

Community Impact

2019



**Uvalde
Memorial
Hospital**

Year in Review

Fiscal Year 2019 FACTS

Performed
17,485
laboratory tests

Served
175,583
meals

Cleaned
331,596 lbs.
of laundry

Performed
41,553
imaging tests

Admitted
1,859
patients

Delivered
428
babies

Cared for
24,127
emergency room
patients

Performed
5,029
physical, OT and
speech therapy
sessions

Registered
67,625
patients

Performed
5,035
surgeries

Auxiliary
7,950
hours
volunteered

Hospice
1,576
hours
volunteered

As we have wrapped up the year, there is much to be thankful for in 2019 and much to look forward to in the coming months. We were again named to Modern Healthcare's Best Places to Work list, coming in at #24. Paired with both Press Ganey's Guardian of Excellence award and Pinnacle of Excellence award, I look at 2019 and am once again in awe of a rural hospital achieving multiple awards on a national level. This speaks to the amazing team we have and I am so thankful to be surrounded by these folks on a daily basis.

In addition to usual hospital activity, UMH made monumental steps this past year in our journey towards building a new facility. Long-term financing with the USDA was secured, short-term financing was finalized with First State Bank of Uvalde, and notice to proceed was issued to Hoar Construction shortly before the year ended. With soil turning, we are thrilled to see the progress to come on your state-of-the-art facility.

I hope every member of our service region knows you have our continued commitment to hard work in making healthcare the best it can possibly be. We appreciate each and every one of our patients, and are thankful that you choose us to provide you and your families with care.

As we enter a new decade, I can't help but be reminded we are beyond fortunate to live in this great nation, the incredible State of Texas, and the wonderful community of Uvalde- I am truly humbled and honored to call this place home.

Respectfully,

Thomas J. Nordwick

Thomas J. Nordwick, CEO

1949
TODAY
2021



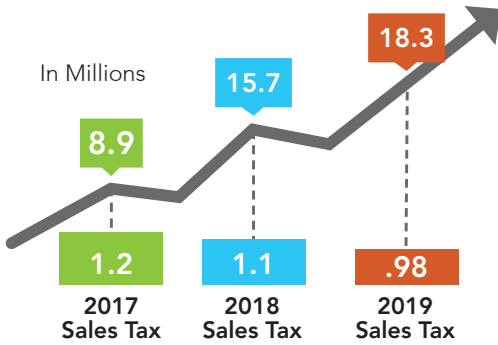
Award Winning Care



Charity Care



18,362,846



UMH provides care to patients who meet criteria under our charity care policy without charge or at discounted rates. A half-cent sales tax revenue is distributed to Uvalde County and designated for healthcare expenditures. Fifty-five percent of this half-cent is allocated to UMH and this year covers just 5% of the hospital's annual charity care.

Employee Satisfaction



We Are Serious About Education



30,736 Hours

Staff and Community Education

Top Doctors



Dr. Sandra Boenig with Uvalde Medical and Surgical Associates was named a Top Surgeon in Texas by TopDoc.

Groundbreaking



UMH celebrated the groundbreaking of the new \$91 million facility on August 1st with over 250 community members.

Financials

\$289,533,569

OPERATING REVENUES

\$271,914,624

OPERATING EXPENSES

\$2,882,271

NONOPERATING REVENUE (EXPENSES)

BAD DEBT



\$20,501,216



INCREASE IN NET POSITION

UMH Welcomes New Provider



ElizaBeth Sparkman, ARNP

Board Certified Family Nurse Practitioner
Uvalde Medical & Surgical Associates
Sabinal Health Clinic

Zero Deficiencies



UMH Emergency Department received re-designation as a Level IV Basic Trauma Facility by the Department of State Health Services (DSHS). UMH was one of only a handful of hospitals in Texas to accomplish a survey with zero deficiencies.

New 3D Mammography



UMH installed the first Genius 3D Mammography machine in the region. Genius exams are proven to significantly increase cancer detection and decrease need for retests.

Community Partnership



UMH hosted our 6th Annual Women's Health Expo with First State Bank of Uvalde for a total partnership of over \$45,000.