35 PM
142	UMH	7/27/2021 10:50 PM

UMH Community Health Needs Assessment 2021

143	UMH	7/27/2021 10:38 PM
144	Uvalde Memorial Hospital	7/27/2021 10:15 PM
145	Uvalde Memorial	7/27/2021 8:27 PM
146	UMH	7/27/2021 8:02 PM
147	Uvalde Memorial Hospital	7/27/2021 8:00 PM
148	UMH	7/27/2021 7:38 PM
149	Uvalde memorial	7/27/2021 7:13 PM
150	Umh	7/27/2021 6:19 PM
151	U.M.H.	7/27/2021 2:52 PM
152	Uvalde memorial hospital	7/27/2021 2:02 PM
153	Uvalde Memorial Hospital	7/27/2021 1:09 PM
154	Laboratory	7/27/2021 11:14 AM
155	UMH	7/27/2021 10:07 AM
156	UMH/Methodist	7/27/2021 8:55 AM
157	Quest	7/27/2021 8:49 AM
158	Uvalde memorial hospital	7/27/2021 8:24 AM
159	Uvalde Memorial hospital	7/27/2021 6:55 AM
160	Umh	7/27/2021 6:22 AM
161	Baptist Imaging	7/27/2021 5:48 AM
162	Val Verde Regional Medical Center	7/27/2021 1:28 AM
163	CPL	7/26/2021 11:53 PM
164	Uvalde Memorial Hospital	7/26/2021 11:11 PM
165	Uvalde Memorial Hospital	7/26/2021 9:59 PM
166	Dgd clinic	7/26/2021 9:59 PM
167	UMH	7/26/2021 9:35 PM
168	Uvalde Memorial hospital	7/26/2021 9:33 PM
169	Uvalde Memorial Hospital	7/26/2021 9:20 PM
170	Uvalde memorial	7/26/2021 9:18 PM
171	Lab Corp	7/26/2021 8:37 PM
172	Clinical Laboratory	7/26/2021 8:33 PM
173	Seven Oaks Women's Center	7/26/2021 5:38 PM
174	Hospital	7/26/2021 5:24 PM
175	Uvalde memorial hospital	7/26/2021 4:13 PM
176	UMH	7/26/2021 3:46 PM
177	Uvalde Memorial Hospital	7/26/2021 3:23 PM
178	Uvalde Memorial Hospital	7/26/2021 3:18 PM
179	Umh	7/26/2021 3:00 PM
180	UVALDE memorial hospital	7/26/2021 2:44 PM

UMH Community Health Needs Assessment 2021

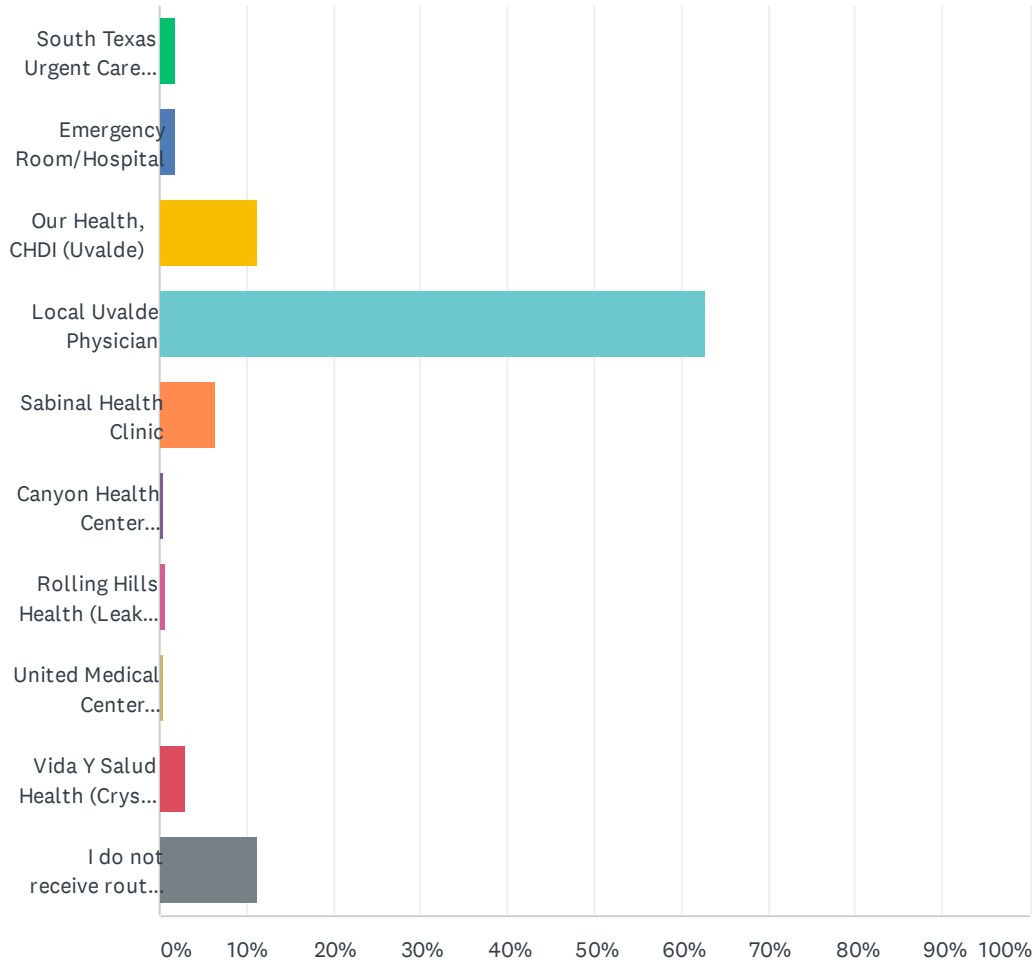
181	Uvalde Memorial Hospital	7/26/2021 2:24 PM
182	Methodist Hospital	7/26/2021 2:22 PM
183	Uvalde Memorial	7/26/2021 2:18 PM
184	UMH	7/26/2021 8:30 AM
185	Uvalde Memorial	7/23/2021 2:48 PM
186	Uvalde Memorial Hospital	7/23/2021 2:31 PM
187	Clinical Pathologies	7/23/2021 12:03 PM
188	Uvalde	7/23/2021 11:20 AM
189	Uvalde Memorial Hospital	7/23/2021 11:02 AM
190	N/A	7/23/2021 11:01 AM
191	UMH	7/23/2021 10:55 AM
192	Uvalde Memorial Hospital	7/23/2021 10:48 AM
193	Uvalde Memorial Hosp	7/23/2021 10:47 AM
194	Umh	7/23/2021 10:44 AM
195	Uvalde Hospital	7/21/2021 3:21 PM
196	Uvalde Memorial	7/21/2021 11:29 AM
197	UMH	7/21/2021 9:49 AM
198	Uvalde Memorial Hospital	7/20/2021 4:44 PM
199	UMH	7/20/2021 4:34 PM
200	Uvalde Memorial Hospital	7/20/2021 3:49 PM
201	Uvalde Memorial Hospital	7/20/2021 3:19 PM
202	Uvalde memorial	7/20/2021 1:28 PM
203	Uvalde Memorial Hospital	7/20/2021 11:33 AM
204	UMH	7/20/2021 10:49 AM
205	Uvalde Memorial Hospital	7/20/2021 9:58 AM
206	UMH	7/20/2021 9:05 AM
207	UMH	7/20/2021 8:18 AM
208	Uvalde Memorial	7/20/2021 6:49 AM
209	UMH	7/19/2021 4:48 PM
210	Uvalde Memorial Hospital	7/19/2021 3:25 PM
211	STRIC	7/19/2021 1:38 PM
212	UMH	7/19/2021 1:18 PM
213	UMH	7/19/2021 1:04 PM
214	UMH	7/19/2021 11:24 AM
215	Uvalde Memorial Hospital	7/19/2021 11:10 AM
216	Uvalde Memorial Hospital	7/19/2021 10:48 AM
217	UMH	7/19/2021 10:40 AM
218	Uvalde Memorial Hospital	7/19/2021 9:57 AM

UMH Community Health Needs Assessment 2021

219	Uvalde Memorial Hospital and Uvalde Family Practice	7/19/2021 9:26 AM
220	Uvalde Memorial Hpspital	7/19/2021 8:52 AM
221	UMH	7/18/2021 10:58 AM
222	UVALDE MEMORIAL HOSPITAL	7/18/2021 10:55 AM
223	Uvalde Memorial Hospital	7/18/2021 10:29 AM
224	UVALDE MEMORIAL HOSPITAL	7/17/2021 8:20 PM
225	Uvalde Memorial Hospital	7/17/2021 4:51 PM
226	Uvalde memorial hospital	7/17/2021 1:15 PM
227	UMH	7/16/2021 11:50 PM
228	Uvalde Memorial Hospital	7/16/2021 10:46 PM
229	UMH	7/16/2021 5:03 PM
230	Uvalde Memorial Hospital	7/16/2021 4:32 PM
231	UMH	7/16/2021 4:20 PM
232	Uvalde memorial hospitsl	7/16/2021 4:18 PM
233	Uvalde Memorial Hospital	7/16/2021 4:12 PM
234	Uvalde Memorial Hospital	7/16/2021 3:25 PM
235	Uvalde Memorial Hospital	7/16/2021 2:21 PM
236	Medina Community Hospital	7/16/2021 2:16 PM
237	Uvalde Memorial Hospital	7/16/2021 2:04 PM
238	UMH	7/16/2021 2:01 PM
239	Umh	7/16/2021 1:52 PM
240	UMH	7/16/2021 1:25 PM
241	UMH	7/16/2021 12:25 PM
242	Uvalde memorial hospital	7/16/2021 12:16 PM
243	Uvalde Memorial	7/16/2021 12:10 PM
244	Uvalde Memorial Hospital	7/16/2021 11:49 AM
245	UMH	7/16/2021 11:48 AM
246	UMH	7/16/2021 11:44 AM
247	CPLabs	7/16/2021 11:22 AM
248	Uvalde memorial	7/16/2021 11:12 AM
249	UMH	7/16/2021 10:55 AM
250	UMH and Peterson	7/16/2021 10:46 AM
251	Quest(blood draw I don't really know the name-sorry)	7/16/2021 10:44 AM
252	Uvalde Memorial Hospital	7/16/2021 10:37 AM
253	UMH	7/16/2021 10:37 AM
254	Uvalde Memorial Hospital	7/16/2021 10:36 AM
255	Uvalde Memorial Hospital	7/16/2021 10:33 AM
256	UMH	7/16/2021 10:29 AM

Q12 Who do you use for routine primary (family) care?

Answered: 308 Skipped: 80



ANSWER CHOICES	RESPONSES
South Texas Urgent Care Center	1.95% 6
Emergency Room/Hospital	1.95% 6
Our Health, CHDI (Uvalde)	11.36% 35
Local Uvalde Physician	62.66% 193
Sabinal Health Clinic	6.49% 20
Canyon Health Center (Campwood)	0.32% 1
Rolling Hills Health (Leakey)	0.65% 2
United Medical Center (Brackettville)	0.32% 1
Vida Y Salud Health (Crystal City)	2.92% 9
I do not receive routine healthcare	11.36% 35
TOTAL	308

UMH Community Health Needs Assessment 2021

#	PLEASE LIST YOUR PHYSICIAN AND CITY LOCATION	DATE
1	JAMES KELLY MD, SABINAL, TEXAS	8/13/2021 2:12 AM
2	Uvalde	8/12/2021 12:18 PM
3	Dr.Linda Esquivel, San Antonio	8/12/2021 10:28 AM
4	CHERYL RABE, DNP	8/12/2021 10:03 AM
5	Kelly, Sabinal	8/12/2021 9:34 AM
6	Dr. White Uvalde	8/12/2021 8:02 AM
7	John Preddy, Dr Gaitonde	8/11/2021 6:55 PM
8	Family Practice Clinic, Uvalde	8/11/2021 6:31 PM
9	Erika Garcia	8/11/2021 4:06 PM
10	Dr. James Kelly - Sabinal, Texas	8/11/2021 3:13 PM
11	Hauptmier Uvalde	8/11/2021 2:31 PM
12	Dr. Kelly	8/11/2021 2:08 PM
13	PA, Cridicc uvalde tx	8/11/2021 1:19 PM
14	Uvalde Family Practice & Sabinal	8/11/2021 1:15 PM
15	Dr James Kelly, Sabinal TX	8/11/2021 1:13 PM
16	Rabe, Uvalde	8/11/2021 1:09 PM
17	Dr Cherri Hauptmier Uvalde, TX	8/11/2021 12:40 PM
18	Dr. Hauptmeier; Uvalde, TX	8/11/2021 12:40 PM
19	Dr.Rabie ,uvalde	8/11/2021 12:39 PM
20	HAUPTMEIER, UVALDE	8/11/2021 12:23 PM
21	Uvalde Family Practice; Cherie Hauptmeier, D.O.	8/11/2021 12:16 PM
22	Hauptmeir Cherie MD.	8/11/2021 12:11 PM
23	Dr. Hauptmeier Uvalde	8/11/2021 12:06 PM
24	John Perez, Uvalde	8/11/2021 12:03 PM
25	Cheryl Rabe, Uvalde	8/11/2021 11:57 AM
26	Uvalde family practice	8/11/2021 7:25 AM
27	Uvalde family practice	8/10/2021 9:42 PM
28	Hauptmeier inuvalde	8/10/2021 9:02 PM
29	Dr Sosa, Uvalde	8/10/2021 8:50 PM
30	I took the kids to the Sabinal clinic and was going to change but they stopped seeing patients because of covid	8/10/2021 9:07 AM
31	Castroville	8/10/2021 7:55 AM
32	Isaac Sosa	8/9/2021 10:34 PM
33	Dr. Craddack Uvalde	8/9/2021 8:13 PM
34	Dr. Sosa, Uvalde Texas	8/9/2021 6:27 PM
35	Saunders	8/9/2021 5:55 PM
36	Dr. Hauptmeier, Uvalde	8/9/2021 1:25 PM
37	Cheryl Dunlap. Camp Wood	8/8/2021 8:58 PM

UMH Community Health Needs Assessment 2021

38	PA at Uvalde Family Practice	8/8/2021 7:21 PM
39	Smith, Uvalde	8/8/2021 5:34 PM
40	John Preddy, MD Uvalde	8/8/2021 9:56 AM
41	Dr Loveleash Manocha San Antonio	8/7/2021 9:44 PM
42	Uvalde Family Practice	8/7/2021 5:25 PM
43	Hondo Medical clinic	8/7/2021 3:56 PM
44	Kelly Sabinal	8/7/2021 10:13 AM
45	Dr. S. Saunders. Uvalde, Tx	8/7/2021 9:57 AM
46	Rhonda Lantz, UT MARC San Antonio, Texas	8/7/2021 9:49 AM
47	DR PREDDY UVALDE TX	8/7/2021 7:46 AM
48	VA Hospitalist	8/7/2021 5:51 AM
49	,Conice Boenicke P. A, Del Rio, Texas	8/7/2021 12:45 AM
50	Cheryl Rabe	8/6/2021 9:22 PM
51	Hauptmeier	8/6/2021 8:03 PM
52	Cheryl rabe	8/6/2021 7:43 PM
53	Sosa, uvalde	8/6/2021 3:12 PM
54	Dr Kelly, Sabinal	8/6/2021 2:55 PM
55	Dr. Cheryl Rabe, Uvalde	8/6/2021 11:27 AM
56	Dr. Isaac Sosa Uvalde	8/6/2021 10:42 AM
57	Kevin Uptergrove, Uvalde	8/6/2021 10:14 AM
58	Dr. Hauptmeier	8/6/2021 3:47 AM
59	Uvalde Family Practice	8/5/2021 2:28 PM
60	Haupmtmier M.D. Uvalde	8/5/2021 1:26 PM
61	DR PREDDY	8/5/2021 7:25 AM
62	Sage Family medicine	8/5/2021 4:21 AM
63	Dr Salley in Bandera TX	8/4/2021 10:58 PM
64	Dr Cheryl Raby Uvalde	8/4/2021 7:56 PM
65	Dr Richard Rowland Hondo	8/4/2021 6:12 PM
66	White in Uvalde	8/4/2021 5:02 PM
67	Dr. Issac Sosa, Uvalde	8/4/2021 3:43 PM
68	Dr. Cheryl Rabe, Uvalde	8/4/2021 3:26 PM
69	Dr. Kelly. Sabinal Texas	8/2/2021 3:49 PM
70	Dr. Kelly, Sabinal, Tx	8/2/2021 10:09 AM
71	Hauphmeier Uvalde	8/1/2021 7:28 PM
72	DR WHITE, DR HAUPTMEIER	7/30/2021 10:21 AM
73	Dr.Hauptmeier uvalde	7/29/2021 8:31 PM
74	David Valdez Uvalde Tx	7/29/2021 6:02 PM
75	Dr. Cheryl Rabe, Uvalde	7/29/2021 4:17 PM

UMH Community Health Needs Assessment 2021

76	Dr. Hauptmeier	7/29/2021 3:53 PM
77	Cheryl Rabe in Uvalde	7/29/2021 3:33 PM
78	Dr James Kelly; Sabinal Texas	7/29/2021 3:32 PM
79	Dr.White	7/29/2021 11:30 AM
80	PA in vida de salude in crystal city	7/29/2021 9:21 AM
81	Dr. Cheryl Rabe Uvalde, Texas	7/29/2021 9:03 AM
82	James Kelly	7/29/2021 8:58 AM
83	Uvalde family practice Uvalde Texas	7/29/2021 8:42 AM
84	Dr. Sosa Uvalde	7/29/2021 8:08 AM
85	Uvalde	7/29/2021 8:03 AM
86	Dr. GIA Dice San Antonio	7/29/2021 12:26 AM
87	Dr. Jose Sanchez San Antonio	7/28/2021 11:39 PM
88	Dr. Isaac sosa, Uvalde, Texas	7/28/2021 10:47 PM
89	Dr. Hauptmeier, Uvalde	7/28/2021 10:18 PM
90	Dr Emily Meyer Castroville	7/28/2021 8:40 PM
91	Dr.perez uvalde	7/28/2021 8:39 PM
92	Uvalde Texas	7/28/2021 4:29 PM
93	Dr. Gaitonde	7/28/2021 4:20 PM
94	Uvalde Medical & Surgical	7/28/2021 3:14 PM
95	Sosa, Uvalde	7/28/2021 10:12 AM
96	Dr Kohlleppel. Lakehills, Tx	7/28/2021 6:39 AM
97	Hauptmeier Uvalde	7/28/2021 5:12 AM
98	Ronica McBrayer, Midland	7/28/2021 12:08 AM
99	Sosa, Uvalde	7/27/2021 10:51 PM
100	Cheryl Rabe	7/27/2021 10:38 PM
101	Cherie Hauptmeier Uvalde	7/27/2021 10:16 PM
102	Dr Kevin Uptergrove	7/27/2021 8:28 PM
103	Uvalde Family Practice	7/27/2021 7:39 PM
104	Cheryl Rabe	7/27/2021 7:14 PM
105	Katherine Smith Our Health Clinic	7/27/2021 6:20 PM
106	DR. RABE/UVALDE	7/27/2021 4:22 PM
107	Hauptmeier, Uvalde	7/27/2021 2:54 PM
108	Uvalde Family Practice	7/27/2021 1:10 PM
109	Uvalde family practice	7/27/2021 11:15 AM
110	Bridget Robledo, Kerrville	7/27/2021 8:56 AM
111	My kids go to Dr. Garcia at Sage, I go to UT health in SA	7/27/2021 8:50 AM
112	San Antonio Dr. Perez	7/27/2021 8:27 AM
113	Dr uptergrove Uvalde	7/27/2021 6:23 AM

UMH Community Health Needs Assessment 2021

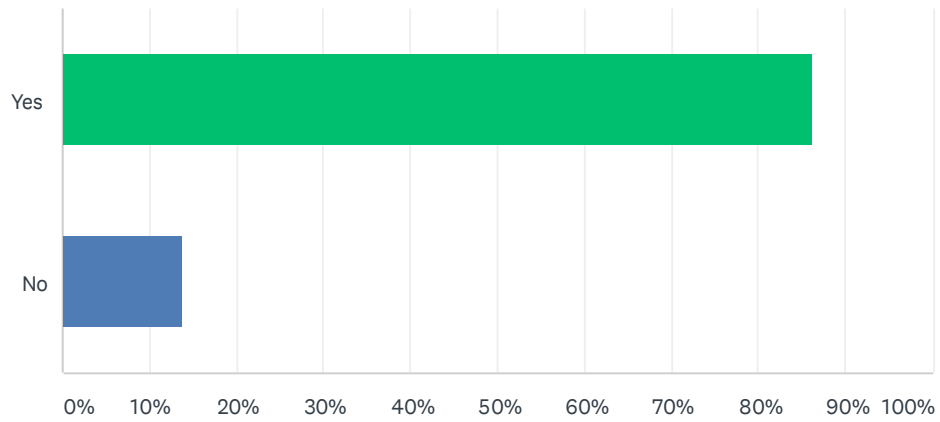
114	Dr. Neel Castroville for myself and Dr Austin pediatrician for my children San Antonio	7/27/2021 5:50 AM
115	Isaac Sosa. Uvalde	7/26/2021 11:55 PM
116	Rabe-Uvalde	7/26/2021 11:12 PM
117	Dr Sosa, Uvalde	7/26/2021 10:11 PM
118	Fields, bandera	7/26/2021 10:01 PM
119	Dr. Hauptmeier Uvalde	7/26/2021 10:00 PM
120	Dr. White, Uvalde,Tx	7/26/2021 9:37 PM
121	John Preddy-Uvalde	7/26/2021 9:21 PM
122	Uvalde	7/26/2021 8:37 PM
123	Dr. Cherie Hauptmeier, Uvalde	7/26/2021 8:34 PM
124	Dr. Cherie Hauptmeier, Uvalde	7/26/2021 8:00 PM
125	I haven't had a local physician. I see my endocrinologist in San Antonio	7/26/2021 7:27 PM
126	Smith- UVALDE	7/26/2021 6:43 PM
127	Uptergrove/SAGE Family Medicine	7/26/2021 5:39 PM
128	Cheryl Rabe. Uvalde	7/26/2021 5:25 PM
129	Hauptmeier, Uvalde	7/26/2021 4:13 PM
130	Hauptmeier & White	7/26/2021 3:53 PM
131	Uvalde Family Practice	7/26/2021 3:47 PM
132	Sage Family Medicine, Uvalde	7/26/2021 3:18 PM
133	Dr. White in Uvalde	7/26/2021 3:00 PM
134	Cheryl Rabe	7/26/2021 2:44 PM
135	Cherie Hauptmier	7/26/2021 2:25 PM
136	Dr. Sosa	7/26/2021 2:19 PM
137	Sage Family Medicine	7/26/2021 8:30 AM
138	Cherie Hauptmeyer Uvalde	7/25/2021 1:28 PM
139	Cheryl Rabe Uvalde	7/23/2021 2:48 PM
140	Dr Kelley, Sabinal	7/23/2021 2:31 PM
141	San antonio	7/23/2021 11:22 AM
142	White, Uvalde	7/23/2021 10:54 AM
143	Encina Pediatrics and Primary Care-Uvalde	7/23/2021 10:48 AM
144	Cherie humptmier	7/23/2021 10:45 AM
145	Dr Rabe	7/21/2021 9:49 AM
146	Dr. Cherie Hauptmeier, Uvalde	7/20/2021 4:45 PM
147	Dr Cheryl Rabe	7/20/2021 3:50 PM
148	Cheryl Rabe, FNP Uvalde, TX 78801	7/20/2021 3:21 PM
149	Hauptmeier uvalde	7/20/2021 1:28 PM
150	Hauptmeier, Uvalde	7/20/2021 9:59 AM
151	Hauptmeier	7/20/2021 9:05 AM

UMH Community Health Needs Assessment 2021

152	DR Preddy in Uvalde	7/20/2021 8:19 AM
153	Dr. Isaac Sosa	7/19/2021 3:26 PM
154	Kerrville	7/19/2021 1:38 PM
155	C.Rabe/I.Sosa Uvalde	7/19/2021 11:26 AM
156	Isaac Sosa, MD. Uvalde	7/19/2021 11:11 AM
157	Uvalde, Tx	7/19/2021 10:41 AM
158	Sabinal Clinic, Sabinal, Texas	7/19/2021 9:58 AM
159	Cherie Hauptmeier, DO, 1800 Garner Field Road, Uvalde	7/19/2021 9:27 AM
160	Giatonde Uvalde	7/19/2021 8:53 AM
161	Uvalde	7/18/2021 10:15 PM
162	Cheryl Rabe, Uvalde	7/18/2021 10:59 AM
163	Dr. Kelly @ Sabinal Health Clinic	7/18/2021 10:29 AM
164	DR.HAUPTMEIER UVALDE TX	7/17/2021 8:21 PM
165	Dr. Cheri Hauptmeir- Uvalde Family Practice	7/17/2021 4:53 PM
166	Dr. Hauptmeir, Uvalde	7/17/2021 1:16 PM
167	Mrs. Smith	7/17/2021 11:53 AM
168	Sabinal Clinic	7/16/2021 11:51 PM
169	Sage Family Practice	7/16/2021 5:05 PM
170	Uvalde Family Practice	7/16/2021 4:21 PM
171	Dr sosa, Uvalde	7/16/2021 4:19 PM
172	Dr. Kelly Sabinal	7/16/2021 4:15 PM
173	Dr.White Uvalde Texas	7/16/2021 3:25 PM
174	Hauptmeier, Uvalde Tx	7/16/2021 2:22 PM
175	Dr. Jeffrey Cannon - Live Oak, Texas	7/16/2021 2:02 PM
176	Uvalde	7/16/2021 12:26 PM
177	Cheryl Rabe DNP	7/16/2021 12:10 PM
178	Kevin Uptergrove Uvalde	7/16/2021 11:50 AM
179	Sage Family Medicine, Uvalde	7/16/2021 11:23 AM
180	UMSA Primary Care	7/16/2021 11:10 AM
181	San Antonio private office	7/16/2021 11:02 AM
182	Dr. Kelly Pelton Kerrville	7/16/2021 10:47 AM
183	Hauptmeyer(husband)/Rabe/me...both Uvalde	7/16/2021 10:46 AM
184	Sage Family Practice - Uvalde, TX	7/16/2021 10:38 AM
185	Dr. Isaac Sosa-Uvalde	7/16/2021 10:37 AM
186	Uvalde Family Practice	7/14/2021 4:56 PM
187	Hauptmeier	7/14/2021 2:52 PM
188	Dr. White, SAGE, Uvalde	7/1/2021 4:01 PM

Q13 Are you able to get an appointment for your routine primary (family) care when needed?

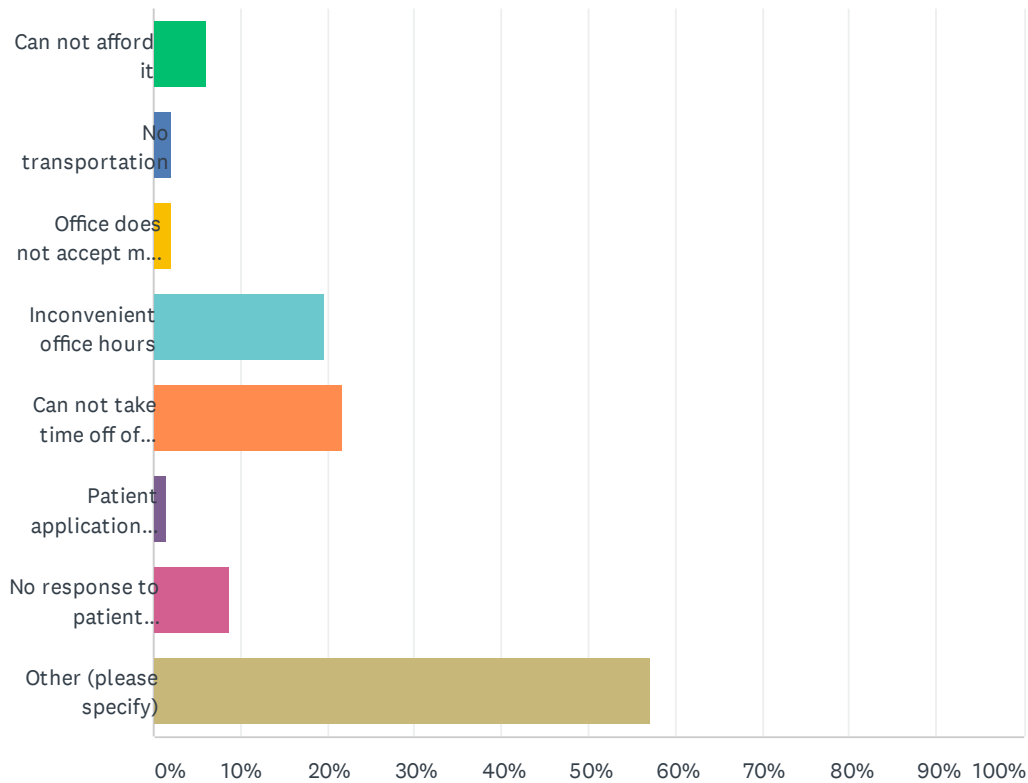
Answered: 303 Skipped: 85



ANSWER CHOICES	RESPONSES	
Yes	86.14%	261
No	13.86%	42
TOTAL		303

Q14 If you are unable to get an appointment when needed, what is the reason?

Answered: 147 Skipped: 241



ANSWER CHOICES	RESPONSES
Can not afford it	6.12% 9
No transportation	2.04% 3
Office does not accept my insurance	2.04% 3
Inconvenient office hours	19.73% 29
Can not take time off of work	21.77% 32
Patient application denied	1.36% 2
No response to patient application	8.84% 13
Other (please specify)	57.14% 84
Total Respondents: 147	

#	OTHER (PLEASE SPECIFY)	DATE
1	Na	8/12/2021 12:19 PM
2	n/a	8/12/2021 11:36 AM
3	N/A	8/12/2021 11:27 AM

UMH Community Health Needs Assessment 2021

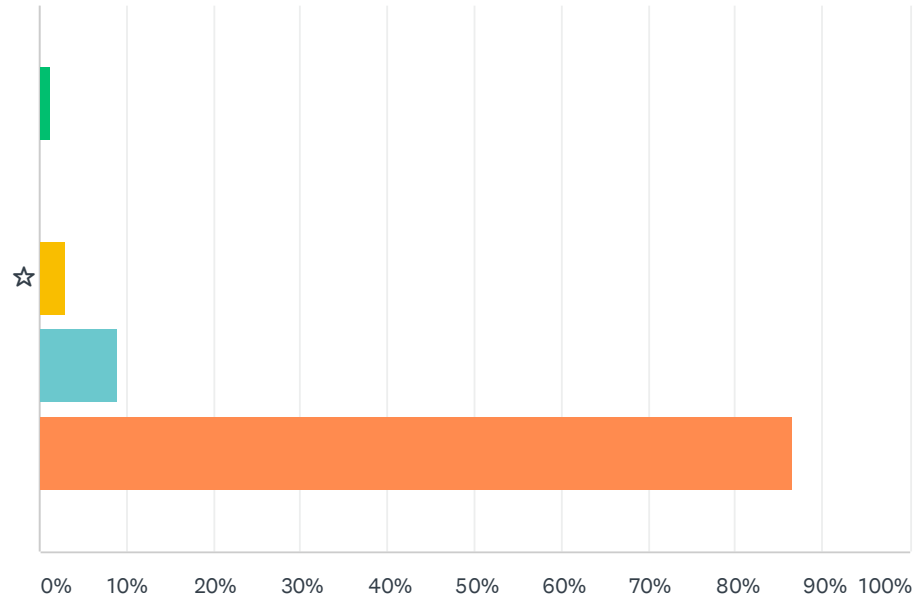
4	My MD is booked	8/12/2021 10:29 AM
5	N/A	8/12/2021 10:03 AM
6	I never have a problem getting an appointment.	8/12/2021 8:03 AM
7	.	8/11/2021 2:01 PM
8	If sick-hard to get in, schedule way out it is ok. Long wait	8/11/2021 1:16 PM
9	NA	8/11/2021 1:09 PM
10	Dr. is at a call at OB at the hospital	8/11/2021 12:40 PM
11	provider not in office	8/11/2021 12:19 PM
12	My primary care physician is booked	8/11/2021 12:17 PM
13	N/A I am always able to get an Appt.	8/11/2021 11:58 AM
14	Appointments are always full	8/11/2021 7:25 AM
15	To long of a wait -could be well by then	8/10/2021 9:03 PM
16	N/A	8/10/2021 12:05 PM
17	Sabinal clinic would barely see patients	8/10/2021 9:07 AM
18	Hard to get in unless it's weeks out	8/10/2021 5:04 AM
19	N/A	8/9/2021 8:14 PM
20	Too busy, need more family practitioners	8/8/2021 7:21 PM
21	No pcp	8/8/2021 2:56 PM
22	Always able to get appointments	8/8/2021 9:57 AM
23	There's no appointments available	8/7/2021 5:26 PM
24	N/A	8/7/2021 10:05 AM
25	Can always count on being seen by Dr. Preddy	8/7/2021 7:46 AM
26	No appts. Available when needed	8/7/2021 12:47 AM
27	Unk	8/4/2021 10:59 PM
28	Very few times because they are booked but they always try to get me in asap	8/4/2021 7:57 PM
29	This has not been a problem.	8/4/2021 3:44 PM
30	Patient overload.	8/4/2021 3:27 PM
31	My local Dr. died	8/4/2021 2:28 PM
32	No problem	8/4/2021 2:24 PM
33	doctor office booked up	8/2/2021 1:03 PM
34	FREQUENTLY NO AVAILABLE APPOINTMENTS	7/30/2021 10:22 AM
35	Not open on Saturdays	7/29/2021 6:21 PM
36	N/A	7/29/2021 5:57 PM
37	Dr. Rabe's office staff is very slow to return phone calls.	7/29/2021 4:18 PM
38	Many times I have to wait several days to be seen by nurse practitioner, I haven't seen an actual doctor since Dr. Wegrzyn passed away.	7/29/2021 3:55 PM
39	doctors do not take new patients or are booked	7/29/2021 1:47 PM
40	They are very busy	7/29/2021 11:11 AM
41	no problem	7/29/2021 9:21 AM

UMH Community Health Needs Assessment 2021

42	No weekend outpatient hours	7/29/2021 8:58 AM
43	N/a	7/29/2021 8:03 AM
44	Need more physicians. Dr has too many ptns	7/28/2021 10:48 PM
45	No appointments available	7/28/2021 10:19 PM
46	Office may be closed.	7/28/2021 4:21 PM
47	none	7/28/2021 3:15 PM
48	No appts available	7/28/2021 6:39 AM
49	Can get an appt but not in a timely manner	7/27/2021 10:39 PM
50	Office is overbooked and frequently cancels	7/27/2021 10:16 PM
51	No openings at office	7/27/2021 1:11 PM
52	Dr is very busy.	7/27/2021 11:38 AM
53	From my Kerrville PCP unless emergency	7/27/2021 8:57 AM
54	Never have availability	7/27/2021 8:28 AM
55	No available appointment	7/27/2021 6:24 AM
56	No available appointments	7/26/2021 9:37 PM
57	Lack of doctors in Uvalde so current drs & PAs are too busy & get called for obstetrics causing delays & cancellations or long delay in well health visits.	7/26/2021 9:35 PM
58	Haven't needed one. My doctor is deceased.	7/26/2021 7:28 PM
59	Often no appts available	7/26/2021 4:14 PM
60	Can not find a good doctor	7/26/2021 3:25 PM
61	No appointments available	7/26/2021 2:26 PM
62	Not applicable	7/23/2021 2:49 PM
63	No appointments available	7/23/2021 11:03 AM
64	N/A	7/23/2021 11:02 AM
65	always booked solid	7/23/2021 10:47 AM
66	N/A	7/21/2021 9:50 AM
67	There is very seldom a same day/next day appointment available and there is very little efficient response time of the office for appointment arrangements/follow-ups.	7/20/2021 4:46 PM
68	Dr is not available	7/20/2021 3:51 PM
69	Always have a difficult time getting an appointment with my PCP at Uvalde Family Practice. Lately they have not provided good services.	7/20/2021 11:36 AM
70	Office staff do not accommodate for unforeseen situations, you typically have to wait weeks	7/20/2021 10:01 AM
71	Office is always booked out. Always NP available, never doc	7/20/2021 9:06 AM
72	Have never attempted	7/20/2021 1:43 AM
73	N/A	7/19/2021 11:28 AM
74	N/A	7/19/2021 11:11 AM
75	Sometimes, not all the time, Physician office schedule full, have to wait several days for an illness that I believe needs to be treated right away, therefore have to go to urgent care or ER	7/19/2021 9:29 AM
76	I have not had an issue with being unable to get an appointment.	7/18/2021 10:33 AM
77	We are always seen by our physician	7/17/2021 4:54 PM

Q15 Cleanliness

Answered: 300 Skipped: 88

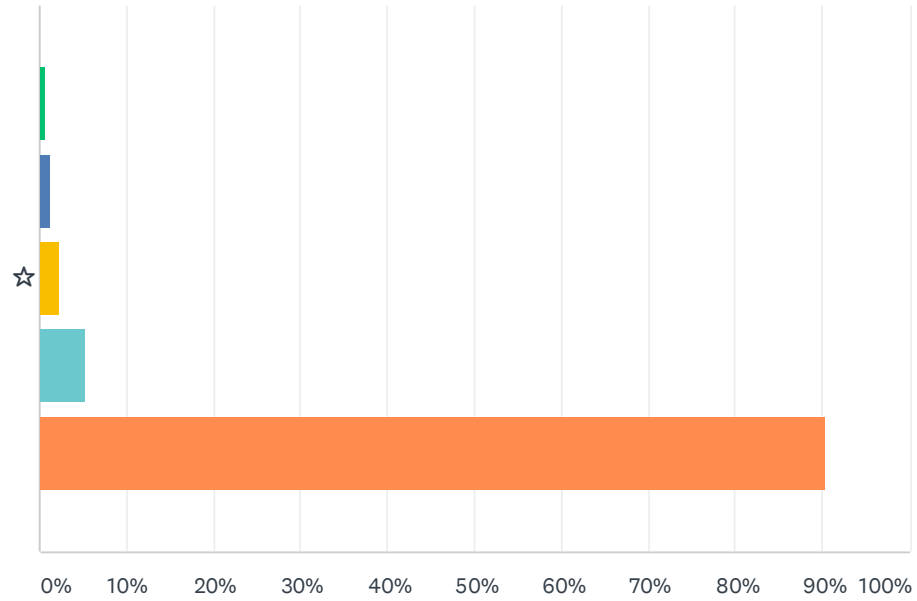


■ 1
 ■ 2
 ■ 3
 ■ 4
 ■ 5

	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	1.33% 4	0.00% 0	3.00% 9	9.00% 27	86.67% 260	300	4.80

Q16 Quality of care

Answered: 300 Skipped: 88

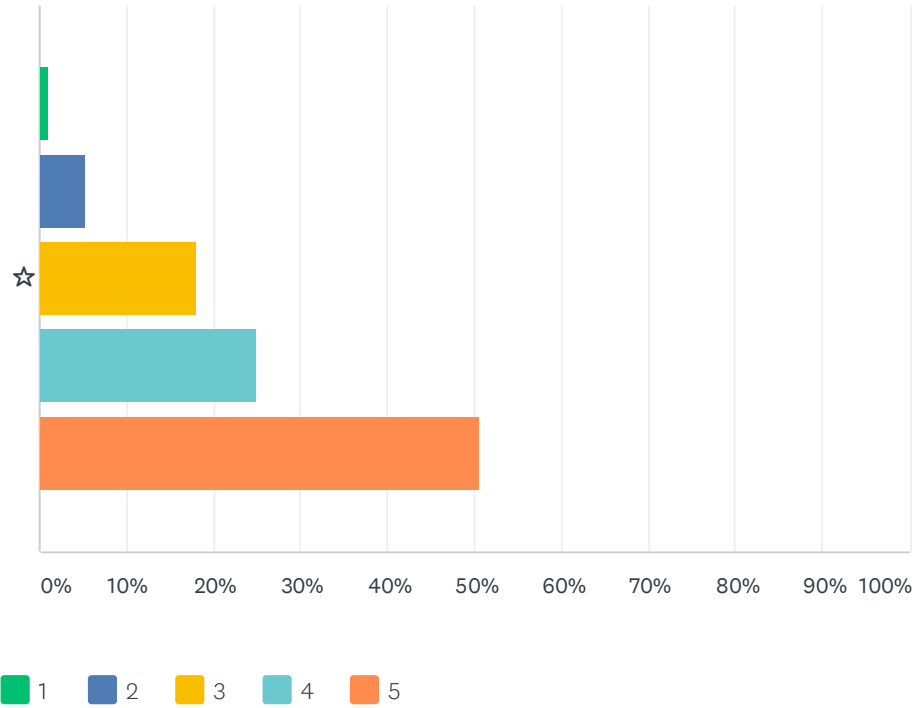


■ 1
 ■ 2
 ■ 3
 ■ 4
 ■ 5

	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	0.67%	1.33%	2.33%	5.33%	90.33%		
	2	4	7	16	271	300	4.83

Q17 Quietness

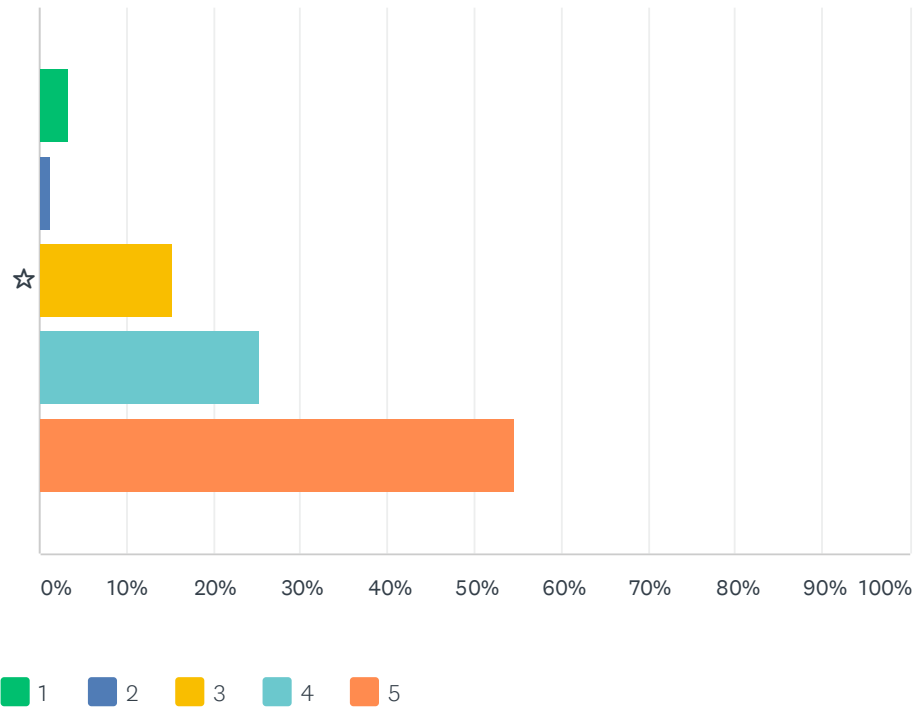
Answered: 300 Skipped: 88



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	1.00% 3	5.33% 16	18.00% 54	25.00% 75	50.67% 152	300	4.19

Q18 Modern facilities

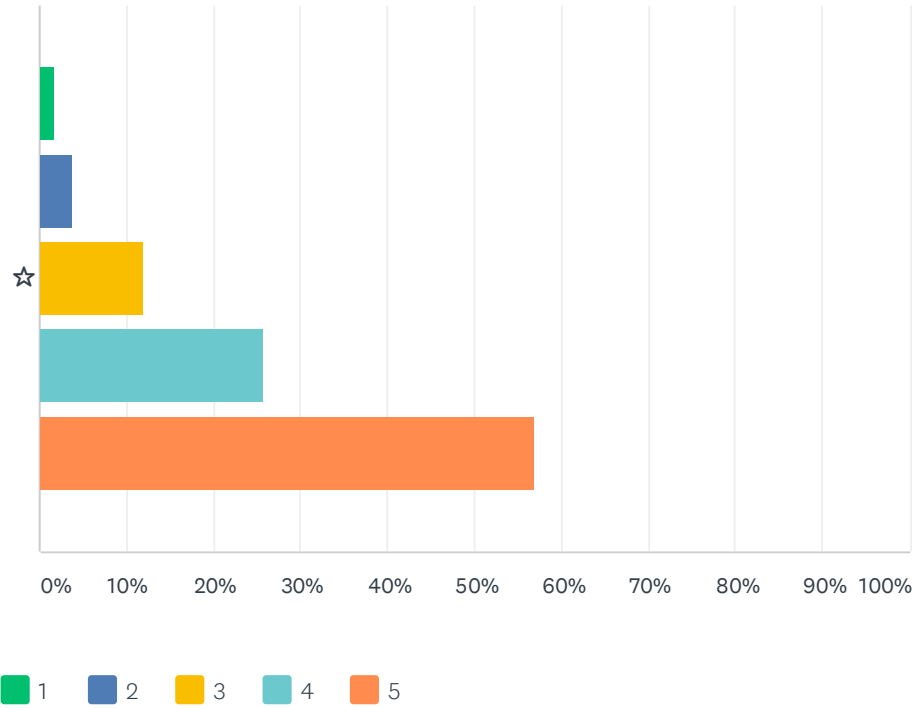
Answered: 300 Skipped: 88



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	3.33% 10	1.33% 4	15.33% 46	25.33% 76	54.67% 164	300	4.27

Q19 Finding your way around

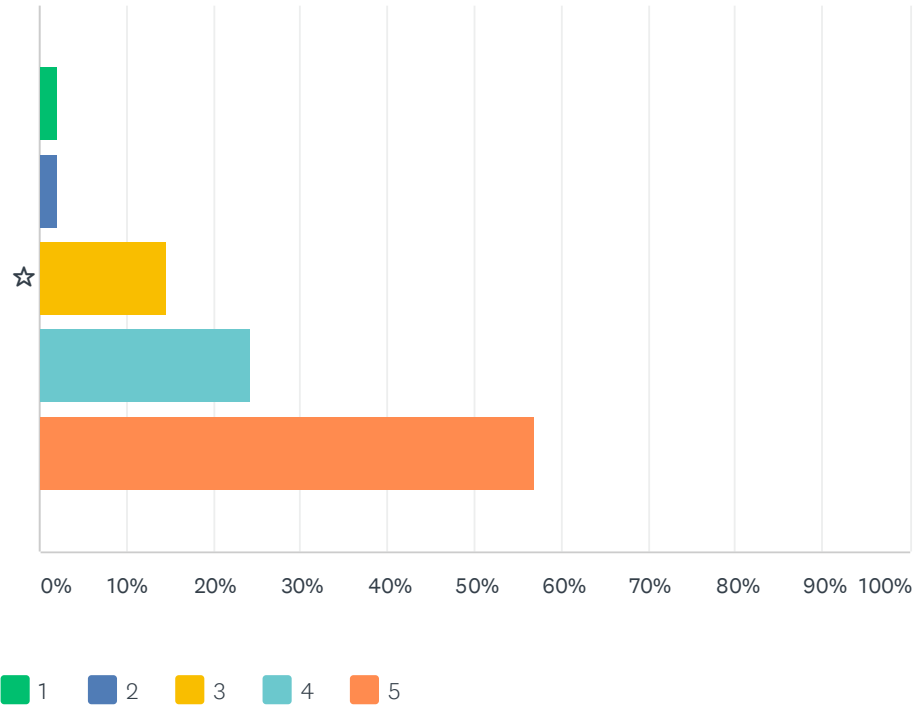
Answered: 300 Skipped: 88



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	1.67%	3.67%	12.00%	25.67%	57.00%	300	4.33
	5	11	36	77	171		

Q20 Ease of parking

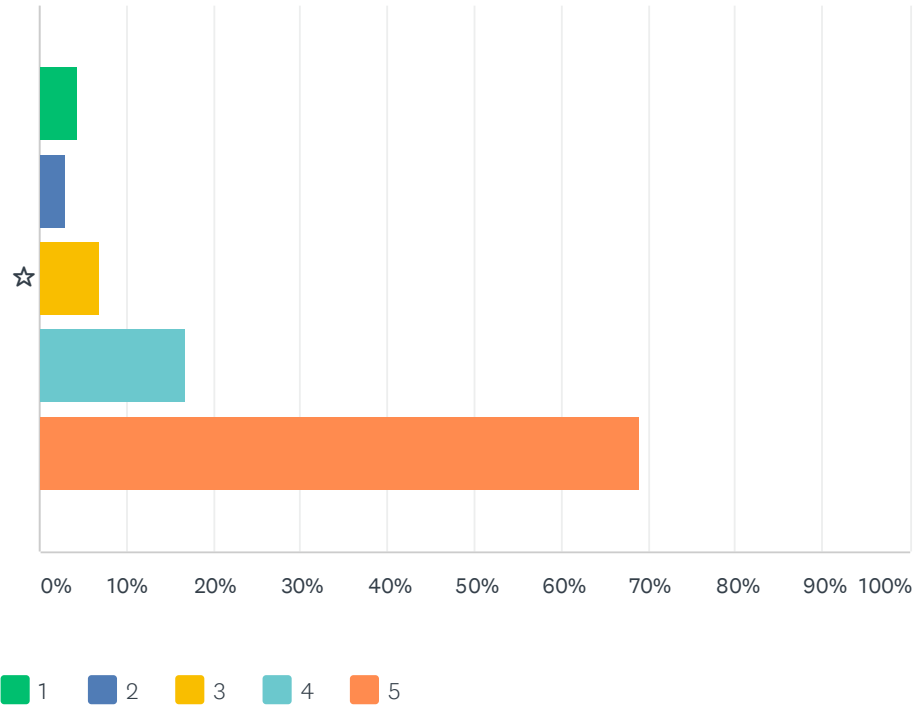
Answered: 300 Skipped: 88



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	2.00% 6	2.00% 6	14.67% 44	24.33% 73	57.00% 171	300	4.32

Q21 Price of services

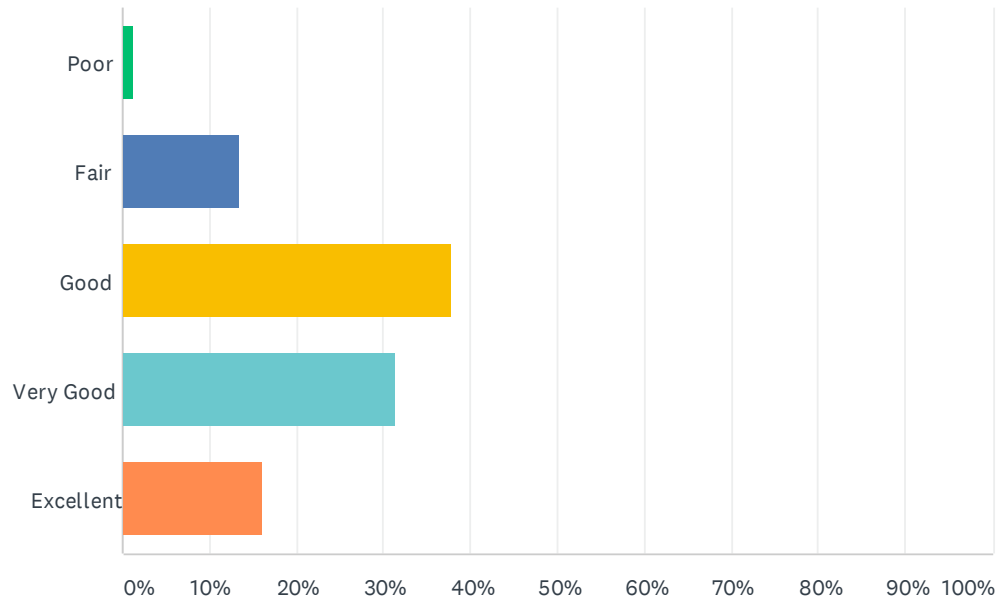
Answered: 300 Skipped: 88



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	4.33% 13	3.00% 9	7.00% 21	16.67% 50	69.00% 207	300	4.43

Q22 In general, how would you rate your overall health?

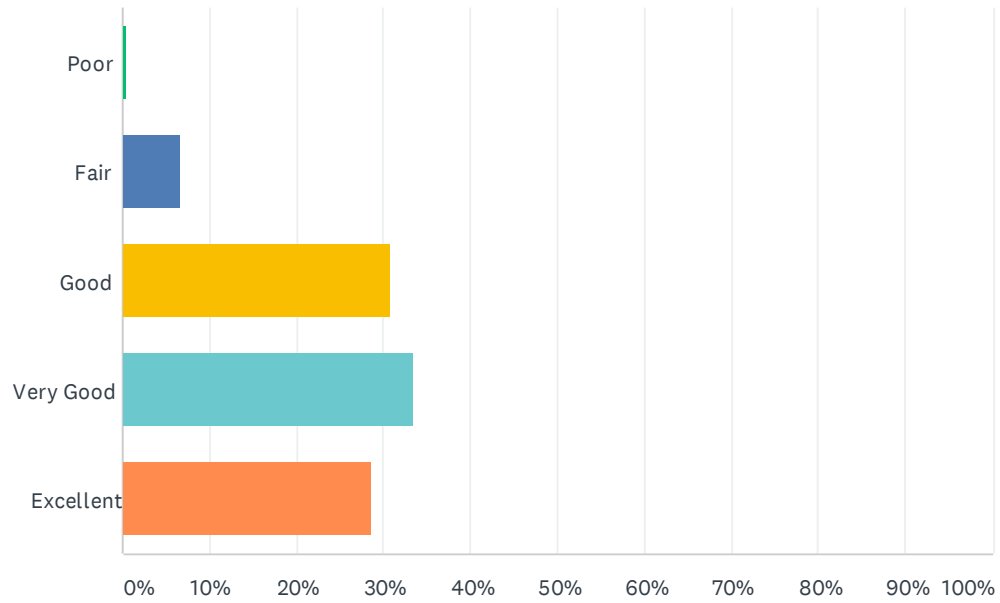
Answered: 299 Skipped: 89



ANSWER CHOICES	RESPONSES	
Poor	1.34%	4
Fair	13.38%	40
Good	37.79%	113
Very Good	31.44%	94
Excellent	16.05%	48
TOTAL		299

Q23 In general, how would you rate your mental or behavioral health?

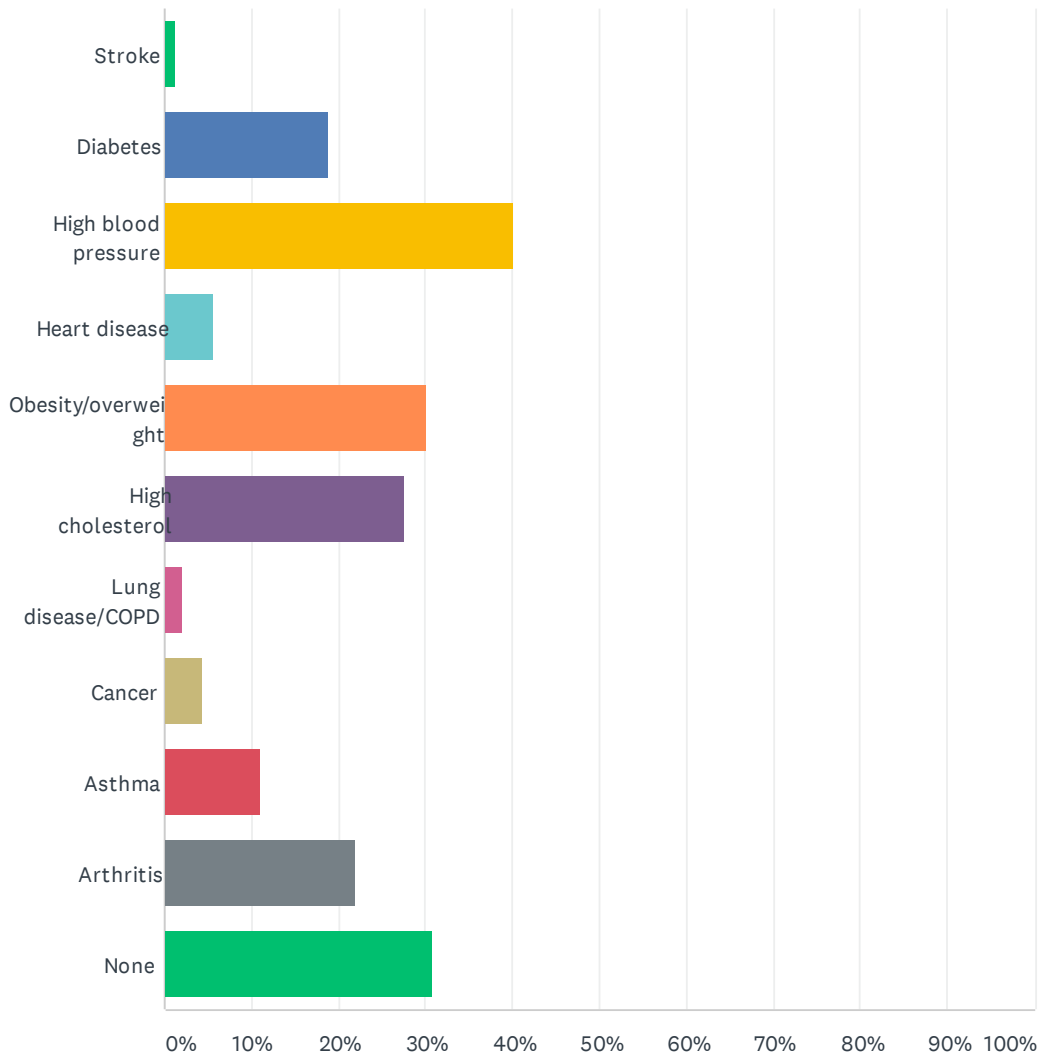
Answered: 299 Skipped: 89



ANSWER CHOICES	RESPONSES	
Poor	0.33%	1
Fair	6.69%	20
Good	30.77%	92
Very Good	33.44%	100
Excellent	28.76%	86
TOTAL		299

Q24 Have you been told by a physician that you have any of the following conditions? Check all that apply.

Answered: 296 Skipped: 92

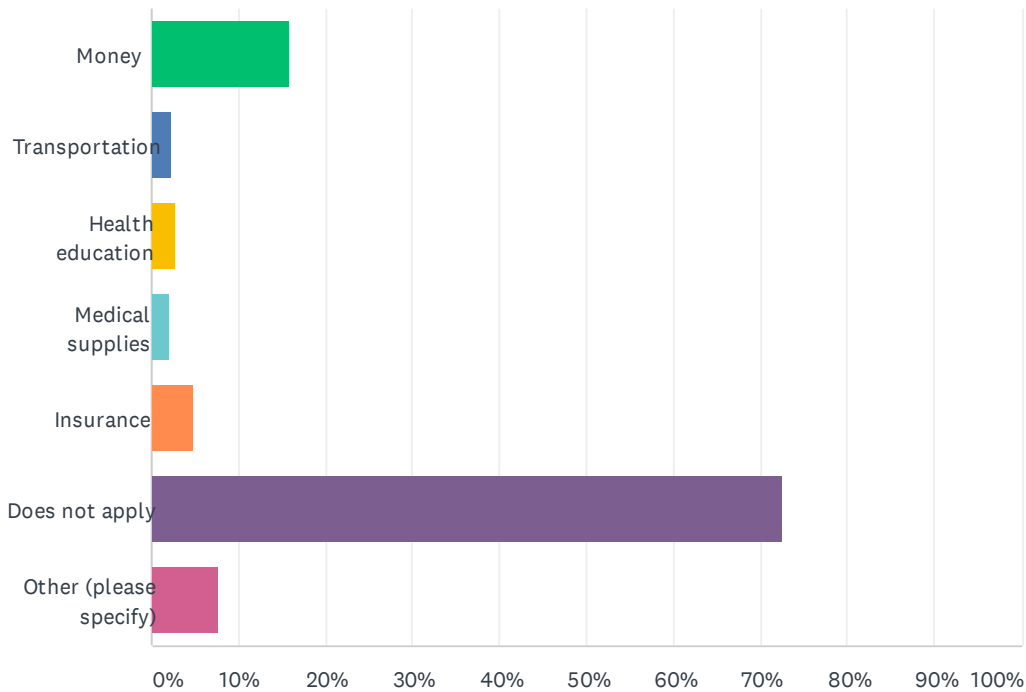


UMH Community Health Needs Assessment 2021

ANSWER CHOICES	RESPONSES	
Stroke	1.35%	4
Diabetes	18.92%	56
High blood pressure	40.20%	119
Heart disease	5.74%	17
Obesity/overweight	30.07%	89
High cholesterol	27.70%	82
Lung disease/COPD	2.03%	6
Cancer	4.39%	13
Asthma	11.15%	33
Arthritis	21.96%	65
None	30.74%	91
Total Respondents: 296		

Q25 Do you lack any of the following to manage your health condition(s)? Check all that apply.

Answered: 295 Skipped: 93



ANSWER CHOICES	RESPONSES
Money	15.93% 47
Transportation	2.37% 7
Health education	2.71% 8
Medical supplies	2.03% 6
Insurance	4.75% 14
Does not apply	72.54% 214
Other (please specify)	7.80% 23
Total Respondents: 295	

#	OTHER (PLEASE SPECIFY)	DATE
1	NONE	8/13/2021 2:34 AM
2	no	8/11/2021 2:34 PM
3	energy to do so	8/11/2021 2:26 PM
4	N/A	8/11/2021 1:52 PM
5	Not at this time	8/11/2021 1:18 PM
6	I have insurance but deductible is high	8/10/2021 9:08 AM

UMH Community Health Needs Assessment 2021

7	None	8/9/2021 10:36 PM
8	No	8/6/2021 10:44 PM
9	Time off to take care of my health issues	8/6/2021 9:25 PM
10	Going to San Antonio is a problem if my husband is unable to drive. I have to rely on a friend and she works.	8/4/2021 3:47 PM
11	time off to attend	8/2/2021 10:21 AM
12	Insurance copays and services are expensive	7/29/2021 6:22 PM
13	None	7/29/2021 4:00 PM
14	no	7/29/2021 9:23 AM
15	Time	7/29/2021 12:25 AM
16	n/a	7/28/2021 3:17 PM
17	No	7/28/2021 5:15 AM
18	Humana does not contract with UMH for my Medicare.	7/27/2021 7:41 PM
19	No.	7/26/2021 7:29 PM
20	Time	7/23/2021 11:03 AM
21	n/a	7/19/2021 10:50 AM
22	No	7/16/2021 4:21 PM
23	N/A	7/1/2021 4:02 PM

Q26 Have you or someone in your household experienced any of the following? If so, complete the blanks next to all that apply. Please be sure to include the type of services received, city/location, and patient's age.

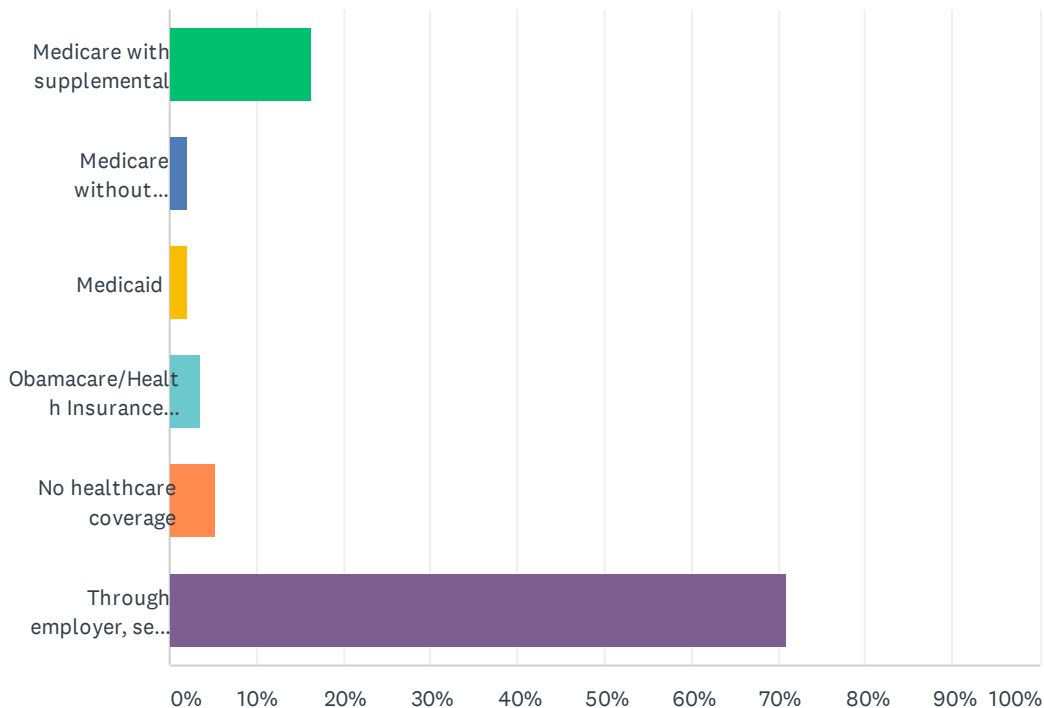
Answered: 291 Skipped: 97

ANSWER CHOICES	RESPONSES	
Teen Pregnancy	9.28%	27
Mental Health Issues	17.18%	50
Alcohol Overuse	8.93%	26
Drug Addiction	8.93%	26
Other (List)	5.50%	16
None (please type N/A)	84.88%	247

#	TEEN PREGNANCY	DATE
1	n/a	8/12/2021 11:40 AM
2	N/A	8/11/2021 3:22 PM
3	No	8/11/2021 2:10 PM
4	no	8/11/2021 1:43 PM
5	none	8/11/2021 12:21 PM
6	no	8/11/2021 12:08 PM
7	n/a	8/11/2021 12:05 PM
8	N/a	8/10/2021 8:52 PM
9	Hondo 17	8/10/2021 9:09 AM
10	No	8/10/2021 5:06 AM
11	Yes csection 19 years old	8/9/2021 8:17 PM
12	No	8/8/2021 2:58 PM
13	No	8/4/2021 6:13 PM
14	None	8/4/2021 4:35 PM
15	Medina Regional Hospital, Hondo, Texas, 18	8/2/2021 3:50 PM
16	Na	8/1/2021 6:56 AM
17	No	7/29/2021 6:23 PM
18	No	7/29/2021 8:45 AM
19	n	7/28/2021 3:17 PM
20	No	7/27/2021 8:06 PM
21	No	7/23/2021 10:55 AM
22	NO	7/20/2021 10:54 AM

Q27 What type of primary healthcare coverage (insurance) do you have?

Answered: 289 Skipped: 99



ANSWER CHOICES	RESPONSES	
Medicare with supplemental	16.26%	47
Medicare without supplemental	2.08%	6
Medicaid	2.08%	6
Obamacare/Health Insurance Exchange	3.46%	10
No healthcare coverage	5.19%	15
Through employer, self or spouse OR Private (list insurance):	70.93%	205
TOTAL		289

#	THROUGH EMPLOYER, SELF OR SPOUSE OR PRIVATE (LIST INSURANCE):	DATE
1	GPA	8/13/2021 2:35 AM
2	Umh	8/12/2021 12:22 PM
3	UMH insurance	8/12/2021 11:29 AM
4	BCBS	8/12/2021 10:31 AM
5	GPA	8/12/2021 10:05 AM
6	Employer	8/12/2021 9:38 AM
7	GPA/Uvalde Memorial Hospital Self Insured	8/12/2021 8:04 AM
8	Medical, Dental, Vision	8/11/2021 6:43 PM

UMH Community Health Needs Assessment 2021

9	gpa	8/11/2021 4:19 PM
10	Federal Blue Cross Blue Sheild	8/11/2021 3:26 PM
11	Uvalde Memorial Hospital	8/11/2021 2:43 PM
12	Through employer	8/11/2021 2:35 PM
13	BCBS	8/11/2021 2:27 PM
14	Tricare	8/11/2021 2:11 PM
15	.	8/11/2021 2:05 PM
16	BCBS	8/11/2021 1:52 PM
17	Employer	8/11/2021 1:44 PM
18	Blue cross blue shield	8/11/2021 1:43 PM
19	Group and Pension Administators	8/11/2021 1:29 PM
20	Blue cross blue shield	8/11/2021 1:24 PM
21	GPA	8/11/2021 1:18 PM
22	GPA	8/11/2021 1:15 PM
23	employer provided insurance	8/11/2021 1:11 PM
24	Group & Pension	8/11/2021 12:43 PM
25	Employer/GPA	8/11/2021 12:42 PM
26	GPA	8/11/2021 12:42 PM
27	Na	8/11/2021 12:35 PM
28	GPA	8/11/2021 12:25 PM
29	GPA and Blue Cross Blue Shield	8/11/2021 12:21 PM
30	GPA	8/11/2021 12:21 PM
31	GPA	8/11/2021 12:08 PM
32	GPA	8/11/2021 12:05 PM
33	GPA	8/11/2021 12:05 PM
34	GPA	8/11/2021 12:01 PM
35	Cigna	8/11/2021 7:28 AM
36	BCBS	8/10/2021 9:22 PM
37	Employers	8/10/2021 9:07 PM
38	BCBS	8/10/2021 8:52 PM
39	Bcbs	8/10/2021 9:10 AM
40	Aetna Medicare	8/10/2021 8:00 AM
41	Gpa	8/10/2021 5:06 AM
42	Blue Cross Blue Shield	8/9/2021 1:29 PM
43	VA	8/8/2021 9:01 PM
44	BCBS	8/8/2021 6:53 PM
45	United healthcare	8/8/2021 3:00 PM
46	Aetna	8/7/2021 9:47 PM

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47	Employer	8/7/2021 5:38 PM
48	UMH	8/7/2021 5:27 PM
49	Blue cross	8/7/2021 10:16 AM
50	GROUP PENSION AND PRIME CARE-TRICARE	8/7/2021 7:48 AM
51	Bcbs of tx	8/7/2021 1:24 AM
52	GPA	8/6/2021 11:15 PM
53	GPA	8/6/2021 10:46 PM
54	Gpa	8/6/2021 10:26 PM
55	Blue cross	8/6/2021 9:26 PM
56	Employer	8/6/2021 8:05 PM
57	Private with BCBS	8/6/2021 2:58 PM
58	GPA	8/6/2021 10:44 AM
59	GPA	8/6/2021 8:19 AM
60	GPA	8/6/2021 3:50 AM
61	BCBS	8/5/2021 1:55 PM
62	GPA	8/5/2021 1:30 PM
63	SELF	8/5/2021 7:31 AM
64	Blue cross	8/5/2021 4:22 AM
65	Bc/bs	8/4/2021 10:35 PM
66	BCBS	8/4/2021 9:59 PM
67	Blue cross blue shield	8/4/2021 6:13 PM
68	Blue Cross Blue Shield	8/4/2021 2:31 PM
69	Federal Blue Cross Blue Shield	8/4/2021 10:31 AM
70	BCBS	8/3/2021 12:12 PM
71	GPA	8/2/2021 3:51 PM
72	gpa	8/2/2021 1:04 PM
73	employer coverage for all family	8/2/2021 10:21 AM
74	GPA	8/1/2021 6:56 AM
75	GPA	7/30/2021 10:46 AM
76	GPA	7/30/2021 10:24 AM
77	BC/BS	7/30/2021 3:27 AM
78	Blue Cross Blue Shield	7/29/2021 6:24 PM
79	Blue cross blue shield	7/29/2021 6:05 PM
80	through employer	7/29/2021 4:42 PM
81	TRS Care BCBS	7/29/2021 4:20 PM
82	UMR, blue cross	7/29/2021 4:01 PM
83	GPA	7/29/2021 3:57 PM
84	Group.umh and MCR	7/29/2021 3:39 PM

UMH Community Health Needs Assessment 2021

85	GPA	7/29/2021 3:34 PM
86	gpa	7/29/2021 1:49 PM
87	GPA	7/29/2021 11:32 AM
88	na	7/29/2021 11:13 AM
89	Employees	7/29/2021 9:40 AM
90	UMH	7/29/2021 9:24 AM
91	GPA	7/29/2021 9:05 AM
92	Tricare	7/29/2021 9:01 AM
93	GPA	7/29/2021 9:00 AM
94	GPA	7/29/2021 8:46 AM
95	GPA	7/29/2021 8:32 AM
96	BCBS	7/29/2021 8:05 AM
97	Tricare	7/29/2021 12:31 AM
98	BCBSTX	7/29/2021 12:29 AM
99	Cigna	7/29/2021 12:25 AM
100	GPA	7/28/2021 10:50 PM
101	Blue Cross Blue Shield	7/28/2021 10:22 PM
102	BCBS	7/28/2021 8:42 PM
103	United Health Care	7/28/2021 6:06 PM
104	Blue Cross Blue Shield Federal	7/28/2021 4:24 PM
105	BCBS	7/28/2021 4:18 PM
106	BCBS	7/28/2021 4:05 PM
107	Group & Pension	7/28/2021 3:18 PM
108	BCBS	7/28/2021 12:51 PM
109	Blue Cross HMO	7/28/2021 6:41 AM
110	BCBS	7/28/2021 5:16 AM
111	BCBS	7/27/2021 10:41 PM
112	???	7/27/2021 8:32 PM
113	TRS	7/27/2021 8:30 PM
114	Bcbs	7/27/2021 7:16 PM
115	Blue Cross	7/27/2021 4:25 PM
116	EMPLOYER	7/27/2021 4:25 PM
117	BCBSTX	7/27/2021 2:55 PM
118	Blue Cross Blue Shield	7/27/2021 1:14 PM
119	GPA	7/27/2021 10:10 AM
120	BCBS FEP	7/27/2021 8:53 AM
121	Blue cross blue shield	7/27/2021 8:30 AM
122	Through empolyer	7/27/2021 7:01 AM

UMH Community Health Needs Assessment 2021

123	BCBS	7/27/2021 5:52 AM
124	Dgghhhh	7/27/2021 1:01 AM
125	GPA	7/26/2021 11:15 PM
126	BCBS OF TEXAS	7/26/2021 10:14 PM
127	FEPBLUE	7/26/2021 9:39 PM
128	BCBS	7/26/2021 9:38 PM
129	Blue Cross Blue Shield	7/26/2021 9:24 PM
130	BCBS	7/26/2021 9:22 PM
131	BCBSTX	7/26/2021 8:40 PM
132	TRS	7/26/2021 8:36 PM
133	Blue Cross Blue Shield of Texas	7/26/2021 8:03 PM
134	Spouse's insurance	7/26/2021 3:20 PM
135	GPA	7/26/2021 2:48 PM
136	BCBS HEALTH SELECT	7/26/2021 2:32 PM
137	NRECA	7/26/2021 2:26 PM
138	none of your business	7/26/2021 8:33 AM
139	GPA	7/23/2021 2:33 PM
140	Blue Cross	7/23/2021 12:28 PM
141	Christian Healthcare Ministries	7/23/2021 12:06 PM
142	Bcbs	7/23/2021 11:24 AM
143	Blue Cross Blue Shield	7/23/2021 11:05 AM
144	UMH	7/23/2021 10:58 AM
145	United healthcare	7/23/2021 10:56 AM
146	Chip	7/23/2021 10:52 AM
147	BCBS	7/23/2021 10:51 AM
148	bcbs	7/23/2021 10:48 AM
149	BCBS-FEDERAL	7/21/2021 3:29 PM
150	UNH	7/21/2021 11:43 AM
151	GPA	7/20/2021 4:48 PM
152	BCBS	7/20/2021 4:35 PM
153	Blue Cross Blue Shield	7/20/2021 3:54 PM
154	GPA	7/20/2021 3:24 PM
155	Bcbs	7/20/2021 1:30 PM
156	United Healthcare	7/20/2021 11:39 AM
157	GPA	7/20/2021 10:54 AM
158	GPA	7/20/2021 10:04 AM
159	GPA	7/20/2021 9:07 AM
160	UMH Insurance	7/20/2021 8:22 AM

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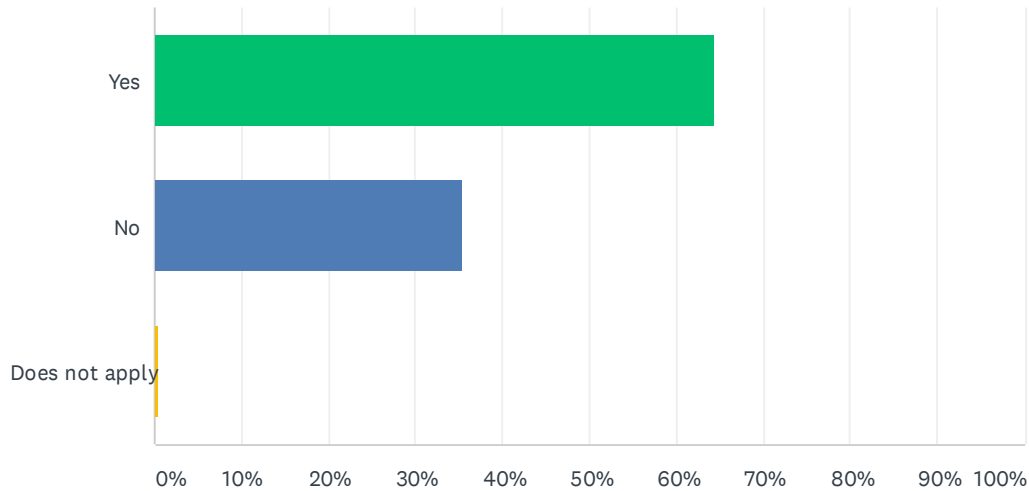
161	Self	7/20/2021 6:51 AM
162	BCBS	7/19/2021 4:59 PM
163	Employer	7/19/2021 3:29 PM
164	bcbs	7/19/2021 1:40 PM
165	GPA	7/19/2021 1:20 PM
166	Bcbs	7/19/2021 1:06 PM
167	GPA	7/19/2021 10:51 AM
168	GPA	7/19/2021 9:31 AM
169	GPA	7/19/2021 8:54 AM
170	TriCare Prime	7/18/2021 10:18 PM
171	bcbs	7/18/2021 11:02 AM
172	GPA	7/18/2021 10:57 AM
173	Group and Pension	7/18/2021 10:42 AM
174	GROUP AND PENSION	7/17/2021 8:23 PM
175	Group and Pension	7/17/2021 4:58 PM
176	Thru hospital	7/17/2021 11:56 AM
177	gpa	7/16/2021 11:54 PM
178	GPA	7/16/2021 10:50 PM
179	Employer	7/16/2021 5:08 PM
180	GPA	7/16/2021 4:35 PM
181	Gpa	7/16/2021 4:22 PM
182	GPA	7/16/2021 4:19 PM
183	GPA	7/16/2021 3:28 PM
184	GPA	7/16/2021 2:25 PM
185	Cigna	7/16/2021 2:19 PM
186	GpA	7/16/2021 1:55 PM
187	BCBS	7/16/2021 1:28 PM
188	GPA	7/16/2021 12:31 PM
189	GPA	7/16/2021 12:26 PM
190	employer	7/16/2021 12:13 PM
191	employer	7/16/2021 11:53 AM
192	GPA	7/16/2021 11:50 AM
193	Employer	7/16/2021 11:37 AM
194	BCBSTX	7/16/2021 11:24 AM
195	Private Insurance from spouse	7/16/2021 11:06 AM
196	united Healthcare	7/16/2021 11:03 AM
197	Husband-Aetna/Me-United Health	7/16/2021 10:51 AM
198	gpa	7/16/2021 10:50 AM

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199	.	7/16/2021 10:42 AM
200	GPA	7/16/2021 10:40 AM
201	Group and Pension	7/16/2021 10:39 AM
202	BC/BS	7/16/2021 10:37 AM
203	GPA	7/16/2021 10:28 AM
204	GPA	7/14/2021 5:00 PM
205	GPA	7/1/2021 4:02 PM

Q28 If there was a community wellness center that offered exercise classes, equipment, swimming facilities and indoor/outdoor walking spaces, would you be willing to pay a monthly membership fee?

Answered: 286 Skipped: 102



ANSWER CHOICES	RESPONSES
Yes	64.34% 184
No	35.31% 101
Does not apply	0.35% 1
TOTAL	286

#	WHAT AMOUNT DO YOU FEEL IS REASONABLE FOR A MONTHLY MEMBERSHIP?	DATE
1	\$10-\$15	8/12/2021 11:40 AM
2	40.00	8/12/2021 11:30 AM
3	25.00	8/12/2021 10:06 AM
4	\$25	8/12/2021 9:38 AM
5	\$1	8/12/2021 8:05 AM
6	\$50.00	8/11/2021 7:07 PM
7	20	8/11/2021 4:18 PM
8	\$25	8/11/2021 4:08 PM
9	\$40	8/11/2021 3:26 PM
10	20 a month	8/11/2021 2:35 PM
11	There is one already in place	8/11/2021 1:45 PM
12	\$40.00	8/11/2021 1:44 PM
13	\$25.00	8/11/2021 1:29 PM
14	25	8/11/2021 1:25 PM

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15	30 or less	8/11/2021 1:19 PM
16	50	8/11/2021 1:11 PM
17	\$25.00	8/11/2021 12:43 PM
18	\$25.00	8/11/2021 12:43 PM
19	25\$	8/11/2021 12:43 PM
20	\$35	8/11/2021 12:23 PM
21	\$20-25.00	8/11/2021 12:22 PM
22	30.00	8/11/2021 12:09 PM
23	\$20.00	8/11/2021 12:06 PM
24	\$20.00	8/11/2021 12:01 PM
25	\$20	8/11/2021 7:30 AM
26	\$40.00	8/10/2021 9:46 PM
27	25	8/10/2021 9:22 PM
28	25-30	8/10/2021 9:07 PM
29	20.00	8/10/2021 5:06 AM
30	40.00	8/9/2021 8:17 PM
31	30.00 a month	8/9/2021 6:32 PM
32	Don't know	8/9/2021 12:07 AM
33	\$25.00	8/8/2021 10:44 PM
34	30	8/8/2021 9:01 PM
35	45	8/8/2021 6:54 PM
36	Would consider a family rate	8/8/2021 5:37 PM
37	50	8/8/2021 3:03 PM
38	25.00	8/7/2021 5:39 PM
39	\$40	8/7/2021 5:28 PM
40	10.00	8/7/2021 10:17 AM
41	N/A	8/7/2021 10:09 AM
42	\$20	8/7/2021 9:50 AM
43	25	8/7/2021 7:49 AM
44	15.00	8/7/2021 5:54 AM
45	\$20	8/7/2021 12:53 AM
46	25	8/6/2021 11:15 PM
47	50.00	8/6/2021 10:47 PM
48	Up to \$100	8/6/2021 10:26 PM
49	25.00	8/6/2021 9:27 PM
50	10	8/6/2021 8:06 PM
51	\$20.00	8/6/2021 7:46 PM
52	Should be based on # of visits p/m.	8/6/2021 11:46 AM

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53	\$75	8/6/2021 10:45 AM
54	45.00	8/6/2021 8:19 AM
55	\$20 but I do my own exercise at home	8/6/2021 3:50 AM
56	10	8/5/2021 1:31 PM
57	25	8/4/2021 11:01 PM
58	20\$ per month	8/4/2021 10:35 PM
59	30	8/4/2021 10:00 PM
60	I believe an income guide line would work most elderly ppl cannot afford an extra pmt	8/4/2021 8:01 PM
61	\$25 a month provided construction is not on our taxes!	8/4/2021 3:33 PM
62	25	8/4/2021 2:27 PM
63	\$10 per individual, \$30 family	8/3/2021 12:13 PM
64	\$30	8/2/2021 3:51 PM
65	35	8/2/2021 1:05 PM
66	45-50 mthly for family of 4	8/2/2021 10:22 AM
67	\$25	8/1/2021 6:57 AM
68	20	7/30/2021 10:47 AM
69	Can't afford	7/29/2021 8:37 PM
70	\$30 for the entire family	7/29/2021 6:24 PM
71	\$30-40	7/29/2021 6:06 PM
72	\$20	7/29/2021 4:01 PM
73	50	7/29/2021 3:57 PM
74	<50	7/29/2021 3:35 PM
75	10-15	7/29/2021 1:16 PM
76	0	7/29/2021 11:13 AM
77	50	7/29/2021 9:41 AM
78	10.00	7/29/2021 9:25 AM
79	25	7/29/2021 9:05 AM
80	30	7/29/2021 9:01 AM
81	\$50.00	7/29/2021 8:47 AM
82	\$40/month at the highest	7/29/2021 8:32 AM
83	\$50 max	7/29/2021 8:05 AM
84	\$1	7/29/2021 12:31 AM
85	25	7/28/2021 11:44 PM
86	\$30 single, \$80 family	7/28/2021 10:51 PM
87	\$10.00	7/28/2021 8:43 PM
88	\$30	7/28/2021 8:42 PM
89	\$50	7/28/2021 6:07 PM
90	?	7/28/2021 4:32 PM

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91	\$25 - \$30	7/28/2021 4:24 PM
92	50.00	7/28/2021 3:18 PM
93	\$30-40	7/28/2021 12:52 PM
94	\$30	7/28/2021 10:17 AM
95	30	7/28/2021 6:41 AM
96	10.00	7/27/2021 10:54 PM
97	25	7/27/2021 10:41 PM
98	50	7/27/2021 10:18 PM
99	20.00	7/27/2021 8:32 PM
100	\$20	7/27/2021 8:07 PM
101	25	7/27/2021 6:23 PM
102	35	7/27/2021 4:26 PM
103	Hard to say, older people on fix income	7/27/2021 2:06 PM
104	20.00 per month	7/27/2021 1:15 PM
105	10.00	7/27/2021 11:40 AM
106	But probably would not be able to afford it.	7/27/2021 9:01 AM
107	\$45	7/27/2021 8:53 AM
108	\$25 monthly	7/27/2021 8:30 AM
109	25-30	7/27/2021 6:27 AM
110	35	7/27/2021 5:53 AM
111	Stop making us pay for illegals aliens health care.	7/27/2021 1:01 AM
112	25.00	7/27/2021 12:00 AM
113	30	7/26/2021 11:16 PM
114	\$100.00	7/26/2021 10:05 PM
115	\$50	7/26/2021 9:40 PM
116	\$75	7/26/2021 9:39 PM
117	\$20.00	7/26/2021 9:24 PM
118	\$25	7/26/2021 8:03 PM
119	20.00	7/26/2021 6:46 PM
120	\$25/mo	7/26/2021 6:28 PM
121	25	7/26/2021 6:04 PM
122	\$25-one person \$40-family (4)	7/26/2021 5:52 PM
123	\$30	7/26/2021 3:56 PM
124	\$35	7/26/2021 3:51 PM
125	Not sure	7/26/2021 3:30 PM
126	\$30/month	7/26/2021 3:21 PM
127	50	7/26/2021 3:04 PM
128	25	7/26/2021 2:48 PM

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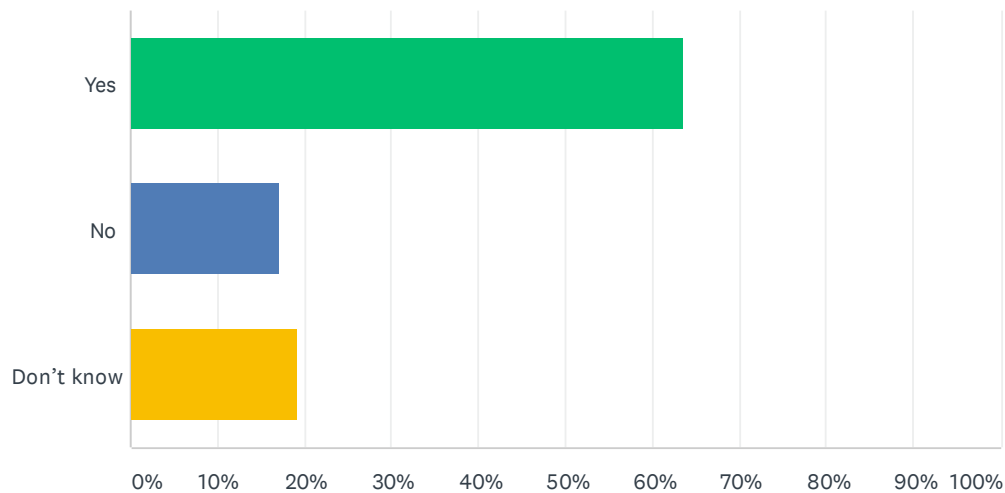
129	35.00	7/26/2021 2:24 PM
130	Na	7/23/2021 2:51 PM
131	\$25 per person	7/23/2021 2:33 PM
132	\$25.00	7/23/2021 12:29 PM
133	\$40	7/23/2021 12:07 PM
134	15	7/23/2021 10:58 AM
135	50-100.00	7/23/2021 10:56 AM
136	25	7/23/2021 10:52 AM
137	\$15-20	7/20/2021 4:49 PM
138	\$30	7/20/2021 4:36 PM
139	\$25	7/20/2021 3:54 PM
140	\$25-\$30 a month	7/20/2021 3:25 PM
141	0-150 sliding scale income based	7/20/2021 1:31 PM
142	\$30.00	7/20/2021 11:39 AM
143	20 each and 50 family	7/20/2021 10:56 AM
144	Already attend. Pay 125/month	7/20/2021 6:51 AM
145	50	7/20/2021 1:45 AM
146	\$100	7/19/2021 5:00 PM
147	30.00	7/19/2021 3:30 PM
148	20	7/19/2021 1:41 PM
149	25.00	7/19/2021 11:33 AM
150	30	7/19/2021 11:14 AM
151	30	7/19/2021 10:51 AM
152	\$20-30	7/19/2021 10:45 AM
153	\$50	7/19/2021 9:32 AM
154	40	7/19/2021 8:55 AM
155	\$50	7/18/2021 10:18 PM
156	\$25	7/18/2021 11:02 AM
157	\$40	7/18/2021 10:58 AM
158	\$10/month	7/18/2021 10:43 AM
159	\$20	7/17/2021 11:35 PM
160	25	7/17/2021 8:24 PM
161	\$5	7/17/2021 4:59 PM
162	\$30	7/17/2021 1:21 PM
163	\$10	7/16/2021 11:55 PM
164	35	7/16/2021 5:09 PM
165	\$20	7/16/2021 4:35 PM
166	50\$	7/16/2021 4:22 PM

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167	\$50 person discount for couple and family additions.	7/16/2021 4:22 PM
168	20.00	7/16/2021 3:28 PM
169	these are already available in the community	7/16/2021 2:19 PM
170	25 dollars	7/16/2021 1:56 PM
171	10.00	7/16/2021 12:32 PM
172	\$0	7/16/2021 12:26 PM
173	not sure	7/16/2021 12:14 PM
174	35.00	7/16/2021 11:53 AM
175	\$20.00	7/16/2021 11:50 AM
176	\$25	7/16/2021 11:37 AM
177	If you had an obese/elderly section/I don't know	7/16/2021 10:52 AM
178	\$20	7/16/2021 10:43 AM
179	50.00	7/16/2021 10:40 AM
180	25.00	7/16/2021 10:39 AM
181	\$20.00	7/16/2021 10:38 AM
182	\$125	7/14/2021 5:00 PM

Q29 Would you utilize specialty care services delivered via Telemedicine over the internet or phone?

Answered: 286 Skipped: 102



ANSWER CHOICES	RESPONSES
Yes	63.64% 182
No	17.13% 49
Don't know	19.23% 55
TOTAL	286

#	WHY OR WHY NOT?	DATE
1	CONVENIENCE	8/12/2021 10:06 AM
2	Convenience	8/12/2021 9:38 AM
3	Yes	8/12/2021 8:05 AM
4	Accessibility without the travel.	8/11/2021 7:08 PM
5	It's convenient	8/11/2021 4:09 PM
6	convenient when needing to be seen by dr	8/11/2021 3:26 PM
7	.	8/11/2021 2:06 PM
8	convenience	8/11/2021 1:11 PM
9	It is convinient	8/11/2021 12:44 PM
10	already had to due to COVID	8/11/2021 12:43 PM
11	Don't kno why	8/11/2021 12:43 PM
12	Convenience of receiving results without needing to travel to a doctors office.	8/11/2021 12:24 PM
13	It's convenient for me and the dr	8/11/2021 7:31 AM
14	Convenient and germ free	8/10/2021 9:08 PM
15	Some things, especially new health issues are probably best seen in person	8/10/2021 8:53 PM

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16	Convenience and safety	8/10/2021 5:07 AM
17	Don't feel right	8/9/2021 6:32 PM
18	It's too impersonal	8/8/2021 5:37 PM
19	It's convenient for the working class	8/7/2021 5:28 PM
20	More efficient	8/7/2021 10:17 AM
21	Never used it before	8/7/2021 10:10 AM
22	Prefer to be seen in person	8/7/2021 12:51 AM
23	Depends on what I need	8/6/2021 9:27 PM
24	Tried it not effective	8/6/2021 8:06 PM
25	The doctor or nurse would not be able to physically assess the patient.	8/6/2021 7:47 PM
26	Retired medical	8/6/2021 3:16 PM
27	Convenient for certain situations	8/6/2021 2:59 PM
28	I don't know enough about it & I don't have access to internet.	8/6/2021 11:53 AM
29	INPERSONAL	8/6/2021 10:45 AM
30	Effective	8/5/2021 4:23 AM
31	ER Visits to limit wait time	8/4/2021 10:00 PM
32	I find it convenient and I believe you can serve more ppl	8/4/2021 8:02 PM
33	I want to personally speak with Dr	8/4/2021 5:10 PM
34	convenience	8/4/2021 3:34 PM
35	Internet iffy in our area	8/4/2021 2:32 PM
36	I already use Teladoc.	8/4/2021 10:31 AM
37	helps with travel	8/3/2021 12:13 PM
38	More convenient	8/2/2021 3:51 PM
39	convenience	8/2/2021 1:05 PM
40	convenience	8/2/2021 10:22 AM
41	Convenient	8/1/2021 7:33 PM
42	More convenient	8/1/2021 6:57 AM
43	never tried it	7/30/2021 10:47 AM
44	I PREFER IN PERSON SERVICES	7/30/2021 10:25 AM
45	I do with several of my Dr's from San Antonio	7/29/2021 8:37 PM
46	Not much difference	7/29/2021 6:25 PM
47	Saves time and is convenient	7/29/2021 6:07 PM
48	Convenience of not having to travel to san antonio	7/29/2021 3:57 PM
49	convenient	7/29/2021 1:50 PM
50	pay for a visit want to see my dr.	7/29/2021 11:13 AM
51	Not at UMH LOW STAFF equals low quality care	7/29/2021 12:32 AM
52	For minor medical issues only	7/28/2021 11:45 PM
53	Convenient and safe from Covid	7/28/2021 10:52 PM

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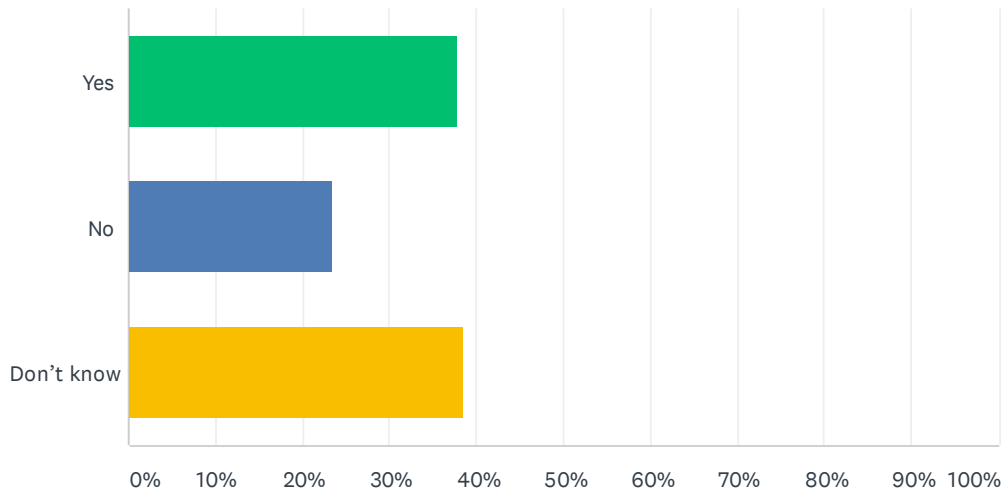
54	Why pay someone when you are taking own vitals	7/28/2021 8:44 PM
55	I think if you need to consult a specialist, face to face is warranted.	7/28/2021 8:43 PM
56	Not effective	7/28/2021 6:08 PM
57	Avoid trip to Dr. Office	7/28/2021 4:25 PM
58	Ease in covid environment	7/28/2021 4:06 PM
59	Due to COVID I wouldn't have to be around a big group	7/28/2021 3:20 PM
60	It is completely helpful and somethings needed	7/28/2021 10:18 AM
61	Convenient	7/27/2021 10:55 PM
62	To avoid the exorbitant costs at UMH	7/27/2021 8:33 PM
63	I have an implanted medical device that requires in person care	7/27/2021 8:32 PM
64	Convenient	7/27/2021 6:24 PM
65	more convenient	7/27/2021 1:15 PM
66	So convenient	7/27/2021 10:10 AM
67	Like personal interaction	7/27/2021 9:02 AM
68	It is convenient	7/27/2021 8:53 AM
69	Convenient	7/27/2021 8:31 AM
70	Convenience	7/27/2021 5:53 AM
71	Easily accessible	7/26/2021 11:16 PM
72	Easier	7/26/2021 10:05 PM
73	I prefer in person care	7/26/2021 9:40 PM
74	Lack of confidence in care due to a lack of personal interaction.	7/26/2021 9:40 PM
75	Convenient with work schedule	7/26/2021 9:25 PM
76	With COVID, this would really help	7/26/2021 8:37 PM
77	Convenience and availability	7/26/2021 8:04 PM
78	Can't always get in	7/26/2021 6:46 PM
79	Convenience	7/26/2021 6:28 PM
80	I have small children and it's difficult to go to appointments with a 2 y.o. running around.	7/26/2021 5:55 PM
81	It is appropriate sometimes	7/26/2021 4:16 PM
82	Depends on the specialty.	7/26/2021 3:56 PM
83	Convenient	7/26/2021 3:51 PM
84	It would be convenient.	7/26/2021 3:21 PM
85	Prefer face to face	7/26/2021 2:33 PM
86	Convenient and safer from traveling as well as Covid infection	7/23/2021 2:51 PM
87	It would depend on the situation	7/23/2021 2:34 PM
88	No need, but prefer in person	7/23/2021 12:07 PM
89	ease of access	7/23/2021 10:58 AM
90	convenient	7/23/2021 10:48 AM
91	Availability of an appointment is easier than driving to San Antonio, especially when you have children.	7/20/2021 4:50 PM

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92	Some visits do not require going to office	7/20/2021 4:36 PM
93	Convenience	7/20/2021 1:31 PM
94	Absolutely! This would be a very convenient service to offer.	7/20/2021 11:40 AM
95	easy	7/20/2021 10:57 AM
96	Convenience	7/20/2021 10:04 AM
97	I like person to person	7/20/2021 9:08 AM
98	Because a doctor should lay hands on a patient for what they are being paid.	7/20/2021 6:52 AM
99	Convenient when physical contact not relevant	7/19/2021 11:14 AM
100	Convenience	7/19/2021 10:59 AM
101	For convenience if we did not have that service in Uvalde, however; I would not want to have every visit via telemedicine, as my experience with telemedicine has been that sometimes cant hear or understand provider due to bad connection.	7/19/2021 9:34 AM
102	preferer to be seen in person	7/19/2021 8:55 AM
103	save on travel	7/18/2021 11:03 AM
104	SOMETIMES YOU CANT LEAVE HOME	7/18/2021 10:58 AM
105	Depending on the illness, it could help reduce exposure using this service.	7/18/2021 10:44 AM
106	I'D RATHER SEE PHYSICIAN IN PERSON	7/17/2021 8:24 PM
107	It would be better is they don't have open appointments	7/17/2021 5:00 PM
108	CONVENIENCE	7/16/2021 11:55 PM
109	Nobody can diagnose over a phone	7/16/2021 5:10 PM
110	Convenience	7/16/2021 4:24 PM
111	It is faster and cheaper than driving and is good for some things, but not all things.	7/16/2021 4:22 PM
112	Much easier	7/16/2021 1:56 PM
113	when unable to get an appt or are out of town	7/16/2021 12:14 PM
114	time?	7/16/2021 11:03 AM
115	Sometimes you don't have to go in if all tests show normal. If a problem then go in	7/16/2021 10:53 AM
116	It would depend on what the care I was wanting	7/16/2021 10:51 AM
117	Prefer in person evaluations/appointments	7/16/2021 10:43 AM
118	If appropriate, yes, I would for convenience.	7/14/2021 5:01 PM
119	For non-emergencies that require getting seen without making an appointment	7/1/2021 4:03 PM

Q30 Uvalde Memorial Hospital provides services to the residents of Edwards, Kinney, Real, Uvalde, and Zavala counties. As a resident, would you support a Hospital District that has taxing authority to help ensure the enhancement and continuation of services provided by UMH?

Answered: 285 Skipped: 103



ANSWER CHOICES	RESPONSES
Yes	37.89% 108
No	23.51% 67
Don't know	38.60% 110
TOTAL	285

#	WHY OR WHY NOT?	DATE
1	ENCOURAGE HEALTH AWARENESS	8/13/2021 2:37 AM
2	insure modern, quality healthcare	8/12/2021 9:39 AM
3	Taxing authorities abuse their privileges by over taxing, we are taxed enough.	8/12/2021 8:06 AM
4	Not sure what you mean about taxing authority.	8/11/2021 7:09 PM
5	.	8/11/2021 2:07 PM
6	I don't feel we should cover all of these counties for financial aid	8/11/2021 1:19 PM
7	Live in Medina County	8/11/2021 1:15 PM
8	to ensure enhancement	8/11/2021 1:12 PM
9	I don't like the idea	8/11/2021 12:45 PM
10	UMH is the only source of ER in the area that is well equipped and up-to-date with their services	8/11/2021 12:44 PM
11	As long as the taxes are helping to improve the overall public health of the community and to help those that cannot afford treatment	8/11/2021 7:32 AM
12	No more taxes	8/10/2021 9:11 AM

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13	Don't need more taxes	8/9/2021 12:09 AM
14	Depends on rate	8/8/2021 6:55 PM
15	As long as the money is utilized to put back into hospital for the community	8/7/2021 5:29 PM
16	We are already over taxed!!!!	8/7/2021 10:18 AM
17	It benefits the community and health of the population.	8/7/2021 10:17 AM
18	The services are needed	8/7/2021 10:12 AM
19	It improves services	8/7/2021 9:51 AM
20	I'm unable to pay more taxes. Do not make enough as it is now.	8/6/2021 9:28 PM
21	UMH is already ran poorly, why tax more if the board is not willing to make leadership changes.	8/6/2021 8:07 PM
22	Residents would receive continuity of care	8/6/2021 7:48 PM
23	Already pay alot	8/6/2021 3:17 PM
24	Don't we already pay hospital district tax included in our property taxes?	8/6/2021 11:57 AM
25	NA	8/5/2021 7:32 AM
26	Needed	8/5/2021 4:23 AM
27	Seems fair	8/4/2021 11:02 PM
28	They don't offer good care. They need better management. Same people in same positions equals no changes, poor care. Especially ER and Medical floor.	8/4/2021 10:37 PM
29	Taxes are high enough with promise of higher taxes.	8/4/2021 3:35 PM
30	Why pay for hospital that does not provide services	8/4/2021 2:33 PM
31	there may be need for some at some point	8/2/2021 10:23 AM
32	Local is better than traveling	8/1/2021 7:34 PM
33	To help people	8/1/2021 6:58 AM
34	Depends on how much of a tax hike it would be	7/30/2021 10:48 AM
35	DON'T WE ALREADY HAVE THIS?	7/30/2021 10:26 AM
36	Because they have need better training like today front desk lady would not listen to me	7/29/2021 8:39 PM
37	I'm for health reform and better care.	7/29/2021 6:25 PM
38	It is a need in our community	7/29/2021 6:07 PM
39	hospital needs money to run and help indigents	7/29/2021 1:51 PM
40	I trust them	7/29/2021 9:26 AM
41	.	7/29/2021 9:04 AM
42	I do not trust the ceo. He only cares about making money.	7/29/2021 12:34 AM
43	Need to meet to the growth and needs of the area that is served.	7/28/2021 5:18 AM
44	We need a good hospital in these areas	7/27/2021 10:55 PM
45	We are already taxed through a sales tax and still must travel for radiology because of high costs at UMH	7/27/2021 8:34 PM
46	idk	7/27/2021 8:32 PM
47	It's needed	7/27/2021 6:24 PM
48	Don't agree with it.	7/27/2021 2:56 PM
49	We are already over taxed	7/27/2021 11:42 AM

UMH Community Health Needs Assessment 2021

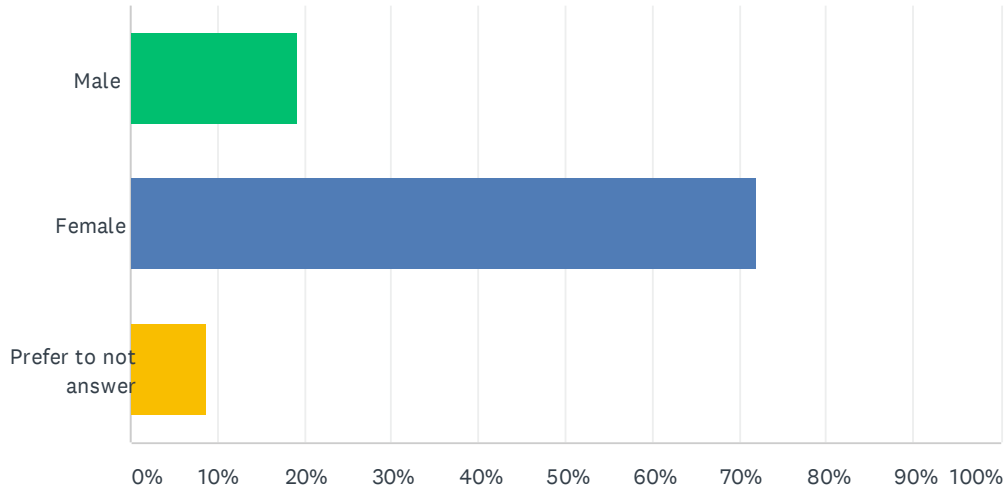
50	I rent	7/27/2021 9:03 AM
51	It would help the community improve, healthy people are more productive	7/27/2021 8:54 AM
52	The care at UMH is poor. The hospital staff is under educated, unreliable and instead of focusing on a new facility they should be ensuring the nurses, doctors and staff they have now is prepared for patients and situations.	7/27/2021 8:33 AM
53	I'm tired of citizens having to pay for free health care of illegal aliens	7/27/2021 1:03 AM
54	Not sure what that all includes	7/26/2021 11:17 PM
55	Pay enough taxes.	7/26/2021 10:06 PM
56	If outlying counties frequently use the Uvalde Memorial Hospital they should also take responsibility to contribute to its success in providing services that all the people take advantage in using.	7/26/2021 9:43 PM
57	I do not want my taxes raised	7/26/2021 8:40 PM
58	Need affordable, up to date medicine	7/26/2021 6:29 PM
59	I don't want to pay yearly taxes for services I rarely use. I have used lab services twice (PKU/newborn) in the 8 years I have lived here, and nothing else.	7/26/2021 6:01 PM
60	I want better than adequately health care available here in Uvalde	7/26/2021 4:17 PM
61	Yes. A well taken care of community, helps take care of itself	7/26/2021 3:57 PM
62	The hospital already receives tax money.	7/26/2021 3:22 PM
63	Hospitals should be self sustaining!!	7/26/2021 8:34 AM
64	UMH receives sales tax to support enhancement and services	7/23/2021 2:52 PM
65	Been there, done that when I lived elsewhere and after 20 years, it failed to the point the hospital had to quit offering many services such as obstetrics. The community really supported it and then it was horribly mismanaged.	7/23/2021 11:07 AM
66	already taxed enough and you already receive a portion of sales tax	7/23/2021 10:49 AM
67	If taxing is necessary to provide improved care for the community I am willing to pay toward the resources.	7/20/2021 4:51 PM
68	Explain what above means.	7/20/2021 4:37 PM
69	No, I feel that in Uvalde County we already pay a significant amount in taxes.	7/20/2021 11:41 AM
70	it help the community	7/20/2021 10:57 AM
71	We are being taxed to death	7/20/2021 10:05 AM
72	this would insure that the hospital has the most updated and modern equipment available.	7/19/2021 3:33 PM
73	Valuable asset to the whole community	7/19/2021 11:15 AM
74	It would depend on how much of a tax it would be. I would support an extra tax to help the hospital bring in more specialties or improve services, but I don't want it to be a big increase on my taxes.	7/19/2021 9:42 AM
75	it would provide even better health care	7/19/2021 8:56 AM
76	Unless more specialist come to meet the needs of patients.	7/18/2021 10:20 PM
77	improvement of services provided	7/18/2021 11:04 AM
78	As long as the improvements are shown and advertised, I would not have a problem with this.	7/18/2021 10:45 AM
79	I don't know how much would that affects us	7/17/2021 5:01 PM
80	Health is very important and I am willing to pay more in taxes for the convenience of quality care close to home.	7/17/2021 1:23 PM
81	NEED MORE INFO	7/16/2021 11:56 PM

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82	No new taxes, people can't afford to live as it is	7/16/2021 5:11 PM
83	It benefits us all and most hospitals in Texas have a Hosital District.	7/16/2021 4:23 PM
84	There is already a lack of accountability for the sales tax funds UMH receives; would not trust the funds are being used in the best interest of the community	7/16/2021 2:21 PM
85	Not familiar with the services	7/16/2021 1:57 PM
86	financial benefit	7/16/2021 12:15 PM
87	Some people are unable to afford it	7/16/2021 11:38 AM
88	No More Taxes	7/16/2021 11:08 AM
89	It depends on how high	7/16/2021 10:54 AM
90	Not enough information. I don't know what taxing authority means.	7/16/2021 10:44 AM
91	UMH is a CAH and prices are high enough to cover costs.	7/14/2021 5:05 PM

Q33 Gender

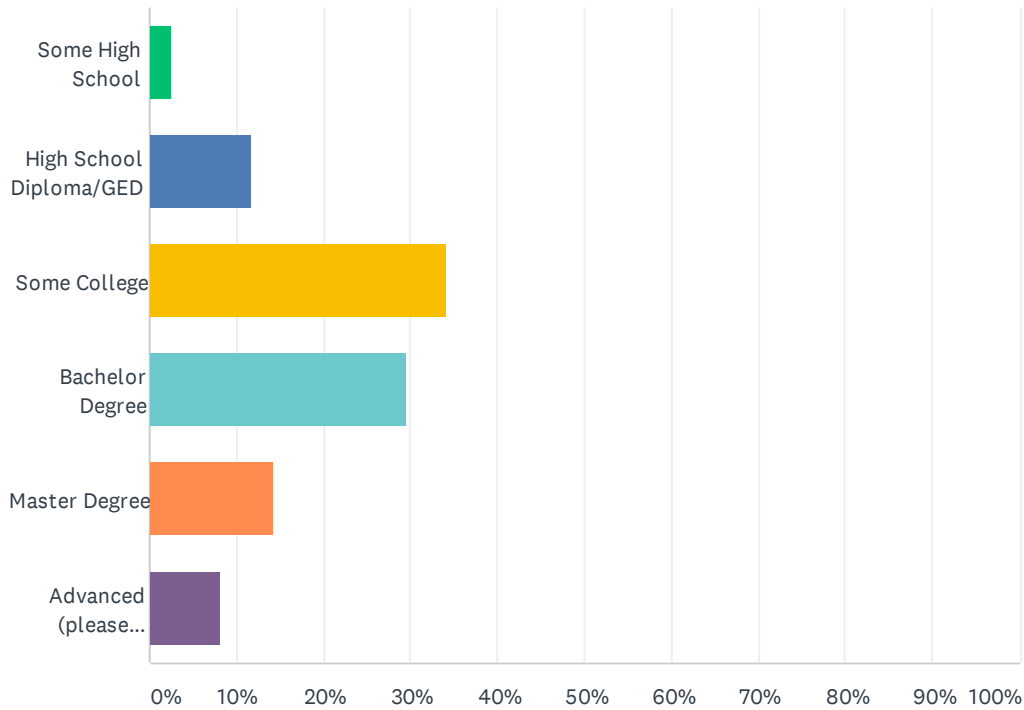
Answered: 282 Skipped: 106



ANSWER CHOICES	RESPONSES	
Male	19.15%	54
Female	71.99%	203
Prefer to not answer	8.87%	25
TOTAL		282

Q35 Highest Level of Education Completed

Answered: 282 Skipped: 106



ANSWER CHOICES	RESPONSES
Some High School	2.48% 7
High School Diploma/GED	11.70% 33
Some College	34.04% 96
Bachelor Degree	29.43% 83
Master Degree	14.18% 40
Advanced (please specify)	8.16% 23
TOTAL	282

#	ADVANCED (PLEASE SPECIFY)	DATE
1	ASSOCIATES DEGREE	8/13/2021 2:38 AM
2	Associates	8/12/2021 12:24 PM
3	PhD	8/11/2021 4:10 PM
4	Doctorate of education	8/8/2021 3:04 PM
5	ASSOCIATE OF ARTS AND ASSOCIATE OF APPLIED SCIENCE IN LAW ENFORCEMENT	8/7/2021 7:51 AM
6	PhD	8/7/2021 12:54 AM
7	AAS	8/6/2021 11:16 PM
8	+ numerous teaching certifications	8/6/2021 12:03 PM

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9	LVN	8/4/2021 3:51 PM
10	Professional Post-graduate	8/3/2021 12:14 PM
11	Doctorate	7/29/2021 4:02 PM
12	aas	7/29/2021 1:52 PM
13	Na	7/27/2021 6:28 AM
14	MD	7/21/2021 2:00 PM
15	In bridge program toward Master's Degree	7/20/2021 4:51 PM
16	Doctorate	7/20/2021 4:38 PM
17	Md	7/20/2021 1:32 PM
18	Doctorate	7/20/2021 6:53 AM
19	md	7/20/2021 1:45 AM
20	MD	7/19/2021 11:15 AM
21	Not relevant	7/16/2021 5:12 PM
22	College Graduate	7/16/2021 11:39 AM
23	Doctorate	7/16/2021 11:09 AM

Q36 Do you have additional comments or information you would like to share with us for the Community Health Needs Assessment?

Answered: 277 Skipped: 111

#	RESPONSES	DATE
1	NO	8/13/2021 2:38 AM
2	Na	8/12/2021 12:24 PM
3	n/a	8/12/2021 11:43 AM
4	No	8/12/2021 11:31 AM
5	no	8/12/2021 10:32 AM
6	N/A	8/12/2021 10:07 AM
7	Region needs more primary care and geriatricians	8/12/2021 9:41 AM
8	No	8/12/2021 8:06 AM
9	None	8/11/2021 7:12 PM
10	not now	8/11/2021 7:00 PM
11	n/a	8/11/2021 4:22 PM
12	No	8/11/2021 4:10 PM
13	n/a	8/11/2021 3:27 PM
14	N/A	8/11/2021 2:44 PM
15	N/A	8/11/2021 2:37 PM
16	N/A	8/11/2021 2:28 PM
17	None	8/11/2021 2:12 PM
18	None	8/11/2021 2:08 PM
19	NO	8/11/2021 1:54 PM
20	no	8/11/2021 1:46 PM
21	N/A	8/11/2021 1:45 PM
22	Not at this time	8/11/2021 1:31 PM
23	Na	8/11/2021 1:26 PM
24	Affordable healthcare is important	8/11/2021 1:20 PM
25	no	8/11/2021 1:16 PM
26	great job with the civic center vaccinations	8/11/2021 1:12 PM
27	no	8/11/2021 12:49 PM
28	no	8/11/2021 12:46 PM
29	No	8/11/2021 12:45 PM
30	Na	8/11/2021 12:37 PM
31	no thank you	8/11/2021 12:31 PM

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32	NOT AT THIS TIME	8/11/2021 12:27 PM
33	Use the verbiage Affordable Care Act instead of Obamacare	8/11/2021 12:26 PM
34	no	8/11/2021 12:10 PM
35	N/A	8/11/2021 12:07 PM
36	N/A	8/11/2021 12:07 PM
37	None	8/11/2021 12:03 PM
38	A community Rec Center/wellness center would be great for Uvalde. We had one in Shawano WI and everyone used it, elderly to kids and community members taught classes like water aerobics, dance, spin, aerobics, weightlifting, and volunteered as spotters in the gym. I would love to see that in Uvalde and it's a community feature I miss.	8/11/2021 7:38 AM
39	No	8/10/2021 9:48 PM
40	Not at this time	8/10/2021 9:09 PM
41	None at this time	8/10/2021 8:55 PM
42	N/A	8/10/2021 1:18 PM
43	no	8/10/2021 12:08 PM
44	Do not mandate covid vaccines	8/10/2021 9:19 AM
45	None	8/10/2021 8:03 AM
46	No	8/10/2021 5:08 AM
47	No	8/9/2021 10:39 PM
48	UMH has a very professional staff and always ready to serve you.	8/9/2021 8:19 PM
49	No	8/9/2021 6:34 PM
50	N/A	8/9/2021 5:59 PM
51	N/A	8/9/2021 1:32 PM
52	No	8/9/2021 12:10 AM
53	No	8/8/2021 9:03 PM
54	The care is always very good and the medical staff makes you feel at ease.	8/8/2021 8:26 PM
55	No	8/8/2021 6:56 PM
56	N/A	8/8/2021 5:39 PM
57	I attended Medi Weight loss clinic in SA and had a lot of success. I could not continue making the weekly trips to sa. A clinic like that would be very helpful locally. They offer meal plans, B12 and B6 shots, counseling, and food supplements.	8/8/2021 3:06 PM
58	No	8/8/2021 10:02 AM
59	No	8/7/2021 9:50 PM
60	Not really	8/7/2021 5:42 PM
61	No	8/7/2021 5:30 PM
62	Prices need to be lower	8/7/2021 10:19 AM
63	No	8/7/2021 10:17 AM
64	No	8/7/2021 10:14 AM
65	None.	8/7/2021 9:51 AM
66	UVADLE MEMORIAL HOSPITAL OFFICER HIGH QUILTY CARE AND SERVICE. IT IS LIKE A FAMILY HERE, PATIENTS ALWAYS COME FIRST. THAT WHY WE MAKE THE	8/7/2021 7:52 AM

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MISSION WORK. WE AER A TEAM.

67	No	8/7/2021 1:25 AM
68	Get your staff vaccinated. Ignore that murderer Abbott.	8/7/2021 12:55 AM
69	My husband and I have been pleased with the services provide at Uvalde Memorial Hospital	8/7/2021 12:55 AM
70	No	8/6/2021 11:16 PM
71	No	8/6/2021 10:28 PM
72	No	8/6/2021 9:30 PM
73	Not really	8/6/2021 8:08 PM
74	I think that behavioral health is much needed in the uvalde area as well as providing funding for these individuals who can not afford to see a specialist	8/6/2021 7:50 PM
75	REMOVE MASK MANDATE FOR EMPLOYEES!	8/6/2021 3:18 PM
76	We have had several incidents where we felt services were not billed out correctly. Also, there is a significant lag time between the services and receiving the bill	8/6/2021 3:02 PM
77	We elderly who live alone and do not drive & live out of townneed a means to get to Uvalde to doctor appointments.	8/6/2021 12:14 PM
78	no	8/6/2021 10:46 AM
79	No	8/6/2021 9:10 AM
80	NO	8/6/2021 8:21 AM
81	N/A	8/6/2021 3:51 AM
82	UMH to be in network with United Healthcare.	8/5/2021 2:35 PM
83	Mo	8/5/2021 1:56 PM
84	No	8/5/2021 1:34 PM
85	NA	8/5/2021 7:32 AM
86	Women and Newborn at UMH is excellent	8/5/2021 4:24 AM
87	No	8/4/2021 11:03 PM
88	New building will not make a difference with all same staff working. Poor customer service. We drive 2 hours to get care in San Antonio instead.	8/4/2021 10:39 PM
89	Friendlier services less wait time	8/4/2021 10:02 PM
90	I applauded UMH for their commitment to their patients and community. My experience with UMH personnel has s as sways been amazing continue to provide and care for our community.	8/4/2021 8:07 PM
91	No	8/4/2021 4:38 PM
92	no	8/4/2021 3:52 PM
93	Seems more and more ER visits are transferred to S.A. hospitals which or full.	8/4/2021 3:38 PM
94	No	8/4/2021 2:35 PM
95	None	8/4/2021 2:28 PM
96	I support the hospital's vaccine mandate for employees, although I've seen that it had to go away because of governor's executive order.	8/4/2021 10:32 AM
97	Need to invest in Mental Health	8/3/2021 12:14 PM
98	I do not.	8/2/2021 3:52 PM
99	no	8/2/2021 1:06 PM
100	Uvalde residents are very blessed to have UMH and all the services it offers for such a small	8/2/2021 10:24 AM

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	rural community. Thank you	
101	No	8/1/2021 7:35 PM
102	An affordable gym	8/1/2021 7:00 AM
103	N/A	7/30/2021 10:49 AM
104	NO	7/30/2021 10:27 AM
105	No	7/30/2021 3:29 AM
106	I have to go to San Antonio for my mammogram because the last time the attendants was very forceful that I ached for days after.	7/29/2021 10:04 PM
107	I took pictures of my experience today and tried to report it but the lady who does it will not be back until the 2nd of August	7/29/2021 8:41 PM
108	ER services very good	7/29/2021 8:32 PM
109	ER rooms need to be cleaned and ER lobby needs to be made more comfortable.	7/29/2021 6:27 PM
110	None	7/29/2021 6:08 PM
111	n/a	7/29/2021 4:44 PM
112	Nope	7/29/2021 4:22 PM
113	No	7/29/2021 4:02 PM
114	N/A	7/29/2021 3:58 PM
115	NO	7/29/2021 3:41 PM
116	No	7/29/2021 3:36 PM
117	no	7/29/2021 1:52 PM
118	n/a	7/29/2021 1:19 PM
119	transportation might be something to look into	7/29/2021 11:41 AM
120	Hospital is not as community orientated as it once was. More about finances now then patient care	7/29/2021 11:15 AM
121	No	7/29/2021 9:42 AM
122	no thank you	7/29/2021 9:27 AM
123	None at this time	7/29/2021 9:06 AM
124	.	7/29/2021 9:05 AM
125	None	7/29/2021 9:05 AM
126	No	7/29/2021 9:02 AM
127	None	7/29/2021 8:58 AM
128	N/a	7/29/2021 8:33 AM
129	Just that our Humana insurance is out of network which makes it so expensive for seniors on fixed incomes. Going to SA for these services is hard for seniors. Just wish you would accept our insurance for certain things that make it so expensive. We have actually started using the lab on Main Street in Uvalde because our insurance is in network there	7/29/2021 8:17 AM
130	No	7/29/2021 8:06 AM
131	No	7/29/2021 7:54 AM
132	Please provide small patient wristband for children and instead of spending millions of dollars in a new hospital, please do a better job in getting people the care they need fast. UMH works too slow. I drive to Hondo when I have an emergency because the care is better and faster. Registration is a breeze. And I travel to San Antonio for my kids annuals. UMH need to do a	7/29/2021 12:42 AM

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better job recruiting good nurses with experience. And the ceo does not hire nurses with a lot of experience because that means he will have to pay them more. He's always trying to cut corners but that means less quality care for patients. That is why I resort to taking my family to Hondo and San Antonio.

133	No	7/29/2021 12:32 AM
134	No	7/29/2021 12:26 AM
135	Mental Health care is a much needed service.	7/28/2021 11:47 PM
136	N/A	7/28/2021 10:53 PM
137	.	7/28/2021 10:23 PM
138	No	7/28/2021 8:45 PM
139	No	7/28/2021 8:44 PM
140	No	7/28/2021 6:09 PM
141	None	7/28/2021 4:26 PM
142	No	7/28/2021 4:08 PM
143	no	7/28/2021 4:05 PM
144	N/A	7/28/2021 3:21 PM
145	No	7/28/2021 12:53 PM
146	Mental health facilities are needed	7/28/2021 10:19 AM
147	No	7/28/2021 6:42 AM
148	No	7/28/2021 5:19 AM
149	No	7/27/2021 10:56 PM
150	N/A	7/27/2021 10:42 PM
151	More physicians are needed in the area. Covid restrictions has made it too difficult to get routine doctor visits.	7/27/2021 10:20 PM
152	The ER doctors need education in what Gastroparesis is and how to treat it.	7/27/2021 8:33 PM
153	No	7/27/2021 8:08 PM
154	No	7/27/2021 7:44 PM
155	Classes of some sort should be offered at the high school level for volunteers	7/27/2021 6:26 PM
156	NO	7/27/2021 4:26 PM
157	Don't mandate masks for employees you asked to work at the height of the pandemic with just a mask. It's hypocritical, isn't it?	7/27/2021 2:58 PM
158	No	7/27/2021 2:09 PM
159	N/A	7/27/2021 1:16 PM
160	No	7/27/2021 11:43 AM
161	No	7/27/2021 11:34 AM
162	Mental Health facility	7/27/2021 10:11 AM
163	No	7/27/2021 9:04 AM
164	No	7/27/2021 9:02 AM
165	UMH staff and care is sub par at best. Their nurses lack education and guidance and the ability to care and treat their patients with dignity, respect and knowledge. Very few nurses are able to handle the work load they are given and even fewer have the confidence to provide the car that is needed for these patients. The Doctors are unprofessional, lack bedside manner	7/27/2021 8:38 AM

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and if I'm being frank, I would rather take the risk of making it to San Antonio or Hondo in a medical emergency than to ever be seen at UMH. Building s new facility will not change the absolute disregard the staff has as well as the lack of education and abilities. Those are the things they should be focused on rather than a millions of dollar building.

166	N/a	7/27/2021 7:04 AM
167	Na	7/27/2021 6:28 AM
168	Need mental health as well	7/27/2021 5:55 AM
169	Get better doctors before building a new hospital	7/27/2021 1:03 AM
170	No	7/27/2021 12:02 AM
171	No	7/26/2021 11:17 PM
172	None sr this time	7/26/2021 10:15 PM
173	Want my insurance to be accepted	7/26/2021 10:08 PM
174	None	7/26/2021 10:07 PM
175	No thank you	7/26/2021 9:45 PM
176	No	7/26/2021 9:41 PM
177	N/A	7/26/2021 9:26 PM
178	Local health care is very important	7/26/2021 9:25 PM
179	No	7/26/2021 8:41 PM
180	No	7/26/2021 8:41 PM
181	N/A	7/26/2021 8:05 PM
182	N/A	7/26/2021 7:32 PM
183	No	7/26/2021 6:47 PM
184	Less wait time in ER.	7/26/2021 6:30 PM
185	No	7/26/2021 6:05 PM
186	na	7/26/2021 6:02 PM
187	We really need a rheumatologist here in Uvalde!	7/26/2021 4:18 PM
188	Need more specialty drs and services in Uvalde. Hard to travel out of town constantly for dr appointments. I hear this from acquaintances as well.	7/26/2021 3:59 PM
189	No	7/26/2021 3:52 PM
190	Affordable care	7/26/2021 3:35 PM
191	No.	7/26/2021 3:23 PM
192	No	7/26/2021 3:06 PM
193	No	7/26/2021 2:49 PM
194	More local family doctors/specialists	7/26/2021 2:38 PM
195	no	7/26/2021 2:29 PM
196	Sure would love to have an Arthritis Specialist in Uvalde . It's hard at our age to get to San Antonio.	7/26/2021 2:28 PM
197	Hospitals should be self sustaining	7/26/2021 8:35 AM
198	Uvalde needs more mental health professionals, as well as better, long term addiction treatment resources	7/25/2021 1:32 PM
199	Na	7/23/2021 2:53 PM

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200	I'm excited about having a new hospital and hope a wellness center is built.	7/23/2021 2:36 PM
201	N/A	7/23/2021 12:30 PM
202	Na	7/23/2021 12:08 PM
203	No	7/23/2021 11:26 AM
204	No	7/23/2021 11:08 AM
205	N/A	7/23/2021 11:05 AM
206	.	7/23/2021 10:59 AM
207	We need to focus on helping individuals in our community learn how to eat better and be healthy.	7/23/2021 10:57 AM
208	The community needs more financial assistance to afford proper healthcare	7/23/2021 10:54 AM
209	no	7/23/2021 10:54 AM
210	no	7/23/2021 10:49 AM
211	Na	7/23/2021 10:48 AM
212	Is this available in spanish for those in our community needing it in spanish?	7/21/2021 3:31 PM
213	No	7/21/2021 2:00 PM
214	No	7/20/2021 4:52 PM
215	N/A	7/20/2021 4:38 PM
216	no	7/20/2021 3:57 PM
217	No	7/20/2021 3:27 PM
218	No	7/20/2021 1:32 PM
219	Very excited for the new hospital. I will say that my family and I have not had the best experiences with UMH. Recently, that has changed, and I hope that with the new facility the positive changes continue.	7/20/2021 11:47 AM
220	nope	7/20/2021 10:58 AM
221	No	7/20/2021 10:06 AM
222	No	7/20/2021 9:09 AM
223	na	7/20/2021 8:24 AM
224	Need Residency trained OG/GYN's not just family docs	7/20/2021 6:53 AM
225	no	7/20/2021 1:46 AM
226	Primary Health Care Providers are needed along with Pediatricians.	7/19/2021 5:03 PM
227	Not at this time.	7/19/2021 3:34 PM
228	n/a	7/19/2021 1:42 PM
229	NA	7/19/2021 1:22 PM
230	No	7/19/2021 1:07 PM
231	No	7/19/2021 11:36 AM
232	Hope the new hospital has new capabilities (e.g. surgical robot) to attract other surgical specialties	7/19/2021 11:17 AM
233	no	7/19/2021 11:00 AM
234	NO	7/19/2021 10:48 AM
235	No	7/19/2021 9:43 AM

UMH Community Health Needs Assessment 2021

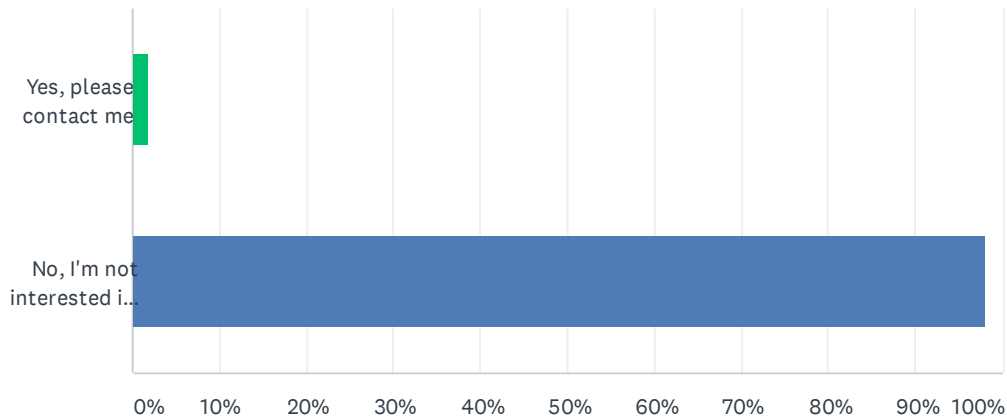
236	N/A	7/19/2021 8:57 AM
237	I think Uvalde could use more specialist and an in hospital urgent care clinic to address less critical needs so patients with acute health issues could be treated without having to visit the ER.	7/18/2021 10:24 PM
238	n/a	7/18/2021 11:05 AM
239	N/A	7/18/2021 11:01 AM
240	Not at this time.	7/18/2021 10:46 AM
241	.	7/17/2021 11:37 PM
242	NA	7/17/2021 8:25 PM
243	More ER nurses so the flow of care will be faster	7/17/2021 5:03 PM
244	We are fortunate to have quality, friendly professional care here in Uvalde. It is amazing for a city of this size. Keep up the good work.	7/17/2021 1:25 PM
245	No none	7/17/2021 11:57 AM
246	n/a	7/16/2021 11:58 PM
247	No	7/16/2021 10:52 PM
248	New hospital should be bigger to accommodate the growing population	7/16/2021 5:13 PM
249	No	7/16/2021 4:37 PM
250	No	7/16/2021 4:26 PM
251	No	7/16/2021 4:24 PM
252	n/A	7/16/2021 3:29 PM
253	N/A	7/16/2021 2:27 PM
254	Please make the results fully public	7/16/2021 2:23 PM
255	No!	7/16/2021 1:59 PM
256	N/A	7/16/2021 12:33 PM
257	none	7/16/2021 12:28 PM
258	No	7/16/2021 12:21 PM
259	N/A	7/16/2021 12:15 PM
260	none	7/16/2021 11:54 AM
261	none	7/16/2021 11:52 AM
262	No	7/16/2021 11:49 AM
263	No	7/16/2021 11:39 AM
264	n/a	7/16/2021 11:25 AM
265	The health of the community is dependent on the health and competence of the system which serves it.	7/16/2021 11:18 AM
266	no	7/16/2021 11:04 AM
267	I would love to not have to go to SA for appointments. I would like choices of doctors for special services. It would be nice if they were residents and didn't just come once or twice a month. Example the podiatrist waiting room was so full you were always behind schedule and it is not his fault...too many people. I went to knee doc here with the blessing of my SA doc for injections, but his style of doing it was completely different and didn't work for me...obese. I didn't go back because it was too uncomfortable for me and embarrassing. I am hoping new hospital will bring in more help for all the things our area needs. Oh, please have plenty of handicap parking.	7/16/2021 11:03 AM

UMH Community Health Needs Assessment 2021

268	Have good customer service up front is important	7/16/2021 10:52 AM
269	Mental illness has been long underserved and after 2020 will become a bigger problem. The need to prepare for increasing/worsening is vital.	7/16/2021 10:47 AM
270	No	7/16/2021 10:41 AM
271	No	7/16/2021 10:41 AM
272	no	7/16/2021 10:40 AM
273	UMH prices are a lot higher than other cities.	7/16/2021 10:32 AM
274	none	7/16/2021 10:29 AM
275	1. No mandates for vaccines under Emergency Use Authorization. 2. Stress the importance of wellness, proper nutrition, vitamin use, and healthy lifestyles.	7/14/2021 5:19 PM
276	no	7/14/2021 2:56 PM
277	N/A	7/1/2021 4:04 PM

Q37 Would you like someone from Uvalde Memorial Hospital to contact you in regards to healthcare needs of the community?

Answered: 274 Skipped: 114



ANSWER CHOICES	RESPONSES	
Yes, please contact me	1.82%	5
No, I'm not interested in being contacted	98.18%	269
TOTAL		274

#	PLEASE INCLUDE YOUR NAME AND CONTACT INFORMATION IF YOU WOULD LIKE TO BE CONTACTED.	DATE
1	?	8/11/2021 2:08 PM
2	Bonnie Jones 830-333-2311	8/11/2021 7:38 AM
3	Consuelo Morales 830-275-1956	8/9/2021 8:20 PM
4	Maria Juarez 8307343510	8/7/2021 9:52 AM
5	Alice Santleben...(830)719-2275	8/6/2021 12:17 PM
6	na	8/2/2021 10:24 AM